



# Bulletin

The Atlantic Provinces Library Association

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## Networking Libraries in Atlantic Canada

The rumble of the dreaded Information Superhighway can be heard all around us these days. But I fear that in our individual efforts to construct our own little piece of the highway, or to stay out of the way as the heavy road building equipment rolls by our local vicinity, we don't have time to take a look at how the highway system as a whole is developing in our region.

When I had a spare moment in my own road building efforts, I stopped to wonder how others in our region are coming along with their efforts. When I asked around I found that despite low funding, and many other road blocks, libraries in all areas of Atlantic Canada are using innovative and creative approaches to move the Information Highway forward. That's enough for a much over worked metaphor.

What follows is a brief overview of developments in the of area "networking" in Atlantic Canadian Libraries. By networking I simply mean the use of computer networks to connect to, share, and offer to users, services and resources beyond individual library buildings. The development of networked libraries is an exciting step which will increasingly allow us to work together to share scarce resources, and offer new information opportunities to our users. Particularly in the more remote parts of our region, networking allows libraries to become part of large and powerful systems of information delivery rather than isolated individual sites focused on their limited collections and resources.

- Getting connected to the general freely available Internet and the World Wide Web is one important step in the networking process, but it is not the only step, or the most important part of library networking.
- Using network technology to offer centralized public access catalogues, and other library functions, is often the first step libraries take into the networked world.
- Using network technology to share database services and other costly research tools is a further step that some libraries in Atlantic Canada are starting to take.
- Using network technology to deliver a wide range of library services outside the library is another step which is beginning to deeply change the work that we do and the way that we do it.

### Networking of Library Automation

In the area of integrated library computer systems, all universities in Atlantic Canada are using systems offering online

public catalogues, circulation and administration. They use a variety of vendor systems from the GEAC Advance system used by most Nova Scotia university libraries, to the SIRSI Unicorn system used at the University of New Brunswick and Memorial, to the DRA system used at Mount Allison.

Universities with multiple libraries like UNB and Memorial provide network access to these systems to their diverse libraries. The most extensive network activity in this area is the Novanet System serving 11 university libraries in Nova Scotia. Novanet is a nonprofit organization operated by its member libraries, maintaining a high speed Internet-like network between its members to provide access to its integrated library computer system.

In a similar vein, the University of New Brunswick networks its library automation services quite extensively in New Brunswick. It serves not only its campuses in Saint John and Fredericton, but also Saint Thomas University. In addition they also maintain the Enlist system to provide access to special library materials in the province.

The Provincial Library of Nova Scotia operates the NcompasS system for public libraries. It uses MultiLis/DRA software to provide province-wide integrated library services. The work to connect all Nova Scotia public libraries to this system, and to the Internet as well, is nearing completion. This public library network is part of the Nova Scotia Department of Education and Culture's Ed-Net network, which is slated to connect all schools, public libraries, community colleges and other Department of Education and Culture facilities.

*(Continued on next page)*

### Inside This Issue....

From the President's Desk .....	3
News from the Provinces .....	5
T.I.P.S. ....	12
High-Tech Road to Sharing A Wealth of Information .	14
APLA '97 .....	15
Altantic Profile: Anne Hart .....	16
From St. Jerome's Den .....	18
Port of CALL/L'ACBD Fait Escalé ..	19
Copyright! (Bill C-32) — APLA's Stand .....	19
SLIS Friday Lecture Series .....	20

## Networking Libraries in Atlantic Canada...

*continued from cover*

The New Brunswick Library Service is also moving forward in its efforts to provide networked library OPAC and other automation services to the province's public libraries. Five resource libraries in the province currently have networked OPAC access to a centralized Inlex computer system. It is hoped that introduction of networked circulation will begin in 1997. The Library Service has taken the innovative approach of providing library catalogue access via CD-ROM in the rest of the province's public libraries. This August, the federal and provincial governments announced a 1.2 million dollar Canada/New Brunswick Infrastructure program to bring networked library automation to all of the province's public libraries.

The Provincial Library of Prince Edward Island is making progress in its efforts to provide networked library automation services for the province's public libraries. PEI has just purchased a Dynix library automation system. While they were developing other approaches to automation, the PEI Provincial Library also took the creative step of mounting a basic copy of their computer catalogue as text files on the Internet. This provides basic Internet search access to their library holdings.

The Provincial Library Board of Newfoundland and Labrador has also been active in the area of library networking in the last year. They currently provide OPAC access from their Dynix library system to St. John's Public Library branches. There are plans to make the catalogue of public library materials available over the Internet by early next year. Since Internet connections are being set up in a growing number of Newfoundland public libraries, this is a simple means of providing library OPAC access to other public libraries.

### Networked Internet Access

In the public library world, public Internet access has not been the norm until very recently. For several years, a few libraries have had individual Internet connections for reference staff use. They generally purchased telephone dial-up access from private Internet supply

companies, just as a home user would. This Internet access has usually been restricted to staff use, for functions like interlibrary lending e-mail, as well as reference. Saint John and Halifax public libraries are examples of libraries that took this approach.

Public access to the Internet has been slower to arrive. The Fredericton public library was one of the earliest to offer public access. The Moncton public library is an example of a library which received special grant funding to offer Internet access. Several public libraries have offered public Internet access as part of their participation in Community Networks. Community networks, or what are called "Free Nets" are community organizations which develop useful community information to mount on the Internet, and offer free or low cost Internet access to members of the community. Halifax, Fredericton, St. John's, Antigonish, and Sydney are examples of communities with different kinds of community network organizations. Internet access via the community network is offered in each of these communities.

The Nova Scotia Provincial Library is now nearing completion of a project to use ED-Net to provide public Internet access in every public library in the province by the end of 1996. In Newfoundland, the St. John's Public Library and 20 public libraries across the province have public Internet access, and an additional 20 are planned for next year.

Several funding initiatives have been instrumental in helping public libraries make public Internet access available. The School-Net Program, and the Community Access Program of Industry Canada are two programs which have enabled public libraries to get on the net. The Community Access program is a 50/50 funding program to set up public Internet access sites in rural communities across the country. There are over 70 "CAP" sites in Atlantic communities. Many community access Internet computer sites are in schools and other public buildings. But many public libraries are taking advantage of this program as well. As an example, Newfoundland has used

the CAP program to bring public Internet access to its libraries.

School-Net is the broader federal provincial funding initiative which includes the Community Access Program and other programs to bring Internet access to educational facilities.

Several provinces have also made good use of computer recycling programs to place PCS in public libraries. Over 40 Windows compatible PCS have been placed in Nova Scotia public libraries through the technology program of the Department of Education. Other provinces have taken this approach as well.

Again because of their very different role and special resources, Internet access has been the norm in university libraries for several years. Internet connections on campus have not necessarily meant public Internet access from within the library. It is only in the last couple of years with the coming of the World Wide Web, that most university libraries are now offering access to library users. Still, access is often restricted to university students, staff and faculty only.

The Internet has also often been very slow, particularly at times of peak usage. The major upgrading of CA-Net, the Canadian national Internet backbone, in 1995 improved Internet speeds considerably. In January 1996, the Halifax area universities joined together to upgrade the speed and data capacity of their Internet connections. They created ISI Net, a high speed Internet linkup which at its fastest increased communications speeds between several universities in Halifax by over 10 fold. This increase in performance will provide the higher data speeds needed to handle the large amounts of image and sound data being demanded by today's programs and by the multi-media World Wide Web. Across the region, universities are going to higher speed connections and greater numbers of connections to meet rapidly increasing demand.

### Offering networked library services outside the building

In the university environment, one of the primary reasons for LAN network-

*(Continued on page 4)*

## From the President's Desk

Happy new year, everyone. I hope your holiday season was a joyful one. I was quite happy as I bought Christmas books for seven grandchildren, knowing that I would not have to pay any extra "BST" at Christmas, next year! The campaign to keep the new harmonized sales tax off books was successful and shows what a concerted public effort can accomplish.

The APLA executive held its fall meetings on the 2nd and 3rd of November in meeting rooms at the Moncton General Hospital, thanks to Sue Libby. At the meetings, funds from the General Activities Fund were approved to support a workshop on Accessing Government Information in electronic format and on the Internet/WWW, given by Anita Cannon and Elizabeth Hamilton. The workshop held in November was very successful and there will be a follow up to be held in February. This application for a GAF grant was an excellent one but it was the ONLY one and I encourage

APLA members to consider applying for funding. The funds are there for you!

The terms of the Carin Alma Somers Scholarship were discussed and the Aims and Objectives Committee will be working on this with the goal of announcing the first scholarship winner at the 1997 OGM.

The APLA executive also voted to support the Library Advocacy Now! program and to promote it in the Atlantic Region. Penny Marshall at UCCB has taken the two day training program that is part of Advocacy Now! and she is ready and able to discuss the program with any who are interested in finding out more about it. We are also planning a session on Advocacy Now! for the APLA Conference in May.

The next executive meeting will be in February but in an effort to keep costs down, the meeting will be held by teleconference.

In this issue of the Bulletin there is a call for nominations for positions on the

APLA Executive for 1997/98. APLA does need you and Sue Libby will be delighted to hear from any volunteers. It is a tremendously rewarding experience to work on behalf of APLA and I do encourage all of you to consider volunteering.

By the time that you read this column, we may know the fate of Bill C-32, Phase II of the Canadian Copyright legislation. We may also know more about the details of the harmonized tax and whether or not there will be a federal election in the spring. The best thing about 1997, however, will be the APLA Conference in St. John's, May 23-25, on the Memorial University campus. The program is looking very good and a preconference on May 22 is also being organized. Plan to attend - APLA conferences are always terrific. □

— Sara Lochhead

*Welcome to new member*

*Mark Bartlett (NS)*

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Changes have been noted in **bold**.

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**Conveners, 1996-97**  
For a complete list of conveners, see v. 60,  
no. 2. Changes have been noted in **bold**.

Convener, Memorial Awards Committee  
— Sheila Pearl  
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## Networking Libraries in Atlantic Canada...

*continued from page 2*

ing was to offer shared access to resources. The provision of CD-ROM database access across campus networks is now the norm in university libraries. No public libraries in the Atlantic region are providing LAN networked access to CD-ROM databases. They have few users with LAN access. But several larger public libraries and provincial libraries are providing LAN access to staff. Many of our larger public libraries also offer telnet, or World Wide Web access to their library catalogues via the Internet, and several more are rapidly developing this capability. Remote user access to interlibrary loan, book reserve and renewal service, and many other services such as community information, are rapidly developing first in university libraries but in a growing number of public libraries as well. Once the basic network infrastructure is in place in libraries, then the further steps can be taken to reach new users and offer new services beyond the confines of library buildings.

### Sharing Vendor Databases and Resources Via Networking

Because the universities are already extensively networked, it is natural that the university libraries have begun exploring the use of Internet connections to share research databases.

The libraries at Memorial University have offered to share databases on their computer servers for some time. Other universities share the costs of the Current Contents index, and access it from Memorial's server.

The University of New Brunswick library is also active in sharing databases mounted on its computers. The University of New Brunswick was the first in the region to set up a computer to serve popular SilverPlatter databases. SilverPlatter's technology for mounting databases on computer servers is called ERL (Electronic Resource Library). A growing number of previously CD-ROM only databases are becoming available in this format, including some non-SilverPlatter databases.

CBCA, the Canadian Business and Current Affairs database, is one very popular database being offered in this format. CBCA in its fulltext version is now being accessed by several Atlantic Universities via UNB's server.

In 1996 Dalhousie's libraries also installed an ERL server. Dalhousie is mounting several databases for their local network users on this server. They are also sharing access to the ABI Global and Fulltext business database. Five universities in the region are getting access to ABI Inform via the new server.

The cost of research databases, particularly fulltext databases is considerable. Libraries gaining access from one of these servers bear their full share of the cost. Often there is little or no cost advantage in shared networked access over individual CD-ROM access. The benefit is in simplifying the administration of large numbers of CD-ROM disks and providing users with more flexible connections to the databases. There is also a considerable saving in mounting and administering just one database

server computer rather than many libraries having their own.

It is ultimately the ability to work together, to share resources and strengthen libraries by connecting them, that networking is all about. Though everyone I speak to is concerned with the slowness of pace and limits to resources, it is exciting to see movements in every Atlantic province which are being made to put the connections in place.

I am very aware that I have barely scratched the surface of networking activity being carried out by a number of people in our region, and that I have looked at this work from my limited perspective and knowledge. I hope that this brief summary will serve as a step in our developing the connections between our libraries. I look forward to hearing about all the exciting work that I have not yet heard about, and will look forward to updating this summary in the future, to include additional information. □

— Peter Webster,  
Saint Mary's University



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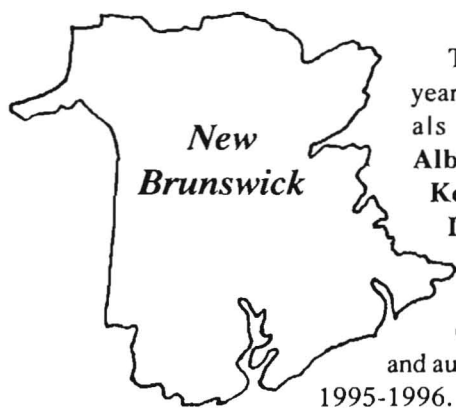
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## NEWS FROM THE PROVINCES



### Public

The 1996-1997 fiscal year began with a materials budget for the **Albert-Westmorland-Kent (AWK) Regional Library** which was about \$60,000 less than what was spent on books, periodicals and audiovisual materials in 1995-1996. Various steps were

taken to reduce the expenditure on materials. By October, it was obvious that the remaining budget was barely sufficient to cover the cost of materials already on order and standing orders. It was decided, therefore, that until March 1997, books which were not already in the Albert-Westmorland-Kent Regional Library or on order would not be purchased.

On September 5, **Tap the Net** held an official opening of the library Internet site at the Sackville Public Library with local dignitaries in attendance.

On October 15, the Governor General was in Sackville and paid an official visit to the library. He autographed a drawing of himself which will be displayed in the library.

On October 21, staff from all the AWK region travelled to Moncton for the regular fall workshop. The three main items on the agenda were the New Brunswick Public Library System Review, the Regional Library fundraising, and a presentation of ConnectNB, a provincial agency responsible for coordinating the development and support of Internet sites in New Brunswick.

An ongoing partnership between the **Moncton Public Library** and the **Southeastern Branch of the New Brunswick Genealogical Society** has taken a big step forward. On October 5, 1996, the **Family History Research Service** was officially launched. This service is designed to facilitate family history research by members of the Southeastern Branch and other interested individuals. The partnership began in 1990 when the Branch sought to place its print collection in the Heritage Room of the Moncton Public Library. They recognized that the public library location afforded their members and others excellent access to the collection. As a first step in the new service, the print collection was catalogued and entered into the provincial public library database. The second phase involved placing a computer and microfiche reader in the Heritage Room in order to access microfiche and CD-ROM databases. Members of the Southeastern Branch were trained as volunteers to assist others in searching these databases. The resources now available include forty CD-ROMs under the Family Find portion of the service. These provide individual and family data concerning births, deaths, marriages, and family pedigree charts.

As the automation of public libraries in N.B. moves into

the next phase—automated circulation—the AWK Regional Library will be taking a lead role in customizing the circulation module and will oversee the circulation pilot project to take place at the Moncton Public Library.

The **Saint John Free Public Library** partnered with **Canterbury Tales** bookshop to hold a Halloween story writing contest for students in Grade 5 to 8. Over 500 entries were submitted and the *Saint John Times-Globe* published a full page (11 of the submissions) on October 31. The library also partnered with the Speech Pathology Department of the **Saint John Regional Hospital** to present a workshop for the parents of pre-school children who are receiving medical attention. The workshop involved choosing and reading books for these children.

The **Saint John Regional Library** partnered with the **Atlantic Health Science Corporation** and the **University of New Brunswick** to promote the **Consumer Health Reference Centre** in the central library. The launch took place October 28.

At the annual meeting of the **Saint John Regional Library Board**, the following trustees were re-elected: **Nicholas Barfoot**, Chairperson; **Judy Heron**, Chairperson-Finance. **Dorothy Hyslop** was elected Vice Chairperson.

**Ross Memorial Library** has commenced a weekly adult program. Guest speakers give presentations on various subjects. A recent program featured the Post Master speaking on stamp collecting, including details on the new issue of the Winnie the Pooh stamp.

Saint John Free Public Library staff member **Diane Buhay** provided training sessions for staff in several branches regarding **Infotrac Health Centre Database** available on the one-stop CD-ROM source. Training took place over a three-week period. Ms. Buhay also gave a presentation/demo of the Internet to staff and trustees on Nov. 27.

The **Saint John Regional Library** system was pleased to join with the **New Brunswick Committee on Literacy** in sponsoring an outstanding presentation by Dr. Sharon Hamilton, author of *My Name's Not Susie*. Dr. Hamilton is an English professor at Purdue University who lived in 18 foster homes by the time she reached the age of three. Her adoptive mother read to her everyday and she said that "Literacy salvaged my life." An enthusiastic audience appreciated Dr. Hamilton's message of courage and hope.

La Commission régionale des bibliothèques du Haut-Saint-Jean a adopté une politique visant à réglementer l'achat et l'utilisation de CD-ROM dans les bibliothèques publiques de la région. Elle est la première région de la province à adopter une telle politique. Malgré des budgets réduits, les commissaires ont tenu à aller de l'avant avec ces nouveaux supports d'information afin d'en mettre à la disposition du personnel et du public.

La vente du Rallye-Recherche 1996 ne produit pas tout le succès attendu. En date du 21 novembre, elle a tout de même

(Continued on next page)

# NEWS FROM THE PROVINCES

recueilli 3 375,00\$. Nous orienterons la levée de fonds vers la sollicitation de tout don en argent. À cette fin, des lettres seront adressées par le personnel de chaque point de service, bureau régional et bibliobus inclus. L'objectif à atteindre est de 15 000,00\$.

La journée soulignant le 25<sup>e</sup> anniversaire de la Bibliothèque régionale du Haut-Saint-Jean a été couronnée de succès. Tout s'est déroulé à la perfection et les gens ont été enchantés de cette activité. Au total, 148 invités se sont présentés au souper et une quarantaine de personnes sont venues visiter nos locaux de la rue Saint-François lors de l'activité "Portes ouvertes".

## Academic

Mme Fernande Goguen, bibliothécaire au service du catalogue, prendra un congé différé de janvier à décembre 1997. Elle sera remplacée durant cette période par Mme Ginette Comtois qui possède plusieurs années d'expérience comme bibliothécaire responsable du traitement documentaire dans des bibliothèques spécialisées à Montréal et à Ottawa. Mme Comtois entrera en fonction le 6 janvier 1997.

La nouvelle version du logiciel WebSpirs est maintenant disponible à l'Université de Moncton; l'installation s'est faite par l'entremise de UNB.

Depuis environ un an et demi, la Bibliothèque Champlain a conclu une entente avec UNB pour avoir accès à un certain nombre de bases de données en utilisant l'Internet. Cette entente s'est étendue aux trois campus de l'Université de Moncton d'où peuvent maintenant être interrogées ces bases de données à partir du World Wide Web.

D'autres part, une entente a aussi été conclue avec Memorial University au cours de l'été '96 pour le partage de la base de données Current Contents. Cette base de données est aussi accessible aux trois campus de l'Université de Moncton.

## Associations

The 1996-1997 executive of the **Association des bibliothécaires**

**professionnel(le)s du Nouveau-Brunswick/Association of Professional Librarians of New Brunswick (ABPNB/APLNB)** is : President, **Richard Anderson**, Canadian Agriculture Library; Secretary, **Gaston Fournier**, Université de Moncton; Treasurer, **Patricia Johnston**, University of New Brunswick; Past President, **Kenda Clark-Gorey**, New Brunswick Community College; and two Members at Large: **Doreen Landry**, New Brunswick Library Service, and **Brian McNally**, Mount Allison University.

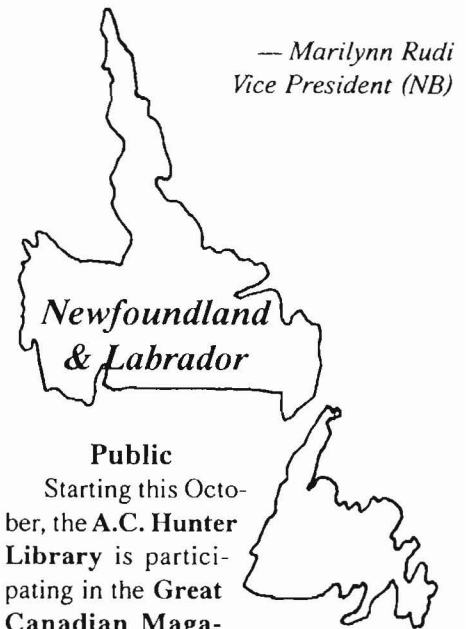
The 1996 Fall **Annual General Meeting and Conference of ABPNB/APLNB** was held in Edmundston, N.B. on Sept. 27th-28th. The theme, "**Partnerships and Sponsorships**," was explored by four speakers. Further details on the conference will appear in the Association's newsletter, *BiblioNet*, and eventually, at the **APLNB/ABPNB website** ([http://www.fan.nb.ca/cfn/info/ip\\_info/aplnb/index.html](http://www.fan.nb.ca/cfn/info/ip_info/aplnb/index.html)).

The **Maritime Health Libraries Association** fall meeting was held at the Moncton Hospital on Friday, October 25. President **Darlene Chapman** of the IWK/Grace Health Centre, Halifax chaired the morning business meeting. The afternoon program included an overview and demonstration of **DOCLINE**, by **Hughena MacMillan** of the Kellogg Library, Dalhousie University.

The Association has recently completed the third edition of the **Union List of Serials in Maritime Health Libraries**. Twenty libraries participated in the union list project. Copies are only available to members of the association at a cost of \$55.00. Membership information can be obtained from MHLA president Darlene Chapman.

The **Council of Head Librarians of New Brunswick** held its annual meeting in Saint John November 18. The President for 1996/1997 is **Susan Collins**, Director of Information Services and Systems, UNBSJ and Secretary/Treasurer is **Anne Kilfoil**, Director of Library Services for the Atlantic Health

Sciences Corp. The Council has just released the 9th edition of the *Directory of New Brunswick Libraries*. It is available from the Ward Chipman Library, University of New Brunswick, PO Box 5050, Saint John, NB E2L 4L5 for \$10. □



## Public

Starting this October, the **A.C. Hunter Library** is participating in the **Great Canadian Magazine** display, an initiative of the Canadian Magazine Publishers Association, to boost the visibility of magazines in libraries. A.C. Hunter is one of ten public libraries across Canada selected for this year-long initiative. Ten complimentary subscriptions to Canadian magazines not previously in the Library's collection will be on display, with back issues available on loan.

**Science in the Library** returned to the **A.C. Hunter Children's Library** on Wednesdays this November. The program, sponsored by the **Association of Professional Engineers and Geoscientists of Newfoundland** and the public library, brings scientists from a variety of fields into the library to make presentations to children aged 9 to 12. The program aims to foster children's interest in science and to encourage them, through materials borrowed from the library, to expand this interest by reading and exploring science at home.

As a result of Premier Tobin's decision to review all matters of social policy, the Newfoundland government estab-

(Continued on next page)

# NEWS FROM THE PROVINCES

lished the **Social Policy Advisory Committee** to obtain input concerning the public's priorities for such services as health care, education, justice and social services. During the fall the public library encouraged members of the public, organizations and library boards to make their voices heard to the committee through written briefs or by appearing at a series of public hearings held through the province. Response was overwhelming and came from across the province and from a wide diversity of individuals and groups. By the deadline for submissions, the committee had received more comments concerning public library service than on any other topic. Among the submissions were ones from: Sandra Halliday, President of the Newfoundland Library Association, your writer, on behalf of the APLA membership in Newfoundland, the West Coast Library Association, and a group of librarians in the Queen Elizabeth II Library. The committee was to make a preliminary report to government by November 30 with a more detailed report to follow in the new year.

The Central Division of the provincial public libraries system and the **Central Community College** obtained a \$42,013 grant to establish a **Literacy Resource Centre at the Gander Public Library**. Information will be gathered on the literacy resources presently existing in the province and the level and nature of the need for such materials. The complete collection of Newfoundland literacy material will be made available for circulation. The centre will have a researcher/consultant with a background in literacy awareness to co-ordinate the project and conduct the needs assessment. A library technician will compile and catalogue the material. When completed the centre will enable the public library system to respond more quickly to requests for literacy materials, particularly from rural parts of the province.

The **Canadian Children's Book Week** touring author for Newfoundland this year was Hazel Hutchins, Albertan author of 16 books for children of all

ages. Her public readings in libraries in Stephenville, Glovertown, Southern Harbour and St. John's were well attended and children and adults alike were captivated by Hazel's varied and entertaining presentation. She talked about becoming a writer and the writing process, read from several of her books, encouraged audience participation, and even did a juggling act. Audiences of the school readings were equally impressed. These took place in Corner Brook, St. George's, Clarenville, Shearstown, St. John's and Fermeuse. Book Week was coordinated nationally by the Canadian Children's Book Centre and Canada Council; and sponsored locally by the Provincial Resource Library and readings were hosted by teachers, librarians, and local library boards.

**Beth Maddigan**, who recently returned to her library technician position in the A.C. Hunter Children's Library following graduation from the School of Library and Information Science at the University of Western Ontario, has accepted a position of Children's Librarian in the Cambridge Public Library in Ontario.

## Academic

To further accommodate a budget shortfall, the **Queen Elizabeth II Library** will buy just under \$1 million books, a slight decrease from last year, and cancel \$80,000 worth of journals.

**George Beckett** is the Acting Head of Technical Services in the Health Sciences Library in place of Elaine Deluney who died on October 14. **Brian Hancock**, Martin Howley's sabbatical replacement in the Queen Elizabeth II Library, has a tenure track position at Wichita State University. In January he will start as Assistant Professor Collection Development Librarian for the Humanities.

The **Marine Institute library** is undergoing renovation to provide a physical link between that library and **Cabot College's Engineering Technology Centre library**.

The **regional colleges**, currently op-

erating separately, having their own college library systems, are due for integration into a provincial college system with a network of campuses province wide. During the provincial student services conference this October (Libraries/Resource Centres being part of Student Services) many issues related to college integration and the effect on libraries were discussed. These included: standardization of position classification, level of service and level of staffing, and selecting a program to provide an online union catalogue. There is potential for centralized acquisitions and cataloguing but disagreement as to its desirability. A further issue is the appropriateness of Libraries/Resource Centres being included within Student Services.

## Special

The **Enterprise Newfoundland and Labrador Library** survived the closure of Enterprise Newfoundland and Labrador. The library is now under the Department of Development and Rural Renewal.

## Other

The exemption of reading material under the announced **harmonization of the GST and PST** in Newfoundland is of partial benefit to readers. Without factoring in inflationary increases, the buying power of acquisitions budgets for public and libraries in education settings will not be affected by the harmonization as these libraries will receive rebates as currently in effect for GST. However, corporate and special libraries will not accrue the same benefits. Furthermore, the general public will be required to pay both taxes since the sale of reading material to the general public has not been exempted. This includes textbooks, even those sold in bookstores of post-secondary institutions. For a province with a high illiteracy rate, any increase in price of reading material hinders the efforts to promote and encourage reading.

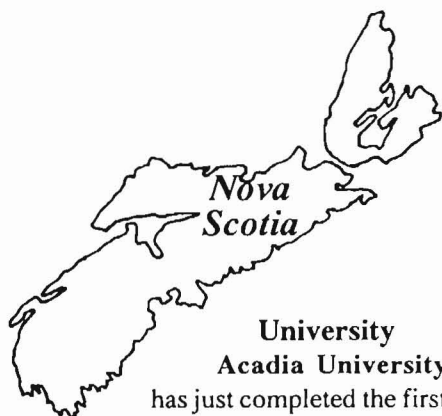
On a more positive note in late October was the launch of **Ben Wick's Born**

*(Continued on next page)*

# NEWS FROM THE PROVINCES

**to Read and Write program.** It is a series of books intent on encouraging children to read and as a guide to parents in developing reading skills and the love of reading in their children. Sears Canada and other corporations, government and literacy organizations funded publication of 12,000 copies sent to teachers and librarians across Canada. □

— *Bev Neable*  
Vice President (NF)



**University Acadia University** has just completed the first semester with the Acadia Advantage project and the library has become a focal point for much of the non-classroom activity. The library has provided electronic study carrels, wired group study rooms, increased electronic resources, electronic classroom support, an extensive training programme and lots of one-on-one help. During the next semester the library will be offering more training and will begin the planning for the next influx of students.

SIRSI will be implemented at **Acadia University** over the next few months, and is expected to go live in May 1997.

**Acadia University** is looking forward to hosting the 1998 APLA Conference.

**Cathy Chisholm** has accepted a position with the Nova Scotia Department of Health Library in Halifax. Prior to this Cathy was employed with the University College of Cape Breton Library.

**Michelle Clairmont** has accepted the position of Science/Engineering Librarian at the University of Arizona. Prior to this Michelle held the position of Head of Information Services at the Technical

University of Nova Scotia.

*Vessels of Light: A Guide to the Special Collections in the Killam Library*, by Karen Smith, Special Collections Librarian, was recently published by **Dalhousie University Libraries**. The publication describes the rare and valuable collections held by the Killam Library, and also provides historical and personal background of the generous bibliophiles who created them. The guide is available for \$10.00 from the Killam Library, Dalhousie University, Halifax, N.S., B3H 4H8.

**Dalhousie University Libraries** has introduced a new service, the Dalhousie Electronic Library (DELI) for faculty and students. The Electronic Library allows users to access a wide variety of electronic resources, including the on-line catalogue, CD-ROM sources, and the Internet, through Dalhousie's own World Wide Web site.

The Killam and Kellogg Libraries at Dalhousie University have entered into an agreement with SwetScan - CISTI's Electronic Table of Contents Service. SwetScan, which provides access to 14,000 journal titles, is available at computer work stations at the Killam and Kellogg Libraries, and from any Dalhousie Internet connection. Articles are usually available within three working days after the order is placed. Due to the rising cost of journals the libraries have had to cancel nearly 1500 subscriptions over the past five years. It is hoped that this service will compensate for these cancellations, through increased access to journal titles, and timely delivery of documents.

The renovations to the **Killam Library** have been completed. The upgrading project included renovations to the ventilation and heating systems, improved lighting, improved building safety with a sprinkler system, and additional space. The interior courtyard has been transformed into an enclosed atrium, through the addition of a glass and steel roof and the installation of interior doors. Library users and staff may now enjoy a cup of coffee at the Second

Cup coffee shop, now located in the atrium. The \$1.5 million upgrade is expected to improve air quality, significantly reduce energy use, and lower ongoing maintenance costs.

## Public

**Western Counties Regional Library**, site of the province's pilot project for automation, took its barcoding team on the road this summer and fall and as a result, barcoding was completed at all 10 branches by December 3. The new patron database is growing daily with the re-registration of borrowers.

A new service designed to better meet the needs of visually challenged individuals was launched at the **Yarmouth Branch Library** on October 17. Through the National Library of Canada-Adaptive Technology Program, Western Counties is now able to offer a wheelchair accessible computer terminal with an oversized monitor with zoom text capabilities. An enlarger for printed material was also introduced.

**Pictou-Antigonish Regional Library** offers a free four part Introduction to the Internet Course. They are 2 hours in length, and are offered during evening hours over a four week period. Eric Stackhouse and Fred Popowich are the instructors. Pre-registration is required, with a maximum of 15 persons allowed per course. An LCD unit is used for group presentations, followed by hands-on time. The next course offered, which will be the fourth, will be in January. The course is very successful and popular and sells itself mainly by word of mouth.

**Debbie Taylor** is filling the Coordinator of User Services position at the **Nova Scotia Provincial Library** on a casual basis until June 1997 while Andrea John is on parental leave. Debbie was Coordinator of Public Library Services with the former Halifax County Regional Library from 1990-1996. **Merideth Fletcher** recently joined the Technical Services section as a Cataloguer (Librarian I) for six months. Merideth will divide her time between

(Continued on next page)



## NEWS FROM THE PROVINCES

Acquisitions (planning new procedures and workflow patterns in Technical Services, as regional libraries automate) and Cataloguing. **Craig Dutton** has accepted the permanent position of Library Assistant II in Cataloguing. **Lois Oliver** has moved into the casual Library Assistant position doing RECON. **Carol-Ann Belisle** has resigned her position as Coordinator of School Libraries, Nova Scotia Provincial Library, and has returned to her previous position with the new Halifax Regional School Board.

The **Council of Regional Librarians** held their semi-annual meeting at the Provincial Library on September 27 and 28. Topics of discussion included revisions to the budget and statistical reporting forms (making these more practical for libraries to use while still providing the desired information in a standardized format); resource sharing and methods of speeding up document delivery; regional library automation; school library and public library cooperation; and fundraising.

As of the date of this issue, all but five branch libraries across the province of Nova Scotia now have EDnet connections. EDnet is the Department of Education and Culture's province-wide WAN. The remaining five installations have been delayed for technical reasons which should be resolved in the near future. The public access terminals for the most recent installations will be out as soon as the ethernet cables arrive.

By the end of 1996, once the remaining five connections have been installed and a few branches are relocated, every branch library in Nova Scotia will be offering public access to the Internet. This makes Nova Scotia the only province in Canada (according to a recent Industry Canada Survey) to offer access to the Internet at every public library.

In 1993-94, much valuable work was done on a Strategic Plan for Nova Scotia Libraries. A new planning process has been undertaken and the new plan will build on the foundations established with the earlier planning process, taking into account the events that have had an im-

act on the library environment since then. The **Nova Scotia Regional Libraries Strategic Planning Stakeholders' Workshop** will take place in January.

The four sponsors of the Strategic Planning Process are the Council of Regional Librarians, the Nova Scotia Library Association, the Library Boards Association of Nova Scotia, and the Nova Scotia Provincial Library. Each of the four sponsors will invite delegates from the library and education fields to meet for the two day conference. Sharon Horne of People Developments has been hired to facilitate the work of the conference. She will synthesize the results from the Stakeholders' Workshop into a draft plan which will be sent to the four sponsoring organizations for final revision. It is anticipated that the final Strategic Plan for Nova Scotia Regional Libraries will be completed and implemented by the end of the fiscal year.

The second **Automation Working Group** meeting for 1996 was held November 16 at the Alderney Gate Branch of the Halifax Regional Library. Representatives from all nine regional libraries, Learning Resources and Technology and the Provincial Library were present to discuss a very full agenda. The meeting commenced with a status report from each Regional Library with respect to their automation. Western Counties Regional Library and Annapolis Valley Regional Library are in full implementation with circulation scheduled to commence mid-1997, Pictou-Antigonish Regional Library and Colchester-East Hants Regional Library are about to commence their patron databases in their own banks and the pre-implementation discussions with South Shore Regional Library are scheduled for late November, prior to their own bank being formed. Similar developments are planned for the remaining three Regional Libraries early in 1997.

Other topics discussed at this meeting included collection codes, making the OPAC more user-friendly and standardizing it across banks in NcompasS, examining possible ways to speed up the

cataloguing process at the Provincial Library; evaluating different barcode readers, and access to the Internet in rural areas.

The **Cape Breton Regional Library** launched its second Adopt-a-Book campaign, which will run from December-March. A total of 650 books were purchased through last year's campaign. When a person selects a book from the lists available at each branch, they are issued a charitable tax receipt and are given the opportunity to be the first to read the book when it arrives. The Library is very pleased with the support it has received from both individuals and community organizations.

A staff training day was held November 28 for all staff of the **Halifax Regional Library** system. Some of the workshops included Staff Relations, Coping with Change, Internet, Dynix Searching, Multicultural Puppetry, Reference and Readers's Advisory, Youth Programming, and a session on processing, cataloguing, etc. of a book. The logistics of organizing the staff training day for such a large group proved to be challenging. The Administration Department compiles an *Update* every Friday which is forwarded to all outlets and departments of the Halifax Regional Library. *Update* keeps staff informed of general library and amalgamation decisions and actions. A *Personnel Update* is also prepared for staff information.

A special planning meeting with Consultant Fred Pidsadny, Managerial Design Corporation, and the **Halifax Regional Library Board** was held November 25, to determine system-wide priorities. Senior staff members met prior to this meeting to define and identify issues, which were in turn discussed at the Board planning session.

A new Help Desk started on November 12 at the Halifax Regional Library to provide improved access to systems support.

**Heather MacKenzie**, from the Spring Garden Road Branch, is the NSLA president for 1996-97. Halifax

*(Continued on next page)*

## NEWS FROM THE PROVINCES

Regional Library will be hosting the 1997 conference next fall.

The "Cutter Project", to convert non-fiction collections of the former Dartmouth Regional and Halifax County Regional branches to cutter format, begins in December.

On October 15, the **Sackville Public Library** reopened in its new premises in the renovated Acadia School Building. The building is shared with the Halifax Regional Municipality 'storefront' offices. An official opening is scheduled for December 12.

The **Musquodoboit Harbour Branch** will close November 28 and reopen December 10 in new and enlarged premises.

### Other

The name of the **Kentville Research Centre** has been changed to the **Atlantic Food and Horticulture Research Centre**. The Centre is now the centre of excellence for berry crop research in Canada. **Jerry Miner**, Librarian, is the webmaster of the AFHRC homepage. The URL is <http://res.agr.ca/kentville/centre/welcome.htm>. The Canadian Agriculture Library is now charging for document delivery services on a cost-recovery basis. AFHRC Library has implemented charges as well. Reciprocal arrangements will be entertained if they are to the benefit of the parties concerned.

The **Cape Breton Community Network (CB Net)** recently installed a computer at the Glace Bay Public Library for online public access.

The 1996 **Ann Connor Brimer Award**, sponsored by the NSLA for a distinguished contribution to children's literature in Atlantic Canada, was presented to Middleton, N.S. native Don Aker for his novel *Of Things Not Seen*, published by Stoddart. This powerful first novel tells the story of a young man's struggle with an abusive stepfather, a story influenced by an experience Aker, who teaches junior high school in Middleton, had when a student confided the same type secret to him. The award

was presented on November 1 at a reception at the Maritime Museum of the Atlantic in Halifax, with Jane Buss, Executive Director of the Writers Federation of Nova Scotia, as guest speaker. Nova Scotia Premier John Savage also attended and brought words of greeting from the Government and praise for those in attendance for their support of literature and the value of reading. Anyone wishing to nominate a book for the 1997 Award can call Heather MacKenzie at (902)490-5826 for more information.

**Community Access '96**, a conference hosted by the Centre for Community & Enterprise Networking, University College of Cape Breton, in conjunction with Industry Canada, was held November 21-23 in Sydney, and was attended by approximately 300 delegates, a number of whom were from the library community. The conference offered four tracks: Education, Training & Community Access; Business & the Internet; Strategies for Community Access; and a Technology Workshop. As a Canadian first, Community Access '96 offered a 'Virtual Conference' coinciding with the events in Sydney. Transcribers provided Virtual Conference participants with a live text read-out of what was being said. Virtual participants registered from as far away as Italy, the United States and Australia.

### School of Library and Information Studies

The School launched a new course in the winter term, entitled "Information Policy." Dr. **Mary Dykstra Lynch**, who continues as a member of the federal Information Highway Advisory Council, and who was recently appointed to the Board of Directors of CANARIE, is teaching the course. Public policy regarding the information itself, is very important. In fact, aside from such natural influences as globalization, it can be said that information policy adopted by a government is the determining factor in the outcome of current important issues affecting every citizen who, at any time and for whatever reason, needs or

wants information. This one term course can be taken for credit or audit. Further information about registration can be obtained by phoning the School at 902-494-2453.

Dr. **Mary Dykstra Lynch** returned to the School in January after a research leave spent at the University of Sheffield. **Carman Carroll**, Provincial Archivist and Adjunct Faculty Member, is teaching the School's course on Archives during the Winter Term. The course on Health Sciences Information Sources is also being taught during the Winter Term by **Elizabeth Sutherland**, Associate University Librarian, and her staff.

**Karen Adams**, Executive Director of the Canadian Library Association, wrapped up her study leave in December, concluding her stint as Professional Residence at the School during which she spent time reading and studying telecommunications policy, meeting with students and faculty, and giving lectures. Dr. **Michael Lynch**, Department of Information Studies, University of Sheffield, joined the School in January 1997 as the next Researcher in Residence. Dr. Lynch has a distinguished teaching and research career, primarily concerning with chemical information systems.

In preparation for the next detailed **Accreditation Review** (the visit by an external panel is scheduled for the Spring of 1998), the School has begun the work which will lead to a comprehensive examination of its planning and evaluation processes.

On 25th October 1996 Dr. **Larry Amey** was presented an Honourary Life Membership in the Nova Scotia School Library Association at the annual conference in Sackville, Nova Scotia. Prof. Amey, who has been active in the Association for over twenty years, was presented the award by NSSLA President, Holly Gunn, in recognition of his dedicated service to the organization. □

— Faye Hopkins  
Vice President (NS)

(Continued on next page)

# NEWS FROM THE PROVINCES



## Public

The **Provincial Library** held professional development sessions for the staff of branch libraries in both the East and West Divisions during the month of November. The theme for the days was "improving the use of the reference collection in the library."

**Confederation Centre Library** in Charlottetown will be closed for a few days in early January to allow the staff to barcode the collection in anticipation of the library's move to an automated system. Plans are in the works to barcode the rural libraries at a later date. Completion of the barcoding will allow

provincial headquarters to resume the branch exchanges which have been suspended for the past year. In the meantime, staff in all the libraries have been receiving training on the various modules of the Ameritech (formerly Dynix) system.

## School

Teacher-librarians held a day of professional development sessions on November 8. Sean MacIntosh spent the morning introducing Lester, **Links for Education and Students To Educational Resources**, is the new web site on the PEI Department of Education home page. It contains helpful resource links organized by grade level and topic as well as instructional resources. Teacher-librarians were particularly interested in the section designed for the library resource centre which gives them links to other school librarians and associations as well as to children's literature. Afternoon sessions included a look at the Internet in secondary classrooms and a

session on the use of bookmarks.

**Kim Morgan**, an Australian teacher-librarian, is spending the year on exchange at the Summerside Intermediate School. **Charmaine Comeau** will be going to Australia in January to work in Kim's position.

## Associations

The **PEI Professional Librarians' Association** held their annual meeting on November 28. The membership approved the Continuing Education Committee's plans to invite Mark Leggott to lead a half day workshop on developments in information and communication technologies, and their impact on society. The committee also recommended that Penny Marshall be invited to do a workshop on advocacy.

The **PEI Teacher-Librarians' Association** held their semi-annual meeting on November 28. Highlights of the agenda included a move to strengthen ties with national and regional school library associations. This meeting marked the twenty-fifth anniversary of the association. All but three of the past presidents attended the meeting and supper. They shared their memories of the association and school librarianship on PEI with the current members. Everyone received a copy of *A Brief History of the PEI Teacher-Librarians' Association* written by Norine Hanus and the latest issue of *The School Library Advocate*. □

— Norine Hanus  
Vice President (PEI)

## Publication Information

The *APLA Bulletin* is the official organ of the Atlantic Provinces Library Association. **Frequency** The *APLA Bulletin* is published bi-monthly. **Subscriptions:** Institutions may subscribe to the *Bulletin* for \$55 per annum. Subscriptions and claims for missing issues should be sent to the Treasurer of the Association c/o The School of Library and Information Studies, Dalhousie University, Halifax, NS B3H 4H8. Back volumes are available from University Microfilms, Ann Arbor, MI 48106. **Submissions:** Submissions should be sent to the Editor or Assistant Editor. Deadlines for submissions are February 7, April 7, June 7, August 7, October 7, December 7. **Advertising:** All correspondence regarding advertising should be sent to the Advertising Editor. A rate card is available upon request. **Indexing:** The *APLA Bulletin* is indexed in *Canadian Periodical Index* and *Canadian Business and Current Affairs*. **Design and Layout:** Desktop Design and Graphics.

### The editors can be reached at the following Internet address:

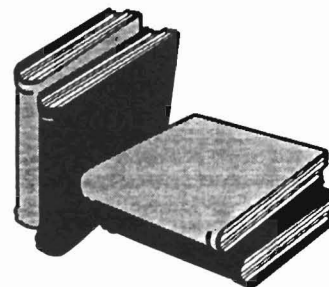
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St. John's, NF A1B 3Y1	



This permanent paper conforms to ANSI standard Z39.48-1984



# T.I.P.S.

## Things Important When Purchasing Your System

by Su Cleyle, IOLS Systems Librarian, Memorial University of Newfoundland

### A. Keep three things in mind when buying a PC:

- Speed/capacity
- Price
- Support

### B. Think about how the machine will be used:

- Who is it for?
- What programs do you want to use?
- How much do you want to spend?
- How long before you want to upgrade?
- What are the hardware requirements for the software you will be using?

### C. What do the hardware specs mean?

#### Pentium/133

- Pentium processor - Intel is still best.
- 133 MHZ (Clock speed - million of cycles per sec).
- Spend the money on 133, 166, or 200 MHZ. Avoid 120 or 150 MHZ.

#### 2 x 16 MB RAM (RAM - Random Access Memory)

- Workspace to use programs.
- Windows' 95 wants no less than 16 MB.
- Make sure there are enough RAM slots to expand to 64 MB.
- Make sure the RAM is 72 pins (32 bits).
- Pentiums require 2 chips of RAM so, for the extra money and future upgrades, buy 2 x 16 MB chips.

#### 256 KB External Cache

- Cache helps your processor work faster.
- Internal is directly on your processor.
- External is not on the processor.
- Can also get RAM cache.

#### 1.2 GB Hard Drive - Permanent Storage

- Programs can take up 40-50 MB each.
- Buy no smaller than 800 MB.

#### 1.44 MB 3.5 Floppy - Floppy Discs Portable Storage

#### 14" .28 NI SVGA Monitor

- 28 dots per inch (dpi) - good.
- NI - non-interlaced - better clarity than interlaced.
- SVGA - Super VGA - most programs want SVGA.

#### 2 MB Local Bus SVGA Video Card

- Allows screen to talk to computer.
- BUS - transportation route that information takes on motherboard - local bus is faster.
- Make sure local bus is PCI.
- If you buy SVGA monitor, get PCI card.
- 2 MB RAM on card allows screen to put up graphics faster.

#### Keyboard and Mouse

- Want 101 enhanced keyboard.
- Make sure you get a mouse pad.

**2 Serial Ports and 1 Parallel**

- Serial port allows for expansion.
- Parallel port is to attach your printer.

**Eight Speed CD-ROM**

- Speed that the CD-ROM spins - if playing games, etc. want to be able to access images quickly.
- Buy no less than six speed.
- SCSI is better and faster CD-ROM than IDE.
- Needs its own expansion card.

**16 bit Sound Card**

- Expansion card for speakers.

**Speakers, Microphone, and Headphone****Windows '95**

- Windows '95 can serve as your word processor.
- Get it pre-installed.

**28.8 Fax Modem**

(Speed of the modem measured in baud)

- Can get internal or external.
- Internal need an expansion slot free.

**Mini Tower Case** (The computer box)

- Can get narrow tower - it takes up less room.
- Avoid thin cases (called pizza boxes) - hard to work with inside.

**200 Watt Power Supply**

- Power to run the computer.
- Won't find less than 200W, but make sure.

**Warranty**

- Two years parts and labour.

**D. System Support**

- For when your computer doesn't work properly.
- Cost per hour (or portion thereof).
- Do they do it on site or send it away?
- Do they offer telephone support?

**T.I.P.S. For the Sceptical Consumer**

*Make sure:*

- The price includes some CD titles
- All appropriate cables are included.
- All parts are installed and **working** before leaving the store.
- You are given all software discs and manuals that are loaded on your machine (it is illegal for them not to give you the discs).
- You try to get starter kits thrown in (they include discs, cleaning kits, paper for printers, wrist pads).
- You get all manuals for the different hardware parts (e.g. screen, hard drive).
- That the computer adheres to CSA (Canadian Standards Association) and DOC (Department of Communications) requirements.
- That you are added to the store's mailing list, so that you can learn about upgrades and sales.
- The company is viable and will be around to provide you with warranty and systems support.
- That you read up on the subject - don't let the salesperson get away with computerese.
- That you ask LOTS of questions - it is you who is doing them the favour.
- You shop at non-busy hours so that you have a salesperson all to yourself.
- Not to make rash decisions. Most stores have spec sheets on their systems. Take them home and compare them with what you want.

**Make Sure You Shop Around**

## The High-Tech Road to Sharing a Wealth of Information

*Editor's note: Through a program of matching grants, the National Library of Canada helped Canadian libraries buy high-tech equipment. This adaptive technology increased library accessibility for clients with print disabilities. "The High-Tech Road to Sharing a Wealth of Information" is the fourth of six articles which tell the story of the experiences of some of these libraries and their users. The articles are copyrighted by the National Library of Canada and may be reproduced without permission provided the source is fully acknowledged.*

If you are reading this print article, you can, with some minimal effort, gain access to any of the 1.5 million English books in print that might capture your interest. If you are listening to this article on audio tape because you are blind or have a visual impairment that keeps you from reading print materials, you can have access to just 60,000 titles available on audio tape. If literacy is currency in the information age, blindness will make you information-poor.

Rosemary Kavanagh, Executive Director of the Library Division of the Canadian National Institute for the Blind, wants to get the word out that Canada needs to do better to meet the needs of blind and visually impaired readers. "There is a crisis in the availability of materials," she says. "We need to coordinate our resources in Canada."



### Use the APLA-LIST

- To post notices about workshops, seminars, and other events.
- To get information about APLA Executive actions.
- To share questions, answers, and ideas about library service.
- To post job advertisements.

Send the message  
"subscribe APLA-List" to  
mailserv@ac.dal.ca

While there are 60,000 talking books available in Canada, if your local library doesn't have a title available, the librarian is unlikely to know how to get a copy for you. The CNIB might have the title available, but your local library has no easy way to find that out and borrow the book on interlibrary loan.

If you are able to read large print, however, a library in a city near you might be able to help you gain access to the 1,000,000 or so regular-print volumes on its shelves. In fact, from 1993 to early 1996, the National Library of Canada provided financial support to public libraries, college and university libraries, and special libraries for the blind, to help them buy the high-tech equipment - magnifiers, closed-circuit televisions, document scanners, voice synthesizers and Braille printers, for example - that can open up bookshelves to adults with low vision. Libraries had to pay for half the cost of their technological investment.

Kavanagh was thrilled with the program. "It was a wonderful thing for the National Library to have done," she asserts. "It raised the profile of the needs of blind and visually impaired readers, at the community level."

While the National Library's program certainly helped to raise awareness about the possibilities for increasing access to collections, it also accomplished a lot of other tangible and very important changes. The CNIB Library applied for funding and was able to purchase a 486 computer with a large screen, software to magnify file text on the screen, a Braille printer and a voice synthesizer. With the new equipment and a bit of ingenuity, CNIB technical staff were even able to devise a method for blind individuals to use Windows™-based programs. Graphics-based software programs are usually inaccessible to blind users, of course, but CNIB developed a tactile plate that replicates the images and icons on the screen.

The impact of the investment and the technical improvisation has exceeded everyone's expectations. "Twenty-five percent of our staff is blind," Kavanagh explains, "and some staff members had tears in their eyes when they found that they were able to use Windows™."

The technology has put the CNIB Library on the information superhighway. Within weeks of gaining access to the new systems, CNIB staff had created "Skyclub," an interactive, on-line conference that invites blind users to discuss subjects of interest over a period of from several days to, in the case of a hot topic, several weeks. The system does not operate in real time. Instead, users can find out what opinions other members have contributed and add their own thoughts at any time they log on to the Internet. Skyclub was intended to be a Canadian resource, but word spread quickly and there are now 100 members, from Canada, the United States, Europe, New Zealand and South Africa.

The CNIB Library is pleased that Skyclub has opened up its services to people outside Canada. Staff members call theirs a "library without walls." While CNIB's collection of alternative format books is available to CNIB clients across the country, they would like to extend that availability to all libraries in Canada. They'd even like to do a bit more, with a little help from other Canadian libraries and, perhaps, government.

Kavanagh points out that all Canadian libraries could contribute listings of their alternative media titles so that a national listing of available titles can be compiled. A national access program for alternative media books would then be just a modest budget - and an act of will - away. Indeed, the National Library of Canada wants to expand its CANUC-H union catalogue of materials produced in alternative formats, to provide a national database of these volumes. With input from public, academic and special libraries, the National Library can give all Canadian libraries across the country access to talking books and Braille publications.

Kavanagh may have some reason to be optimistic that her vision may become reality. After all, if a little Canadian ingenuity can help blind computer users "see" Windows™ applications, cross-country cooperation and coordination among libraries - with help from the National Library of Canada - should be a breeze. □

— Joanne Godin

For the National Library of Canada

## APLA '97

May 23 - 25, 1997

Memorial University of Newfoundland  
St. John's, Newfoundland



Planning for the Atlantic Provinces Library Association's 1997 conference is well underway and an enticing program has begun to take shape. The internationally noted journalist, Gwynne Dyer will be the keynote speaker. Recently dubbed a 20th century media prophet, Dyer will present his views on technology and society - now and in the future - and the role of libraries and librarians. The St. John's media has credited Dyer with seeing the Internet as a useful information pipeline, but lacking as a research tool. He is quoted as explaining that, "The only time I would ever use it for research...is a Sunday afternoon when all the country's libraries are closed [he lives in England]. And frankly, I would seriously think about investing the money in a long-distance phone call to Sydney, Australia, where it is Monday morning and the libraries are open before I would spend five hours trying to find out some simple fact on the Internet." Dyer is known as a lively and outspoken speaker who is quite willing to talk with, to and at an audience. Spirited discussion at the keynote and during the conference is anticipated.

The keynote will be followed by an equally appealing program of presentations and workshops. The following is just a sample: Are they reading what we buy? A circulation study of a collection built in an age of cutbacks; Using the Internet as a true resource for libraries; Living with copyright; Cataloguing virtual resources on the Internet; Interlibrary lending automated tools: Promise and pain in document delivery; Literacy programs for babies, children and adults; Newspapers as research tools: Finding them and using them; Managing preservation in a small library; and Design your own home page in a 3 hour hands-on session.

The entertainment begins on Saturday evening when Bob MacDonald's golden oldies band will play at the banquet. And... back by special request after a stunning performance at the Newfoundland Library Association's annual meeting, Performers for Literacy will present some delightful theatre. A "quiet" space will be available for those who wish to socialize with friends.

Comfortable and convenient accommodation has been booked for conference delegates at the Memorial University of Newfoundland residences. Delegates who prefer off campus accommodation are advised to make their own arrangements quickly. 1997 marks the 500th anniversary of John Cabot's landing in Newfoundland and the city of St. John's is looking forward to receiving many visitors. The conference home page, which is linked to the APLA home page <http://www.stmarys.ca/administration/library/apla/apla1.html>, will provide information about B&Bs and hotels in the city.

The early registration fee for APLA members will be \$100.00. Late registration for members will cost \$125.00. The early and late registration fees for non-members will be \$155.00 and \$180.00. APLA members should expect to receive their pre-registration packet in March. □

— Barbara Porrett

APLA '97 Local Arrangements Committee



### Merit Award Nominations

The Atlantic Provinces Library Association invites nominations for the Association's Merit Award. The Award is conferred on an individual who has made an outstanding contribution to library service in the Atlantic Provinces. Nominations, with the appropriate accompanying documentation of the nominee and his/her contribution(s) should be sent by **February 15, 1997** to:

Susan Libby  
Past President, APLA  
Librarian, Health Sciences Library  
Moncton Hospital  
135 MacBeath Avenue  
Moncton, NB E1C 6Z8  
Fax: (506) 857-5545  
E-mail: [mctnhosp@nbnet.nb.ca](mailto:mctnhosp@nbnet.nb.ca)



### First Timer's Conference Grant

Have you never been to an  
APLA annual conference?  
Do you want to go to St. John's, but cannot afford it?  
Why not apply for APLA's  
First Timer's Conference Grant?

To be eligible, an applicant must be a personal member of APLA, residing in an Atlantic province, and planning to attend her/his first APLA annual conference.

Grants are allocated, consistent with general APLA guidelines, to help meet conference related expenses. If more applications are received than can be met by the fund, money will be awarded by drawing from the names of all eligible applicants.

Recipients will be expected to write a short report, for the Executive and the *Bulletin*, summarizing their conference experience.

Applications should include name, business address, chosen means for contacting (mail, e-mail, telephone, fax), estimated costs (travel, accommodation, meals, registration), and a signed statement acknowledging compliance with eligibility requirements.

Applications should be submitted by **February 28, 1996** to:

Sara Lochhead  
President, APLA  
University Librarian  
Mount Allison University  
Sackville, NB E0A 3C0  
Phone: (506) 364-2567  
Fax: (506) 364-2617  
E-mail: [slochhead@mta.ca](mailto:slochhead@mta.ca)

## Atlantic Profile: Anne Hart

To continue our series of articles on interesting librarians in the Atlantic region - our profiled librarian this month is Anne Hart, of Memorial University of Newfoundland's Centre for Newfoundland Studies.

Anne was born in Winnipeg and grew up in rural Nova Scotia in the village of Nappan. She obtained a history degree at Dalhousie University and her Library Science degree at McGill.

Anne moved to Newfoundland in the early in 1960s where she married and became the mother of three. In the early years Anne had some interesting library jobs working for a year or two at a time at Dalhousie Library's Kipling Collection, the Science Museum in London, England and as a cataloguer with the Newfoundland public libraries.

Anne joined the Memorial University Library System in 1973 working in the Centre for Newfoundland Studies with the Centre's founder, the fondly remembered Agnes O'Dea. Anne became the Head of the Centre upon Agnes's retirement in 1977 and remains Head today.

The Centre for Newfoundland Studies is a division of the Memorial University Library System; it is housed in the Queen Elizabeth II Library on the St John's campus. The Centre, a closed-stack operation, offers long opening hours and full reference service to the campus and the general public. Under Anne's headship the Centre has grown in all directions. Today it holds approximately 60,000 volumes, up from approximately 20,000 in 1977. Its collection mandate is the broadest - to collect all printed material on Newfoundland and Labrador. Consequently, the Centre holds a vast collection of early exploration-, colonial- and modern-era literature published both in and outside of Newfoundland.

During Anne's tenure two units were added to the Centre's operations, the Archives and the Preservation Unit. The Centre for Newfoundland Studies Archives, an archive of Newfoundland manuscripts was created in 1982. The Archives has been successful in obtaining development and processing grants for

its ever-expanding literary and political collections. A few of the Archives more notable collections are the personal and political papers of Joseph R. Smallwood, Dillon Wallace's and Mina Benson Hubbard's Labrador diaries, and the literary papers of Cassie Brown and Kevin Major. As well, the Newfoundland Performing Arts Archive with its collection of rare scripts, posters and playbills, including the CODCO Collection, falls under the auspices of the Centre's Archives. Anne always believed in tax credits for literary papers and today the Archives has policies and procedures in place to offer this service.

Anne has great vision and the willingness to allow her creations to grow. For example, the Preservation Unit was created to conserve the Centre's rarer materials. Its function as a provincial resource (through the pH Group) and its use by the whole University Library resulted in the Unit's becoming independent of the Centre in 1993, its administration being transferred to the University Library's main office.

Another area of great importance to Anne is the Centre's obligation to Newfoundland bibliography. *The Bibliography of Newfoundland*, a retrospective bibliography of monographs from the Norse sagas to 1975 was published by the University of Toronto Press in two volumes in 1986. Periodical article bibliography also has a place of importance. Since 1986, over 60,000 articles have been verified and subject analyzed by the Centre. The full citations are available as the *Periodical Article Bibliography* (available through the Memorial University Unicorn system at <http://www.mun.ca/library/cns>).

Though not born in Newfoundland, Anne has a strong love for the place and has earned recognition as a fully-fledged Newfoundlander. For the past couple of years Anne has gone on a radio phone-in show during Library Week to talk about Newfoundland books. It has become a popular feature with the listening public.

(Continued on next page)

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## Atlantic Profile: Anne Hart...

continued from page 16

Anne is widely respected in her field of Newfoundland Studies, special collections librarianship, bibliography and literature. She has been invited to address groups such as the Centre for Canadian Studies at Edinburgh, the Genealogical Society of Newfoundland and Labrador and the Northern Libraries Colloquy.

Because of Anne's unique personnel management style she has built a tight unit of loyal staff around her. Perhaps the best way to summarize this style is to say that staff are helped to reach their full potential in a nurturing environment.

Anne's soft-voiced, humorous anecdotes, part Barbara Pym/part Seinfeld, are the delight of the office. Her stories come from the world of book launches, art exhibitions, meetings, dinner parties, trips and politics. We know we are in for a good story when Anne takes her place by the coffee pot and starts, "Oh yes, I must tell you..."

Anne has given a great deal of her life to the various national, regional and provincial library committees and boards. In 1986 she received a Canadian Library Trustees Association Annual Merit Award and in 1988 a plaque from the Newfoundland Public Libraries Service for outstanding service on its board. She is currently a member of the executive committee of the board of the Canadian Institute for Historical Microreproductions. Anne is one of the founding members of, and remains a member of, Memorial University's Great Auk Lecture Series Committee, a series focused on ecology and conservation biology in the North Atlantic (the Centre houses the only Great Auk skeleton in Canada). Apart from library-related associations, Anne is currently on the board of the Newfoundland and Labrador Human Rights Association, the board of the Maritime History Archive at Memorial University, the editorial board of Killick Press, and has worked for several feminist causes and groups, the Heritage Trust and the Writers' Alliance of Newfoundland and Labrador.

Mention of the Writers' Alliance leads right into Anne's other working life,

that of a writer, of non-fiction and fiction. Anne is the author of a number of articles, reviews, biographies for the *Dictionary of Canadian Biography*, short stories and poems. In 1974 she won the Margaret Duley Fiction Contest for one of her short stories. Her work has been anthologized, read on CBC Radio and performed as drama on CBC Radio.

Anne entered the genre of fictional biography in 1985 with the publication of her *The Life and Times of Miss Jane Marple*. By request of the publishers, Anne followed this in 1990 with the publication of *Agatha Christie's Poirot*. The popularity of these books (there have been many foreign editions, in German, Dutch, Portuguese and Japanese, for example) took Anne into the world of Agatha Christie's daughter and heir - Rosalind Hicks, Christie's publishers and Christie fan clubs. HarperCollins is bringing out two new editions of these books in 1997.

There is an in-joke in Newfoundland that one cannot claim to be a Newfoundland poet unless one has written the requisite poem on the Beothuk people. Anne has made a particularly good contribution, "In the Princess Room" published in *TickleAce*, it is one of her best and wittiest.

I recently asked Anne what drew her to librarianship. She said, "Books! I wanted to be forever surrounded by them. My dream has come true with a vengeance and I've been forever grateful."

Anne wishes she had time to read

more. She tries to read as much Canadian literature as she can and, particularly, "the distinct and rich work of contemporary Newfoundland writers." Anne's current research and writing project is the Labrador explorer, Mina Benson Hubbard.

### Bibliography

By Anne Hart (referred to in the text):  
*Agatha Christie's Poirot: The Life and Times of Hercule Poirot*. London: Pavillion, 1990.

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*The Life and Times of Miss Jane Marple*. New York: Dodd Mead, 1985.

About:

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-- Joan Ritcey, Assistant Head  
Centre for Newfoundland Studies



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## From St. Jerome's Den

Freedom to Read Week will be observed from February 24 - March 2, 1997. A Freedom to Read poster has been included with the *Bulletin*. Kits including activities and a poster are available for \$12.84 (prepaid). Copies of the poster are available for \$3.00 (folded), \$5.00 (unfolded). For information or to order materials, contact the Book and Periodical Council, 35 Spadina Road, Toronto M5R 2S9; Phone (416) 975-9366; Fax (416) 975-1839.

It is hard to realize how many books have been banned over the centuries - even the *Vulgate Bible*.

St. Jerome

In the 18th century, when members of the Bowdler family didn't like something in a book they didn't suggest book banning, they just rewrote the book. Three generations of this English family were concerned with the business of literary expurgation. The most famous, Thomas Bowdler, gave his surname to the language in the form of *bowdlerize*. The family's contributions to literature included, *The Family Shakespeare* and *The Family Gibbon*. Their objective in *The Family Shakespeare* was to remove "everything that can raise a blush on the cheek of modesty" - about 10% of Shakespeare's text including all of *Romeo and Juliet*.

Jonathon Green, *The Encyclopedia of Censorship*

"A book can never tell us what we wish to know, but only rouse in us the desire for knowledge." (Maybe this is what the Bowdlers were trying to prevent.)

George Painter, *Marcel Proust*

"A word is not a crystal, transparent and unchanging, it is the skin of a living thought and may vary greatly in color and content according to the circumstances and time in which it is used."

Justice Oliver Wendell Holmes, *Decision (Towne v. Eisner)*

"The cure for every excess of freedom of speech is more freedom of speech."

Molly Ivins

The Bulwer Lytton writing contest goes so far as to exalt rather than censor, expurgate or keep hidden what it judges as truly BAD writing. In 1994, the contest's grand prize went to the author of this (remember the judging is based on writing not sentiment):

"As the fading light of a dying day filtered through the window blinds, Roger stood over his victim with a smoking .45, surprised at the serenity that filled him after pumping six slugs into the bloodless tyrant that had mocked him day after day, and then he shuffled out of the office with one last look back at the shattered computer terminal lying there like a silicon armadillo left to rot on the information highway." □

## IBBY-Canada Announces The Frances Russell Award

The \$1000 award, administered by IBBY, Canada will be granted for research in Canadian children's literature. It was donated by the late Marjorie Russell in memory of her sister, Frances E. Russell, and will be given annually.

The Frances E. Russell award is to be put towards the costs of research for a publishable work (a book or paper) on Canadian children's literature. Work on the following topics will be considered:

1. **Studies of individual authors and their works**, especially if they are considered in their social and historical context.
2. **Comparative studies of two or more authors**, which illuminate their stylistic differences, or consider their social and historical approaches.
3. **Subject overviews**; e.g. Canadian folklore.
4. **Biographical studies of Canadian children's authors or illustrators**.
5. **Studies of Canadian illustrators**.
6. **Related subjects including contemporary theoretical approaches to the study of Canadian children's literature**.

The applicant must be a Canadian citizen or landed immigrant. Please send: a vita; a letter of reference, and a detailed research proposal (which demonstrates knowledge of existing research in the field) to:

Lissa Paul  
Faculty of Education  
University of New Brunswick  
Bag Service, #4533  
Fredericton, New Brunswick  
E3B 6E3

A committee, appointed by IBBY Canada, will select the successful applicant. Deadline: 30 April 1997.

## Port of CALL/L'ACBD Fait Escale

Some 250 law librarians and legal publishers will be meeting in St. Andrews by-the-Sea from May 25-28 to attend the Canadian Association of Law Libraries' (CALL) 35th annual conference. Under the theme Port of Call/L'ACBD Fait Escale, the 1997 CALL conference proposes various subjects of interest to law librarians. The first plenary session will compare linguistic rights. The second will deal with native linguistic rights. A more technically oriented session will cover legal translation and the technology associated with it, and will provide information on sources of foreign law available in English or French wither in print form or on the Internet.

Besides the theme program, several special interest groups and committees have their own presentation on topics as varied as copyright, partnerships between law librarians and systems people, securities research, re-engineering and restructuring academic law libraries, law firm billing practices, doing less with less, etc.

Several social activities are also being planned, among them an opening reception on Ministers Island, with a breathtaking view of Passamaquoddy Bay, and a golf tournament which Suzan Hebditch is organizing. It will be held on May 24, the day prior to the opening of our conference. Exhibitors will also be very eager to show us the latest legal information available in print or electronically.

The Hotel Algonquin will therefore be CALL's headquarters for the 4-day conference which we hope will be interesting and informative. St. Andrews by-the-Sea will provide a quiet, pleasant spot which is also a perfect place to relax, play golf, savour delicious lobster and other seafood, discover historic homes, breath fresh Atlantic air and view the ever-present Passamaquoddy Bay.

We therefore invite you to "drop anchor" at Port of CALL to replenish and refuel. A war Maritime and Acadian welcome awaits you.

— *Simonne Clermont*

*Editor's note: For further information, please contact Simonne Clermont, CALL 1997 Conference Planning Committee Chair c/o Bibliothèque de droit, Université de Moncton, Moncton, N.B. E1A 3E9, telephone: (506) 858-4547, fax: (506) 858-4518, e-mail: clermos@Umoncton.ca* □



### Call For Nominations

The executive offices requiring nominations for 1996/97 are:

- Vice President, President Elect
- Vice President (New Brunswick)
- Vice President (Prince Edward Island)

#### Guidelines:

1. No member of the Nominations and Elections Committee is eligible for nomination.
2. Any APLA member may nominate any other member for elective office.
3. Every person nominated shall be a personal APLA member in good standing and shall file a letter of acceptance with the Secretary of the Association.
4. The Treasurer shall reside in the Province of Nova Scotia.

Please send nominations, postmarked no later than **February 28, 1996** to:

Susan Libby  
Past President, APLA  
Hospital Librarian  
Moncton Hospital  
135 MacBeath Avenue  
Moncton, NB E1C 6Z8

Phone: (506) 857-5447  
Fax: (506) 857-5386  
E-mail: mctnhosp@nbnet.nb.ca

## Copyright (Bill C-32)- APLA's Stand

*Here is the letter that I sent on December 6, 1996 to Ministers and members of the Standing Committee on Canadian Heritage. I have had one response from Jim Abbott [as of December 11] saying that he is aware of our concerns and will bring them to the discussions now going on. The discussions are actually a clause by clause review of the legislation.*

— *Sara Lochhead*  
President

To: Prime Minister Jean Chretien; the Honourable John Manley; the Honourable Sheila Copps and all members of the Standing Committee On Canadian Heritage

From: Sara Lochhead, President, Atlantic Provinces Library Association

I am writing to you on behalf of the Atlantic Provinces Library Association (APLA) which represents the Library community in the Atlantic Region to urge swift passage of Bill C-32 as it is, including the exceptions for Libraries and Educational Institutions.

Bill C-32 is the result of eight years of consultation that involved libraries, educators, archivists, creators and bureaucrats in a process designed to achieve consensus on the fair and reasonable balance of interests reflected in the legislation tabled in the House of Commons. It was a successful process and we are surprised and disappointed that copyright holders seem to have abandoned their commitment to the spirit of compromise that guided this process.

Bill C-32 includes a number of specific, limited exceptions for educational institutions, libraries and their users that balance the rights of creators for fair compensation, with the public interest in ensuring reasonable access to copyright works for the purposes of education, re-

*(Continued on next page)*

## School of Library & Information Studies

### Friday Lecture Series

As part of its continuing education program, SLIS presents a series of Friday lectures. The lectures are held from 11:45 a.m.-1:00 p.m. in the MacMechan Auditorium, Killam Library, Dalhousie University. These lectures are open to the public at no charge.

The synopses reprinted here originally appeared on the SLIS website (<http://www.mgmt.dal.ca/slis/lecture.html>). Tapes of many of the lectures can be purchased. For details contact Shanna Balogh at SLIS.

**November 1, 1996**  
**Telecommunications**  
**and Public Policy:**  
**Implications for Canadian**  
**Libraries in the 21st Century**  
**Karen Adams**  
**Executive Director Canadian**  
**Library Association,**  
**Researcher in Residence,**  
**Dalhousie School of Library and**  
**Information Studies**

On November 1, 1996, Karen Adams, Executive Director of the Canadian Library Association and Researcher-in-residence at the School of Library and Information Studies, Dalhousie University, offered an insightful and informative lecture entitled "Telecommunications and Public Policy: Implications for Canadian Librarianship in the 21st Century". The major focus of the talk was the intersection of librarianship, public policy, and telecommunications, specifically the interaction of the various philosophical underpinnings of each. Adams defines the essential values of librarianship as including:

- a service orientation;
- support for literacy, whether in terms of reading, numeracy, or information literacy;
- support for universal, equitable, and affordable access to information;
- support for intellectual freedom;
- support for privacy, specifically that

collection of personal information by public organizations must be kept to a minimum, used with consent, and be freely available for review by the individual involved.

As an aside to this discussion, Adams provided an in-depth analysis of the mission statement and professional objectives of the Canadian Library Association. Adams defines public policy as "what government is doing, and how it is doing it". She provided an analysis of the underlying values of public policy, as it impacts the information field and librarianship in particular. These values include: internal clientele; that is, the major focus of attention is internal power structures rather than service to the public; New Public Management (NPM), characterized by a belief in the superiority of private sector styles of management, decentralization, competition, and the commoditization of information.

These values represent a fundamental conflict with the philosophies of librarianship. The competitive focus on information technology and non-print media results in limited access to government documents and processes, an anathema to librarianship. The view of information as commodity and the decentralization of government leads to conflicts with the library's role as information-provider, particularly as relates to its depository function. Adams characterizes public policy on access to information as being unfocused and confused.

Adams also sees a deeply rooted conflict between librarianship and current issues in the telecommunications industry. These issues include: convergence, or the ability to send text, sound, images and video by the same media, potentially resulting in a trend toward information monopoly; and the range of stakeholders in the telecommunications industry. The fact that telephone, cable, and wireless

companies, consumers and government agencies like Industry Canada and the CRTC all have interests makes it difficult, if not impossible, to offer generalizations about industry policies on information access.

Divergent philosophies, and the resultant debate between utility service and competitive service, complicate the issues of information access yet more. Adams offers three alternative methods by which librarians can respond to the difficulties posed by public policy and telecommunications. We can abandon access as a primary value; we can become informed, as students and practitioners, of the realities of telecommunications;

*(Continued on next page)*

### **Copyright (Bill C-32)...**

*(continued from page 19)*

search, private study, teaching and the advancement and dissemination of knowledge. This balance was difficult to achieve and it is fair to all those it affects.

Libraries do now and will continue to negotiate with the copyright collective CANCOPY to provide compensation to writers for copying done outside the proposed amendments. The current government and indeed all governments since 1988, made a commitment that Phase II of the copyright legislation would address the interests of the user community. It is time to deliver on that commitment.

Passage of Bill C-32 will ensure fair and balanced Copyright legislation in this country. The amendments will also bring Canadian legislation in line with that of other countries.

APLA urges the swift passage of Bill C-32 with the exceptions for libraries and educational institutions included. □

## School of Library & Information Studies...

(continued from page 20)

and/or devote more resources to research and advocacy aimed at defusing these difficulties.

— Rainey Morehouse,  
1st Year Student

**November 15, 1996**

### Do New Technologies Pose New Ethical Problems for Managers of Information Collections?

**Dr. Carl Hartzman**

**Director, Computing Science,  
Dept. Of Mathematics, Statistics,  
and Computing Science,  
Dalhousie University**

In what proved to be a provocative lecture, Dr. Carl S. Hartzman of the Department of Mathematics and Computing Science asked the question "Do New Technologies Pose New Ethical Problems for Managers of Information Collections?"

Dr. Hartzman dealt primarily with two aspects of the use of computers in the libraries: privacy and censorship. Privacy is defined by Hartzman as [the] freedom from observation and freedom from being the subject of attention through one's personal data. However, the unspoken contract the library patron enters into requires that some degree of privacy be surrendered in order for a business transaction to occur. The library, none the less, is held to a standard of fair dealing with all information collected on its clients. The information collected must be accurate, complete, correct and current. The data subject (or patron) should be informed that information is being collected, given a reason for why this is necessary, and be given access to the information. The librarian should be willing, in exchange for the privilege of holding this information, to keep the information confidential by not revealing recorded information to third parties.

Hartzman predicts that in the void of a formal policy on privacy, ad hoc judgments may be made where the circumstances call for a reasoned, pre-

scribed approach. The dangers and dilemmas inherent in the lack of a formal written policy are illustrated in the following scenarios presented to the audience.

1. In an extension of their increasing desire for information, law enforcement officials approach you with a request to "borrow" your patron database with the intention of matching it with the profiles of people the police feel may have a criminal tendency. Do you cooperate? On what basis do you make your decision?

2. A particularly serious crime has been committed and a police officer comes to you wanting to know the identities of all people who have been borrowing a certain type of material.

Unlike the prior scenario, a particular crime has been committed, and an appeal is made to the librarian's sense of community responsibility.

3. The police suspect a person of committing a serious crime and come to you wanting to learn what that person has been borrowing from the library.

Here we have a particular suspect, and a belief that the information can be of material assistance in indicating guilt or innocence.

Dr. Hartzman engaged the audience in a discussion on the above scenarios and found that the group of students, librarians, and professors overwhelmingly supported the Canadian Library Association's position on maintaining practitioner-client confidentiality.

The lecture progressed to a consideration of censorship and privacy. While these issues are not new to libraries, new technologies such as the Internet create challenges to coping with the individual's right to free expression and free

exchange of ideas versus society's desire to protect itself.

While not presuming to advocate censorship, Dr. Hartzman presented some of the choices the technology makes available to those administering a library. Because of the nature of the Internet (i.e., it has no central control over content or users), it is an unruly place with hardcore, violent and child pornography, extremist hate literature, manuals for violent political action and a myriad of useful information and harmless entertainment. This leaves the librarian with the following choices — offer unrestricted access through any Internet provider, offer restricted access only through an Internet provider that attempts to censor some objectionable material, deal only with a dedicated library Internet provider (when they become available), or use "intelligent" software as a filter.

In an attempt to illustrate the dilemma facing libraries in fulfilling their mandate to provide access to information, yet meet community standards of decorum in public places and protect children from harmful materials, Dr Hartzman again presented a scenario depicting the issue at hand.

Library X begins to receive complaints from parents whose children have been accessing very objectional material via the library's Internet system. Complaints have also come from patrons who object to secondhand exposure to objectional material. The network manager suggests either randomly monitoring the patrons' screens or utilizing software that would flag suspicious activity for monitoring. The rationale here is, that with a minimum of cost and effort, the library could fulfil its goals of protecting children from inappropriate material and maintain "an air of decorum" in the library.

(Continued on next page)

## School of Library & Information Studies...

(continued from page 20)

Would you give either of these options a try? What are the ethical issues of doing so?

An audience member offered Dr. Hartzman the standard library policy with regard to children — the librarian is not in a guardian position while children are in the library, and responsibility for monitoring their reading still rests with their parents. Further, it was noted that gentler, more creative ways of dealing with the problem of public terminals exist. Some libraries have simply positioned their Internet work stations so that the screens are not visually accessible to the general patron population.

Dr Hartzman concluded his lecture by noting that privacy and censorship, which in traditional library settings are independent concerns, have now become issues to be balanced one against the other. □

— *Mary-Claire Beaton,*  
*1st year student*



### Memorial Awards

Financial assistance is available, from the APLA Memorial Trust, for study and research. Projects which contribute to the professional development of the applicant and benefit the professional are encouraged.

To apply, send a letter outlining your proposed research and estimated costs and a copy of your curriculum vitae to:

Sheila Pearl,  
APLA Memorial Awards Committee  
% Learning Resources Centre  
Nova Scotia Teachers College  
P.O. Box 810, Truro, NS  
B2N 5G5  
Fax: 902-893-5610  
Phone: 902-893-5326

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## Bibliothécaire en chef

L'Université de Moncton comprend différentes bibliothèques, dont une bibliothèque générale sur chacun de ses trois campus universitaires. Elle comprend également une bibliothèque à l'École de droit, un centre d'archives important au Centre d'études acadiennes et un centre de documentation à la Faculté des sciences de l'éducation.

Sous l'autorité immédiate du vice-recteur à l'enseignement et à la recherche, la personne choisie sera appelée à diriger la bibliothèque Champlain, qui est la bibliothèque générale et centrale de l'université. Cette bibliothèque comprend au-delà de 450 000 volumes, des abonnements à plus de 2 000 périodiques ainsi qu'une quinzaine de bases de données en ligne. Ses services sont automatisés et utilisés par plusieurs milliers de personnes, dont la clientèle étudiante, le corps professoral et le public en général.

À ce titre, la personne responsable dirigera la planification et la coordination des services de la bibliothèque, verra au recrutement, à l'embauchage et à la supervision du personnel ainsi qu'aux consultations nécessaires avec les facultés et écoles, et assurera la supervision des différents services de la bibliothèque. De plus, elle maintiendra des voies de communication régulières entre les responsables des différentes bibliothèques et les impliquera dans la planification et la coordination des priorités de l'université en matière de services de bibliothèque.

La personne choisie devra posséder un grade universitaire de deuxième ou troisième cycle (normalement en bibliothéconomie) et avoir, de préférence, une expérience éprouvée en gestion ainsi qu'une expérience substantielle en tant que bibliothécaire, idéalement dans une université. Elle devra aussi être habile à entretenir de bonnes relations interpersonnelles et à assurer des liens de collaboration avec la

direction des autres bibliothèques. Enfin, il lui faudra maîtriser la langue française tant orale qu'écrite.

Ce mandat de cinq années est renouvelable.

Le traitement est établi selon la formation et l'expérience, et la date d'entrée en fonction est le 1<sup>er</sup> mars 1997 ou le plus tôt possible après cette date.

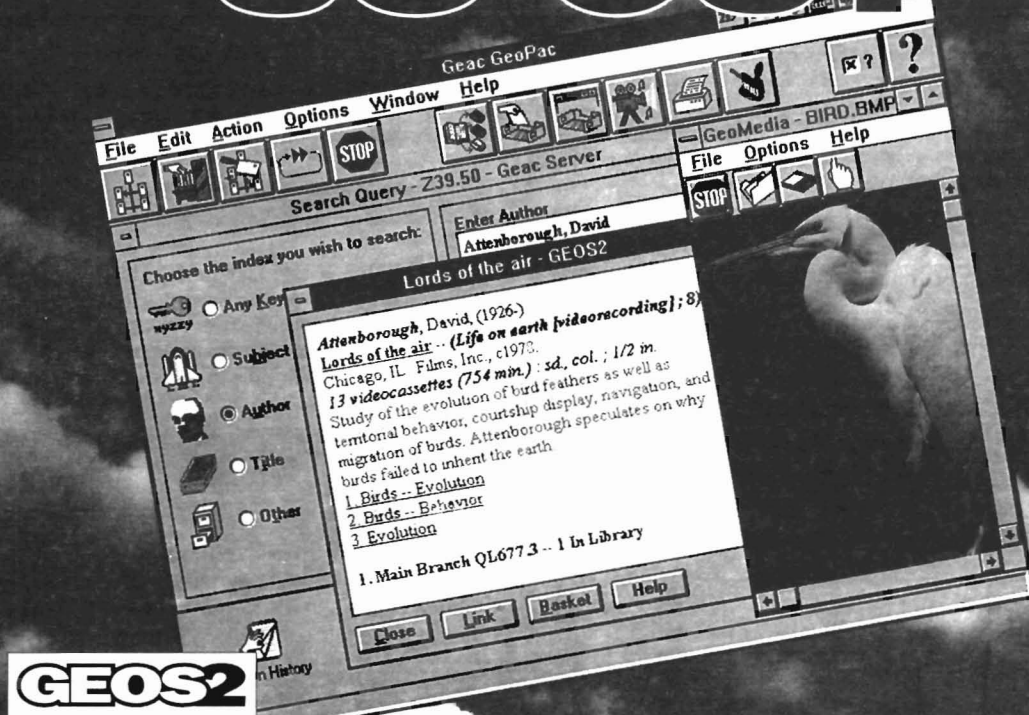
Les personnes intéressées à soumettre leur candidature sont priées de faire parvenir un curriculum vitae détaillé au plus tard le **31 janvier 1997** à **M. Léandre Desjardins, vice-recteur à l'enseignement et à la recherche, Université de Moncton, Moncton (N.-B.) E1A 3E9. Télécopieur : (506) 858-4096**

**Courrier électronique : [desjarl@umoncton.ca](mailto:desjarl@umoncton.ca)**

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## Coming Events

**Ontario Library Association conference**, February 6-9, 1997, Metro Toronto Convention Centre. To register phone (416) 363-3624; fax (416) 941-9581

**Freedom to Read Week**, February 24 - March 2, 1997. Freedom to Read kits including activities and a poster are available for \$12.84 (prepaid). Copies of the poster are available for \$3.00 (folded), \$5.00 (unfolded). For information or to order materials, contact the Book and Periodical Council, 35 Spadina Road, Toronto M5R 2S9; Phone (416) 975-9366; Fax (416) 975-1839

**Scholarly Communication in the Next Millennium**, March 6-8, 1997, Simon Fraser University at Harbour Centre, Vancouver. For information, contact Deborah Kirby Phone (604) 291-5245; Fax (604) 291-5239; E-mail [dkirby@sfu.ca](mailto:dkirby@sfu.ca); WWW <http://www.sfu.ca/scom/index.html>

**APLA '97**, May 22-25, 1997, Memorial University of Newfoundland, St. John's. For information, contact Suzanne Sexty. Phone (709) 737-7427; Fax (709) 737-2153; E-mail [ssexty@morgan.ucs.mun.ca](mailto:ssexty@morgan.ucs.mun.ca)

**Canadian Association of Law Libraries annual conference**, May 25 - May 28, 1997, The Algonquin Hotel, St. Andrews-by-the-Sea, N.B. For information, contact Simonne Clermont, Bibliothèque de droit, Université de Moncton, Moncton, N.B. E1A 3E9. Phone (506) 858-4547; Fax (506) 858-4518; E-mail [clermos@umoncton.ca](mailto:clermos@umoncton.ca).

**L'Association canadienne des bibliothèques de droit tiendra son congrès annuel** à l'Hotel Algonquin à St. Andrews au N.-B. du 25-au28 mai 1997. Pour plus de renseignements, contactez Simonne Clermont, Bibliothèque de droit, Université de Moncton, Moncton, N.-B. E1A 3E9. Téléphone (506) 858-4547; Télécopieur (506) 858-4518; Courrier électronique [clermos@umoncton.ca](mailto:clermos@umoncton.ca)

**Canadian Conference on Records and Information Management**, June 1-4, 1997, Sheraton Inn, Fredericton. For more information, contact Pat Burns, Conference Chair. Phone (506) 453-7475; E-mail [pburns@gov.nb.ca](mailto:pburns@gov.nb.ca)

**Canadian Library Association**, June 19-22, 1997, Ottawa

### \*\*\*1997 Friday Lecture Series (SLIS)\*\*\*

All lectures are given at 11:45 a.m. to 1:00 p.m. in the MacMechan Auditorium, Dalhousie University, and are open to the public at no charge.

January 24, 1997: Dr. Pierrette Bergeron, L'Ecole de bibliothéconomie et science de l'information, Faculté des arts et des sciences, Université de Montréal. "Perceptions and Practices of Information Resources Management in the Canadian Private Sector." Co-sponsored with the School of Business Administration, Dalhousie University.

January 31, 1997: George Lewicky, Director of Indexing and Abstracting, H. W. Wilson Company, Bronx, New York. "H. W. Wilson Company Indexing and Abstracting Services in the Electronic Age."

February 14, 1997: Dr. Eugenia Brumm, President, Quality Records Institute, Austin, Texas. "Revisiting Records Management the Light of ISO9000." Co-sponsored with the Department of Information Management, Mount St. Vincent University and the Halifax Chapter of ARMA.

March 7, 1997: Dr. Tom Wilson, Head, Department of Information Studies, University of Sheffield, Sheffield, England. "Scenarios: Thinking Tools for the Future of Library and Information Systems." Co-sponsored with the Department of Information Management, Mount St. Vincent University. □