

## APLA '98 - CLIFFORD LYNCH KEYNOTE ADDRESS

### Introduction

The Keynote address was given by Clifford Lynch. For those not familiar with Lynch, don't let the running shoes, pony tail and understated speaking style fool you. This is a man with vision, depth and commitment to "the public good". Grace Katagiri, UC Berkeley puts it best: "Lynch is a rivetting speaker ... a fountain of information (not to be missed!)" Clifford Lynch was appointed Executive Director of the Coalition of Networked Information in July 1997. The move to CNI followed 18 years as Director of Library Automation at the University of California. Clifford Lynch has been in the forefront of network information development and the present library landscape owes much to his pioneering innovations.

In keeping with the conference theme, Lynch's talk was a reflection of technology issues, past, present and future. Past and present issues centered on the evolution of the Internet, including growing commercialization, access and content.



### Commercialization of the Internet

We are already faced with an Internet that looks very different from the one we used only a few years ago. The Internet is becoming increasingly commercialized and is being driven by these commercial interests. The research and educational communities are now dwarfed by the commercial players and no longer leaders in Net development. Concern over what will happen to the educational side has led to the Internet2 project, started in mid 1997 in the United States as an effort to get co-operation with the private sector to assure higher education's future on the Net.

### Access Defined

We need to have a clearer understanding of what we mean by access? Do we simply mean connectivity? Running wires to every household and classroom? If so, we risk being mired in old fashioned thinking by using the "wired" as a synonym for "access". There is more to access than an obsession with running fibre. According to Lynch, "My

worst fear is that we are going to get the wire into every school where it will be hanging out of the wall dripping bits". We won't know what do with the connection, but the policy people will go away happy thinking the job is "done". As well, what about parts of the world that are "geographically burdened" and therefore not attractive to private sector development? Levels of service also shape our expectations. Those in an academic setting take constant connection as a

given. Consumer connectivity is currently at a lower level than that in academia because it leaves users captive to telephone technology (which is limited to 56K), it ties up the telephone and is incapable of running many of today's Internet applications.

### Content

What about content? Traditionally library catalogues provided access to content, but not the content itself. We are now moving to a world where our catalogues can provide direct access to information.

*(Continued on next page)*

## Inside This Issue...

From the President's Desk .....	2
APLA Executive 1998-99 .....	4
APLA Award Recipient .....	4
Merit Award Address .....	5
APLA '98 Session Reports .....	7
New APLA Membership Categories and Rates .....	14
APLA Budget and Statements .....	15-17
Report of the Financial Examiner .....	15
Dalhousie University Announcement .....	16
Coming Events .....	17
From St. Jerome .....	17
OGM Resolutions .....	18
News from the Provinces .....	20
Videoconference Report .....	27

## From the President's Desk



Saluti a tutti!! I would like to start my first President's column with a few "Thanks" or "Grazie". First, I would like to thank John Teskey and all of the APLA executive for their great work over the past year. Second, I would like to welcome and thank all of the new executive members who have committed to work with us in the coming year. Third, I want to thank all members for giving me the opportunity to serve as President for 1998/1999 (I wish Dan Savage all the best in his new job in Cornwall, Ontario!). Finally, I would like to thank all of the organizing committee of APLA '98 for such a fantastic and energized Conference!

This year promises to be both exciting and extremely busy as indicated in the Resolutions presented at the second half of the APLA OGM! First, it was proposed

and passed that *the APLA Executive organize a forum for the discussion of an Atlantic Canada Multi-Type Library Consortium*. A forum will be organized at the next APLA conference in Saint John where this issue will be discussed in full detail.

Second, it was agreed that the fee structure in *APLA Standing Order 2.02* be changed to read the following: a) Library Support Staff \$25, b) Students \$12, c) Unwaged \$25, d) Trustees \$25, e) Other Personal Membership \$55, f) Life Members \$500, g) Institutional Members \$125 and h) Honorary Life Members \$0. This resolution was the result of a concern brought forward by Library Technicians. It was relayed to me, at the Conference's Library Technician Interest Group meeting, that their needs were not being addressed by the Association. In other words, APLA was not a strong voice for them. In fact, the opinion was expressed that their needs could be better addressed if they created their own association. Part of their concerns were the high membership rates and the lack of an active Library Technicians group within APLA. I will be working with the Library Technicians to help produce an active voice for them in APLA as I will be working with the Executive to bring this valued group back into the fold of this Association. Resolution #2 helped solve their concern of membership rates as it also addressed the membership rates of such equally important groups as students, trustees and the unemployed or unwaged.

Third, Library Advocacy was a hot item discussed in Resolution #3. Carried by the energy produced by Pat Cavill's

excellent Pre-Conference Workshop, *Library Advocacy Now: Training Advocates for Libraries*, the resolution was passed to *designate funds...for developing advocacy training in the individual Atlantic Provinces and that this training be developed in conjunction with the provincial library associations and/or other provincial associations*. This is an issue of extreme importance to libraries in all sectors. We have to sell the importance of libraries and information centres to our clients and our budget managers in the public, school, academic and special library sectors. With the next step of training trainers we will be able to move forward in creating a strong advocacy for libraries within the Atlantic Provinces and Canada.

The fourth resolution was that *APLA Standing Order 9.01* be replaced with the following: *APLA shall be an institutional member of CLA and I'ASTED*. *L'ASTED* is an association which represents Francophones both nationally and internationally.

Two other issues/activities to be address by the Executive over the next year: 1) the hiring of an Executive Director for APLA will be explored; and, 2) partnering with CLA again in order to provide continuing education opportunities will be investigated.

That's it! Please do not hesitate to contact me or any member of the Executive with your suggestions or with your enthusiastic urge to become involved in any aspect of the Association! I wish you all a fantastic summer!!

- Francesco Lai

### KEYNOTE ADDRESS (continued from page 1)

Not only do we have to find ways to integrate access to this content into our existing structure, but also make way for new content forms.

Libraries have spent two decades automating "library management systems". It has been a hard and expensive road, but according to Lynch, "we're done automating the basic functions." The strategic and innovative aspects of integrated library automation systems have been resolved and we now need to reflect upon what we are doing and what we need to be doing. For example, with regards to web search services (e.g. Alta Vista) Lynch says "we need to admit web services are there". They may not be as sophisticated as our own cataloguing, but they are all we have right now and we need to incorporate them into our existing services.

### Emerging Issues

Lynch then went on to outline some of the emerging issues librarians need to address. We need to be concerned with privacy issues. In the print world, we didn't track who was reading what. However, many online journals provide access with authentication systems that allow exactly that. What do we do if the publisher agrees to sell these logs to a third party who will then solicit the user of the publication? Is it through contract and license negotiation with vendors that we restrict such practices? People are already becoming aware of "personalized recommender systems" (a technology that collects and reviews information from a large number of people and links users with similar interests). While professionals may be concerned with this as a privacy issue, library users are aware of these "collaborative filtering systems" and may have expectations in that direction.

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**KEYNOTE ADDRESS** (continued from page 2)

Copyright is the other half of the privacy issue. In the late 1970's, we were able to convert what had been previously public content into private content for personal use using audio and video recording devices, and were supported in this by defining legislation. Will new advances in technology reverse this trend?

The digitization of instruction also raises profound questions for libraries. There is a whole new class of content, the ownership of which is questionable. Any set of notes or lecture can be uploaded to the net. This content may become viewed as a commodity and restricted or sold. These may become complicated policy discussions and librarians need to be part of them.

The final area Lynch touched on was that of preservation. Consider the web site created for special events, political campaigns and sporting events. Who archives them? What about the faculty member who publishes his/her latest article or monograph on his/her own hard drive and gets hit by a bus? Who will ensure that the material is saved? What do we do about evolving material like regularly updated web sites? Do we preserve snap shots, the final

shot or the entire evolution of the page? We need to get scholars, archivists and librarians together to discuss these issues.

**Conclusion**

Lynch has an amazing talent for getting us to look at the big picture, for challenging our concepts and assumptions and for providing us with a good understanding of what will be critical to us in the near future. He sees a world emerging that is very different than the one librarians are comfortable with. Most libraries are being forced to do more with less and to focus more financial and human resources in areas directly related to technology. At the same time we must remember we are living in a world that places a great deal of value on "information" and as the profession that has traditionally organized and preserved knowledge there is no doubt that we have a significant role to play. However, as Lynch demonstrated, it is a new role, and one that will force us to change our priorities, develop new strategies and respond to the changing expectations of our users.

- Louise McGillis

Memorial University of Newfoundland

- Elinor Benjamin

Newfoundland Provincial Libraries Board

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## Michelle Paon

### Atlantic Provinces Library Association Award winner - 1998



Michelle completed a student internship under E. Jane Archibald at Dalhousie's Killam Memorial Library and was Dalhousie's "Student-to-CLA" representative to the 1997 Canadian Library Association meeting in Ottawa. In addition to winning the APLA Award, she was the recipient of the School of Library and Information Studies' Director's Award for highest academic achievement. She has also merited a \$1500 Chemical Abstracts Travel Stipend to attend the October 1998 meeting of the American Society for Information Science in Pittsburgh. Her primary focus is the field of reference librarianship, with an eclectic blend of academic, business, scientific and cultural materials attracting her interest. Honoured to have received the APLA distinction, Michelle hinted that the prize money might be used to finance her planned tour of Britain (and its libraries?) this fall.

**1998 APLA MERIT AWARD ADDRESS  
MAY 23, 1998  
ATLANTIC PROVINCES LIBRARY ASSOCIATION  
WOLFFVILLE, NOVA SCOTIA**

*Good evening, ladies and gentlemen!*

Tonight it is my great pleasure to honour Margot Ellen Schenk, the recipient of the 1998 APLA Merit Award.

The APLA Merit Award is intended to recognize those individuals who have made outstanding contributions to library service in the Atlantic Provinces, through leadership in library associations at the local, regional and provincial levels, through contributions to the development, application and utilization of library services and systems and through contributions to library literature.

This year's Merit Award winner has achievements in all of these areas to her credit. It is however, her unflagging support of her colleagues and staff in their own professional pursuits that is mentioned most often in tributes to Margot.

To begin at the beginning - or near the beginning - Margot graduated from the University of Western Ontario with a Bachelor of Science in Nursing and in 1973 obtained her Master of Library Service from Dalhousie University. Always a strong believer in continuous learning, Margot went back to school in the early 1990's, obtaining a Diploma in Public Administration from Dalhousie University in 1993.

Margot's library career started at Mount Saint Vincent University where she was cataloguing assistant. This was no doubt the inspiration that led her to pursue an MLS degree. She has worked both "behind the scenes" in cataloguing at the Kellogg Health Sciences Library, and on the "front lines" of libraries at the Canada Fisheries and Marine Service in their Halifax Laboratory Library, as Head of User

Services at the Canada Department of Fisheries & Oceans, Maritimes Regional Library, as the Head of Public Services and Head of Library Services at Saint Mary's University and as the Acting University Librarian at Saint Mary's, from 1995 to 1997.

Throughout her career, Margot has had the well being of those who work in libraries and those who use libraries uppermost in her mind. This commitment came through clearly in the nom-



*Merit Award Winner: Margot Ellen Schenk*

ination material we received, in her professional activities, and in her publications. She has been a member of APLA since 1973, taking a number of positions including Vice-President for Nova Scotia from 1982-1984 and Chair of the APLA Memorial Awards Committee from 1990-1992, she has been a member of the Canadian Association for Information Science (CAIS), and the Canadian Association of University Teachers where she was both a member of the Librarians' Committee and the Chair, from 1993-1995, of that committee. She has held a number of positions as a member of CLA and she is a member of the Halifax Library Association. Margot was a

founding member of the International Association of Marine Science Libraries and Information Centres and a member of the Special Libraries Association. If this is not enough, Margot has also been a board member on the Dalhousie University Alumni Association and Chair of the Dalhousie School of Library and Information Studies Associated Alumni. She is also an active member of the Nova Scotia Terrier Association and an extremely SERIOUS bridge player.

There are common threads that run throughout Margot's career. They are her natural leadership skills in her association work and during her career, her ability to inspire and encourage colleagues and staff by her own example of professionalism and her commitment to people, making sure that financial and institutional support was available for staff to take part in association work, that essential ingredient which brings vitality to Librarianship. She has always been not only a strong advocate of library services and systems but of the people who work in them and benefit from them. This is reflected in her publications; note the following titles "*Job sharing in Canadian Libraries*", "*The role of librarians in the inclusive university*", "*Facilities for the disabled at Saint Mary's*" - just a few of her numerous publications.

In the late 1980's Margot was a key player in the establishment of the Novanet online consortium and she remained active on various Novanet committees until her early retirement in 1997. She played a significant role in a major reorganization of the Patrick Power Library and led that Library in resource sharing endeavours on an

*(Continued on next page)*

**1998 APLA Merit Award***(continued from previous page)*

Atlantic regional basis with UNB and Memorial Libraries after she became the Acting University Librarian in 1995.

These are fine accomplishments but what keeps coming to the forefront in discussions about Margot's career and what is even more important than any of these are her gifts of leadership, her never ceasing concern for the well-

being of library patrons, library staff and library colleagues. The gifts of being able to inspire the best from people, to encourage and to nurture talent and commitment in a profession that demands a great deal from its practitioners and to support in concrete terms, as well as with sympathy and empathy, the needs of her staff are rare gifts. The ability to mix leadership, warmth, and certainly humour and a sense of fun in all that she does is rarer

still. We are here tonight to celebrate these gifts as much as her other achievements. As one colleague put it, Margot is serious about work and serious about life. As another colleague said, "the party doesn't start until Margot arrives." We are in luck to night - the party can start. Margot, please come forward and accept the 1998 APLA Merit Award.

- Sara Lochhead  
Past President, APLA

**News Release -- Canadian Library Association, June 1998****ANGELA HORNE FIRST WINNER OF OCLC/CLA AWARD**

Angela Horne, a librarian at the Nova Scotia Department of Labour, is the winner of the OCLC/CLA Award for Promoting Technologies in Libraries. This new award honours a recent graduate who invests time and talent in researching, developing, and/or implementing new information technologies.

Horne's award-winning accomplishment was developing and implementing a management system for a steadily growing body of information pertaining to workers' compensation appeals and labour issues. Her efforts enabled the Department to accomplish two main objectives--to electronically integrate all internal functions within a workflow process and to disseminate full-text versions of decisions and reports. Crucial to fulfilling these objectives was Horne's commitment to satisfying disparate digital, CD-ROM, Web-based, print, and educational needs.

The selection committee chair's report said, "Angela Horne's ability to carry out this project has been based on her early successes. She prepared an extensive home page for Symphony Nova Scotia, wrote a number of papers and conducted presentations, including 'Conducting Useability-Testing-- Sympatico on the Internet,' one of four papers read at the June 1996 CLA CASLIS Student Paper session."

The Award is sponsored by Online Computer Library Centre Inc. (OCLC), a non-profit library computer service and research organization and CLA. Founded in 1946, the Canadian Library Association (CLA) provides leadership in the promotion, development, and support of library and information services in Canada.

The Award will be presented at CLA's 53rd Annual Conference which is being held in Victoria, June 17 to 21.

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## APLA '98 Reflection / Réflexion Wolfville, Nova Scotia Conference Reports

### APLA 98 FIRST TIMER'S REPORT

I would like to begin by thanking the Association for the 1998 APLA First Timer's Award. When I was informed that I had won, I immediately sat down with the program calendar and started (attempted) to choose which sessions I wished to attend. I was pleased to find so many sessions that were not only interesting but had direct impact on my every day work environment. With difficulty, I made my decisions and set off for Wolfville with only a little trepidation.

I am happy to report that the conference was a wonderful experience.

The keynote address given by Clifford Lynch was very impressive. He is one of those amazing individuals who can speak eloquently for hours without a single note in front of them. He stressed the need to follow up on the Internet connections that are being established out there, and to ensure that those connections don't become wires hanging out of walls dripping bytes of information. This became a sort of catch phrase for the whole conference and was discussed at nearly every session I attended.

The sessions were informative, but even more useful was the chance to meet colleagues who have similar interests and problems. I got to attach faces to the other end of ILL services, and to meet people involved in public libraries in the other Atlantic Provinces. It is reassuring to find we all have similar problems and by talking them out together we can all go home with fresh perspective and determination to tackle them.

The social events at APLA were all a hit, especially the Awards Banquet and Dance. The food was good, the award presentation touching and the band was amazing. Many banquet goers danced the night away (until they threw us all out at 1 a.m.).

The conference organizers did a spectacular job of providing a schedule of events with something for everyone and of keeping us busy all day, every day! The town of Wolfville and the facilities at Acadia were great. Now all I need to know is where I can get a chair like that!

I enjoyed myself immensely, but more importantly I came away with new contacts and new ideas. I am looking forward to coming to Saint John next year. Again, thank you very much for the opportunity to attend.

- Ella Fairley  
New Brunswick Library Service

### CREATING LIBRARY LEARNING ENVIRONMENTS

Jane Archibald, Susan Cameron and Suzanne Sexty introduced a diverse range of practices and philosophies of library instruction to this session. While Jane and Suzanne addressed larger strategic issues, Susan focussed on the mechanics of library instruction.

Jane Archibald described a decade of changes at Dalhousie University's Killam Library. In the late 1980s "information instruction" had primarily been conducted through course-related workshops, in which faculty members voluntarily gave up class time so that information professionals could provide instruction on specialized topics. Declining numbers of library staff and rising student enrolments in the early 1990s made this system impracticable. Killam staff responded with non course-specific tutorials, thus reaching out to the entire student population. At the same time, faculty continue to be encouraged to incorporate information instruction into their course requirements; upon request students can receive a "certificate of participation" to prove that they have attended the required workshop. The Killam staff continue to refine the tutorial system; as well, they are increasingly turning to web-based information instruction, with interactive web-sites which allow students to educate themselves on the basic principles of academic research and writing.

Susan Cameron advocated the use of "powerpoint" style presentations in library instruction. Her presentation highlighted powerpoint's strengths, such as: time saved by recycling presentations; improvement through fine-tuning of presentations; centralization and unification of all notes, overheads, illustrations; ease of transport; usefulness of sound effects and graphics in commanding students' interest. She also touched on the weaknesses of this method of presentation, including: the sometimes limited availability of hardware to run the programme; negative student reactions to sound and visual effects; and the danger that the programme become a crutch rather than an aid in presentation.

Suzanne Sexty discussed the reasons for and responses to the apparent decline in users at Memorial University's library. In addition to the impact of expanding on-line services upon door counts and reserve lending, she identified the wave of early retirements among Memorial's faculty as

*(Continued on next page)*

## Conference Reports...continued

cause for concern, as their replacements are often limited-term instructors unfamiliar with library staff and services. Suzanne described two of her library's responses to these problems. First, library staff compiled a presentation designed to inform new and old faculty of the services which the library provides, emphasizing those which reach beyond the physical walls of the building. Secondly, the library became actively involved in helping improve Memorial's distance learning programme, with the result that the library has achieved new relevance to a growing part of Memorial's student population, and may begin to receive financial support via the distance learning programme's operating budget.

-Greg Bak  
Dalhousie University SLIS

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## COPYRIGHT IN A DIGITAL ENVIRONMENT

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Tom Delsey, Director General, Corporate Policy and Communications at the National Library of Canada led a very informative session about digital copyright issues. Despite the snooze-inducing post lunch time slot, this was a lively session with much discussion. Moderator Richard Ellis promised scintillating delivery, and readable overheads and we were not disappointed.

Mr. Delsey outlined his talk as covering three areas and provided the short version for those who wanted just the facts:

**Copyright Today:** virtually nothing refers to digital materials and virtually everything applies to digital materials

**Initiatives Taking Place in Canada and Internationally:** there are two camps - the creators and producers that want to close all loopholes and the users who want to ensure copyright law remains technology-neutral.

**What is Coming with Phase III:** the first camp will dominate Phase III as they did Phase II - there is much work to do to keep our ground with regards to fair dealing etc.

Not only was this refreshingly clear and brief, but listeners were given the option to leave at this point if the short version was enough. The entire audience, however, was captivated and stayed on to hear the long version.

### Copyright Today

#### *What is Protected*

Mr. Delsey began with an overview of what is covered by the Copyright Act: original works, composites of works, performances, sound recordings and communication signals.

Three things were emphasized. First, many more types of works are covered than were covered 10 years ago. Secondly, protection is multi-layered such that, composer, compiler, performers and producers of sound recordings are all protected.

Thirdly, under the present law, all forms of protection apply to digital and non-digital information.

#### *Who is Protected*

The list of Who is protected parallels the What list, and includes authors, performers, producers, broadcasters, employers/commissioning bodies, the Crown, licensees/assignees, successors, collectives and users. Again most of these groups have been added since 1988.

Mr. Delsey noted that Copyright extends both Economic and Moral Rights with Moral Rights including the right to be identified as the author (which includes the right to be known by a pseudonym), the right to prevent distortions or modifications, and the right to prevent the use of the work with a product, service, cause or institution.

There was some discussion at this point about legal precedents for use of musical works. Mr. Delsey noted that the issue of copyright is affected by other legislation such as Intellectual Property Law, Contract Law and Liable Law and all are subject to interpretation by the courts.

Performers, producers and broadcasters also have rights to public performance and the right of communication to the public by telecommunication. The definition of broadcasting is germane to the discussion as it brings up an important question: is point-to-point transmission to an individual's desktop computer the same as broadcasting to an audience. Put another way, is sitting down at the television to watch a program at 9:00 on Thursday with several million others the same as sitting down at your computer to view a Web site at a time you choose?

Time was only broadcasters had the equipment to capture and disseminate works. The potential to infringe on the rights to capture, copy and "broadcast" works is greatly increased in today's digital environment.

#### *Users Rights*

Mr. Delsey emphasized that users rights are not meant to apply in a library setting. The Users Rights section applies to individual users who have the right to deal fairly with copyrighted works for private study or research, for criticism, review or newspaper summary (acknowledging the author and source), and the right to make a personal copy of a computer program in order to make it compatible with a system or for backup purposes. Making a personal copy of a sound recording for private use is now allowed and is tied to the levy on sound tapes. Tom Delsey emphasized that this section of the Act does not allow for a 3rd party to act as an agent.

#### *Exceptions*

The part of the Act that we are most interested in, the exceptions for libraries, archives and museums has not yet been proclaimed, and therefore is not yet in force. The exceptions deal with preservation, fair dealing, single copy

*(Continued on next page)*



## Conference Reports...continued

provision, interlibrary loan and exemption from liability for patron use of photocopy machines. It was noted that the only place where the term "digital" is used in the present Copyright Act is in the text about exemption from liability for use of photocopy machines.

### Initiatives Taking Place

In Canada, there are three main influences on Copyright law: the Information Highway Advisory Council (IHAC), the World Intellectual Property Organization (WIPO) Treaties, and the coming Phase III of amendments to the Copyright Act. Two WIPO Treaties - the Copyright Treaty and the Performances and Phonograms Treaty were both accepted and signed by Canada. The WIPO treaties allow member countries to make limitations and exceptions, a good thing since WIPO and IHAC vary in some areas.

IHAC wants to amend the Copyright Act to make tampering a criminal offense, whereas WIPO asserts there is already adequate legal protection.

IHAC wants to balance the rights of creators and users, and advocates specific criteria and guidelines in the Copyright Act for fair dealing. The Council suggests that there be explicit clarification of fair dealing as it applies to electronic works, and their storage and transmission.

IHAC recommends that "temporary materialization" be allowed as browsing which is not the same thing as permanent reproduction. Thus, bringing something to the computer screen is not the same as making a permanent copy. IHAC goes on to recommend, however, that "the copyright owner determines whether and when browsing should be permitted" effectively clouding the issue.

IHAC suggests that the existing law covers on-demand use (i.e. web sites).

The WIPO Treaties give the author exclusive right to any communication by wire or wireless means. This includes making the work available to the public at a time and place individually chosen by them.

Both IHAC and WIPO refer to identifying that elusive digital data. IHAC suggests the development and use of identifiers be included in the distribution of protected works in digital form (i.e. Metadata). WIPO suggests there be adequate and effective legal remedies against removal or alteration of management information as well as legal remedies against distribution or broadcast of works knowing management information has been removed.

Another group which wants to be included in copyright considerations is the database producers. A European Union Directive extends sui generis (unique) protection to database producers regardless of whether or not they qualify for copyright protection as authors. Mr. Delsey explained that this acknowledges the investment made by the producers of

the database. Under this Directive, database producers have exclusive rights to authorize extraction of all or a substantial part of the database to another medium.

Furthermore, the term of protection is renewable for 15 years every time a substantial investment is made in updating or adding to the database. The implication is that this could mean unlimited protection as database files are updated regularly, each time renewing that protection for 15 years.

### Whats Coming in Phase III or The Digital Agenda - What people want to Happen

Copyright owners want the assurance that digital materials are adequately protected by copyright with sanctions against infringement through technological means.

"Investors" (i.e. database producers) want protection of their investment in digital products even if they do not to meet the authorship criteria. Users want recognition of user interests for research, education and private study. They also want technologically neutral application of fair dealing and other exceptions.

Questions that Mr. Delsey noted that need to be answered include: What is Broadcasting? What is meant by Right of Reproduction? Who has the right to communicate to the public? Will Phase III be a single phase or a series of actions over several years?

As part of the Library community we are challenged to continue to advocate for the rights of all users specifically to advocate to keep the Copyright Act "technology -neutral". Many hard questions remain, much advocacy remains to be done. Many competing interests are working to make a Copyright Act that fairly applies to all, but we're not done by a long Phase yet.

Tom Delsey's clear, easy to understand presentation went a long way to clarify the issues of copyright in a digital environment.

- Penny Logan  
*Eastgate Information Sourcing*

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## FULL TEXT REVIEW

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Peter Webster, Patrick Power Library, Saint Mary's University, focussed on the big changes the last two years have made in our jobs. Once, we helped people locate where to find information; today, we can put the information right into their hands. In this brave new world of full text products, there are any number of products to choose from, any number of people to buy from, and any number of prices asked. Webster reiterated several times that prices are "slippery", more so with some companies than others. He encouraged us to negotiate price, especially if there was a

(Continued on next page)

## Conference Reports...continued

product we wanted that cost more than a similar product on the market.

During his session, he ran a number of full text sources through their paces. He showed the amount of full text material found in each product for topics: of local interest (e.g. the Nova Scotia election, PEI tourism), of international import (e.g. riots in Indonesia), and of general interest (e.g. garden design). The demonstration compared results for general Canadian products, general American products and sources for current news and business information.

He cautioned that our enthusiasm for Web based sources with their currency and easy-to-use interfaces should be tempered by the reality of technical glitches between the user and the server. The newer graphical interfaces are not as robust as the older telnet interfaces. In addition, Web interfaces do not always allow for sophisticated searching.

He ran his standard searches on four Canadian products: CBCA from Micromedia, Gale Canada's CPIQ, MAS Canadian from Ebsco, and the Electronic Library, which is a joint Rogers Communication Maclean Hunter product, and compared the results. The second group he compared was general America products: Infotrac's General Reference Center Gold, Ebsco Masterfile 650 and Wilson Readers Guide Fulltext Mega Edition. The last two products he demonstrated, Dialog Select and Lexis-Nexis, he sees as useful for current news and business information.

Did I come away with any conclusions? Yes. We have CBCA at our library and it would be nice to be able to afford to have CPIQ as well. CPIQ would give us access to the full text of Globe and Mail articles, to 65 serials not included in CBCA, and to Gale Research material. The other source I think my library needs to seriously consider is Lexis-Nexis. It was not just Webster, but the other attendees at this session, who sang the praises, cost and usefulness, of Lexis-Nexis, who made me think Memorial is missing something we should have. Last, but not least, be ready to negotiate prices.

- Karen Lippold  
*Memorial University of Newfoundland*

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### FRANCOPHONE INTEREST GROUP

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During the Conference 98, Diane Lanteigne, guest speaker for the workshop named "Analyse des outils de recherche sur l'Internet" also gave an information session on the organization and purposes of l'ASTED (Association pour l'Avancement des Sciences et des Techniques de la Documentation). This association, with headquarters in Montréal, brings together not only professional librarians but also people and institutions who want to promote better library services. That includes libraries' employees, publishers,

teachers, students, etc... ASTED is a national association, like CLA, and its objective is to play a major role for the francophones in North-America in the development of library services and information studies. Following a resolution approved at the OGM of APLA on Sunday morning on the 24th of May, APLA will become a member of ASTED and will be able to offer many workshops to its membership. The francophone interest group is very happy with this decision and would like to thank all the delegates present at the Conference 1998. See you in Saint John, N.-B., next year.

Lors du congrès 98 à Wolfville, Diane Lanteigne, déléguée invitée, en plus de donner un atelier intitulé "Analyse des outils de recherche sur l'Internet", nous a offert une session d'information sur les objectifs et structures de l'Association pour l'Avancement des Sciences et des Techniques de la Documentation (ASTED). Cette association, dont le siège social est à Montréal, regroupe des bibliothécaires, mais aussi des personnes et des institutions qui ont pour objectif de promouvoir l'excellence des services de bibliothèques. On y retrouve du personnel de bibliothèques, des éditeurs, des professeurs, des étudiants, etc... L'ASTED est une association d'envergure nationale, comme CLA, et veut exercer, au sein de la francophonie nord-américaine, un rôle prépondérant en bibliothéconomie ainsi que dans les sciences de la documentation et de l'information. Suite à une résolution approuvée à l'assemblée générale de l'APLA le dimanche matin, 24 mai, APLA deviendra membre de l'ASTED et pourra ainsi faire bénéficier ses membres des nombreux ateliers organisés par l'ASTED. Le groupe d'intérêt francophone se réjouit d'une telle décision et remercie les délégués de l'APLA pour cette initiative.

Au plaisir de vous voir à Saint John, N.-B., le printemps prochain.

- Jean-Claude Arcand  
*NB Legislative Library/  
Bibliothèque de l'Assemblée Législative du N.-B.*

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### A METADATA PROTOTYPE TO CREATE ONE-STOP SEARCHING FOR CANADIAN JOURNALS

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According to Clifford Lynch we should be working to "impose coherence" on networked information. This session by Alan Burk and Steve Sloan from the University of New Brunswick described the start of a project that is definitely part of that work. Their plan is to produce an index to 75 Canadian electronic journals from 11 different publishers. This would work against the trend, deplored by Lynch, for each publisher to provide access to its own journals at its own site. It also works toward promoting reliable sources on the Web which are backed by institutions. The institutions in this case are a number of university presses and CISTI. They were first brought together by Industry Canada in the

*(Continued on next page)*

## Conference Reports...continued

VIRTUOSO project following the CARL report on scholarly publishing. The idea of the prototype project is to demonstrate a useful product and attract other participants. Burk and Sloan think that the project could be attractive if the technical problems can be overcome in a way that does not create much work for the participants.

The index to the journals articles is to be created using the metadata that publishers are already creating when they produce electronic journals. In the same way that cataloguers produce MARC records to describe books, various descriptions of electronic documents are created by the publishers. The types of description include Dublin Core, HTML coding, OCLC, and Text Coding Initiative. There may be a few elements identified by a description e.g. author, title, date or many including a statement about who to contact for permission to reprint the article. The prototype project gathers metadata from a number of servers using different types of description and then creates a new metadata file with standardized elements. The standardized file can be searched by field using boolean operators and some adjacency.

See <http://www.hil.unb.ca/Texts/burk/apla> for more detail including examples of the types of metadata and an opportunity to try the search engine.

- Joy Tillotson

*Memorial University of Newfoundland*

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### CONCERNS, ISSUES AND BATTLE SCARS: SECURING PUBLIC WEB MACHINES by Su Cleye

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This was a very well presented and well received session, well received largely perhaps because it addressed clearly and practically a problem many of us face - that of keeping our public web machines secure. Su defined a public web machine as "a machine used by the public to access the World Wide Web, either for general consumption or for a specific use, e.g. Gov Docs". The challenge is to keep the browser the only application running or accessible and to prevent access to other applications and/or the operating system. Accomplishing these will avoid intentional or unintentional tampering (as in stealing all or part of a machine or reconfiguring the hardware or software), redirection of "specific use" machines, and surfing where we really don't want people to surf. Su looked in detail at three components of securing a machine, each of which depends on the other - securing the hardware, securing the operating system, and controlling where the browser can go. She concentrated on methods that are free or cheap, pointing out that redundancy is not a bad thing here.

Her methods for securing the hardware ranged from crazy gluing the mouse to changing the machine's boot

sequence. With regard to securing the operating system, she focused on Windows 95 and looked at WINSelect KIOSK, which essentially "locks up" Windows, and WinU, a Windows menuing software. Securing the browser can involve both limiting access to certain browser features and controlling where the browser can go. The latter led inevitably to a discussion of the technical and philosophical pros and cons of filtering software. An alternative to specifying the sites to which people cannot go, as we do with filtering software, is to specify the sites to which they can. Specific use web machines use software that allows access to certain domains only, creating "directed" machines. Here Su discussed two solutions - using proxy server settings in the browser and host files for TCP/IP.

For more details, see Su's presentation at <http://scamper.library.mun.ca/aplaweb>.

- Bernie Conran

*Memorial University of Newfoundland*

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## LIBRARIANSHIP AND THE INFORMATION PARADIGM

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This session was unique among those given at APLA '98 in that the presenters took a sociological look at the profession of librarianship in Canada. Richard Apostle, Sociology/Social Anthropology Professor at Dalhousie University, and Boris Raymond, who is retired from teaching both Library Science and Sociology at Dalhousie, highlighted the results of their research, which is presented in the 1997 Scarecrow Press publication, "Librarianship and the Information Paradigm".

The presentation revolved around the difference between the traditional and the emerging paradigms of librarianship. While the role of libraries has traditionally involved collecting, organizing, preserving and circulating texts, within the last three decades a new role has emerged, which involves informing users with the aid of computer technology.

Following a brief overview of the changing history of the profession, Apostle discussed the results of his 1994 survey of librarians in Canada (following a quip about the "lightening-fast speed" of research in the Social Sciences). Generally, special libraries are experiencing the greatest changes, and have largely been able to provide information to those who need it, on the spot, when they need it. However, public, school and academic libraries have not generally been able to do this, due in part to economic constraints. The presenters concluded that while librarians in Canada share the idea that the profession is changing, there are differences of opinion about just what those changes will mean.

It was interesting to hear two sociologists point out that the debate about post-industrial society can clearly be seen in the profession of librarianship. We all realize that librari-

*(Continued on next page)*

## Conference Reports...continued

anship is changing as the "information society" emerges. Their books presents an interesting view of the way it is changing in Canada, and while it may not make my personal summer backyard reading list, I have already ordered a copy for my library, and will definitely take a closer look at it when it arrives.

- Barry Cull  
University of New Brunswick

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### THE CHANGING ROLE OF TRUSTEESHIP

BY DALE GODSOE

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The economic re-structuring of the past few decades has meant that trustees, in many instances, have encountered new responsibilities, or have had a greater emphasis placed upon their roles than was previously the case. Dale Godsoe believes that such challenges must be met through a combination of careful planning, clear demarcation of responsibilities, and a watchful eye on "the big picture". Trustees should be aware of what sorts of actions and discussions are appropriate to their positions, as opposed to those of the administration and staff of their institution.

Among the most important duties of the trustees are identifying and formulating long-term goals; strategic planning in pursuit of those goals; identifying and monitoring progress as well as potential or actual set-backs; appointing and developing senior management; and establishing effective communication between the institution and its funders, users, and the general public.

- Greg Bak  
Dalhousie University SLIS

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### THROUGH THE BACK DOOR: COLLECTIONS DEVELOPMENT & GOVERNMENT DOCUMENTS

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*"I need a copy of the recent government report on..."*

This seems, at first glance, such an easy request--and yet how often has confidence turned to despair as we determine that it is a government document from the Atlantic provinces that is being requested. The panel session "Collections Development Issues and Solutions for Government Documents in an Electronic Environment," led by Michael Colbourne of the Nova Scotia Public Library, attracted a healthy audience at the 1998 APLA Conference in Wolfville, with all four Atlantic provinces represented. Armed with a list of key questions, the presenters tackled the subject of collections development of provincial government documents in the Atlantic region with professionalism, succinctness--and humour.

As an attentive member of the audience, I soon determined that the solution to the problem of finding out about, and obtaining, local government publications for my library was to move to Nova Scotia. Nova Scotia is the only Atlantic province to have a depository library system. As Margaret Murphy, Legislative Librarian in Nova Scotia, pointed out, there have been a number of methods available to find out about Nova Scotia government documents. However, it is the depository system which has proved such an asset to libraries around the province.

Established in 1986, the depository system builds upon the role of the Legislative Library as a legal deposit library for the Nova Scotia government. The Library lists titles which are then distributed on a monthly basis to full deposit libraries by the Nova Scotia Government Bookstore. Selective libraries can send requests to the issuing agency or the Nova Scotia bookstore.

As with many governments, the provincial government is using the web to disseminate information and the Library provides URLs for documents available in both print and electronic format in the Checklist. The Library currently catalogues all N.S. government documents in full MARC format; in the near future, the web address will be added in the 856 field of the MARC record. The Library maintains the Legislative Assembly's web site and, in cooperation with the other Legislative Libraries in Canada, they have a commitment to maintain copies of all Nova Scotia sessional documents in a stable format.

Is it a perfect system? According to Murphy, perfection is still an elusive, moving target. One of the challenges is to ensure that the Library receives everything published by the government--whether in print or in electronic format. A perennial problem in the print world, the situation is exacerbated with the move to Internet publishing. The transitory, chimerical world of Internet publishing also gives rise to nightmares regarding the state of archiving of electronic government documents which may--or may not--have a print equivalent. In a recent move to ensure that a piece of history is preserved, the Legislative Library downloaded the former Premier's web page upon the election of the current Premier.

And, whether a by-product of the government restructuring or the "here today, gone tomorrow" mentality, Murphy noted the demise of annual reports; they appear to have gone out of fashion in many government quarters. Traditionally a tool for accountability, these reports historically provided a description of programs, activities and publications of departments and agencies.

What of the other provinces? The Centre for Newfoundland Studies at Memorial is one of three repositories for government documents in Newfoundland, with the Legislative Library serving as the official depository of the Newfoundland government. The Centre's librarian, Joan Ritcey, noted the variety of methods that the CNS uses for "filling in the gaps" in government publications. Newspapers are

*(Continued on next page)*

## Conference Reports...continued

scoured, and liaison with Information Officers in departments is actively nurtured. Word of mouth is a useful, though unsystematic, method of finding out about new reports--the CNS relies on gifts, or unpublished documents arriving through the back door as well.

Electronic documents which are text documents are downloaded and printed by CNS. This ad hoc solution to the problem of archiving electronic documents becomes more difficult as documents become more sophisticated and include embedded hypertext links or scripts.

To the benefit of the wider community, the Centre has a mandate to compile a complete bibliography (extending the O'Day work), with a new edition in the planning stages. In the interim, Ritcey suggested that libraries in the Atlantic region refer to the Centre's web page for the latest on Newfoundland government documents <<http://www.mun.ca/library/cns/cns.html>>.

Janet McNeil rose to the challenge of presenting the situation in New Brunswick. The province has the distinction of being officially bilingual, and has been active in the press regarding promotion of the Internet. However, despite lobbying by librarians within the province, it still lacks a depository library system.

The Legislative Library became a full deposit library in 1976 and, as part of its mandate, produces the Legislative Library Checklist. But the list is not current and, with limited print runs and departments which may move staff around frequently, obtaining publications after they have been listed is a challenge for other libraries in the provinces. The Legislative Library uses many of the same strategies used by other libraries. The staff at the Library check news releases both in print and on the Internet, and the Library maintains a clipping file from local newspapers. Liaison with staff at Communications New Brunswick has also helped on many occasions.

What of the presence of the New Brunswick government on the Internet? As McNeil indicated, the results are somewhat of a "terrible beauty borne." The government has been on the Information Highway since 1995 and Community Access Sites were set up to provide access to the web across the province. However, there has been criticism on the lack of content, performance of the search engine(s), and the delays in mounting documents on the web site. It is perhaps no surprise that the 1997 report, "New Brunswick on the WWW" which sets out aims and standards to be used by the government, was written without input or representation from the library community.

Small can be not only beautiful, but useful. Nicola Cleaveland, of the Government Services Library, noted that the Island lacks a Legislative Library proper, but the Government Services Library receives everything of substance through the Island Information Service. There is no Freedom of Access legislation, no archival practices in place for electronic documents, and the government has adopted a non-standard web page, focussed on tourism. But all rather than a bleak picture, Cleaveland emphasized the culture of community on the Island, indicating that ties between people make it a relatively easy to find out about, and obtain even the most elusive report.

In the question period which followed, the moderator fielded questions for the panellists which ranged from using the provisions of the Surplus Crown Assets Act to get reports abandoned on discarded government hard-drives, acquiring videotapes of commissions of enquiry through auction bidding, and the problems of establishing the integrity or stability of documents mounted on the web.

As the moderator brought the session to a close, the audience began to move from their seats to question the speakers individually. It was clear that there was much, much more to be discussed on the issue of government documents and collections development.

- Elizabeth Hamilton  
University of New Brunswick

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### USING GOVERNMENT DOCUMENTS: FROM PRINT TO ELECTRONIC FORMATS

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There was a session on "Using Government Documents: From Print to Electronic Formats" presented by Elizabeth Hamilton, John Neilson, and Siobhan Hanratty. Mary MacLeod of Acadia served as moderator. A veritable rainbow of handouts supplemented the excellent presentations, including a sheet of objectives and goals, which were admirably met.

(Continued on next page)



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Government publications were defined as documents produced in any form and issued under the authority of a government agency. It was noted that governments as publishers are motivated and behave differently from commercial publishers. The motivations are complex, driven by legislation and government policies, including the official languages act, copyright, government information policy, and federal identity policy. Budgets are always a consideration. The contrast between U.S. and Canada in terms of copyright and public domain was noted. In many respects, Canadian government publications are not free, are user unfriendly and distribution is chaotic. In terms of behavioural aspects, they noted that these are much outside of normal distribution channels, as "gray" literature, with copyright being used as a control mechanism. Costs to the public have increased, especially in 1979 and 1988. These publications are byproducts of government activities. It was noted that the Depository Services Program helps by providing the Canadian public with an effective "information safety net" through its depository library network. The transition to electronic publications was described. The main characteristics of which are constant flux, search engines under development and URLs not always stable. Issues and concerns in this area were noted in the areas of authority, security, archiving, access, metadata and licensing.

Survival strategies were described. These included the reference interview and the suggestion that one should learn as much as one can about governmental structure and work the tools available. Some of the useful tools noted were the federal government web site, indexes, Anita Cannon's Internet guide, the "what's new" button on sites, and government departmental sites, such as that for Industry Canada (Strategis), as well as one's colleagues.

The presenters also provided information on special strategies and skills. It was noted that the new Hansard product has problems in running or installing. A handout on computer inventory and installation was provided. There were demonstrations of Beyond 20/20 (also with a handout) and Folio.

The session concluded with suggestions on how to keep up with changes (check the web pages, especially "what's new" areas). For example, Statistics Canada has a new search engine. An explanation of the numbering system used by them was also given. The importance of properly citing sources was emphasized and a handout provided. There was an electric pink handout with questions for which the presenters demonstrated how to find the answers. All in all a very good session.

- Alberta Auringer Wood  
Memorial University of Newfoundland

#### Editor's Note:

More session reports from APLA '98 will appear in the September/October issues of the *APLA Bulletin*.

Conference photographs of Clifford Lynch and Margot Schenk courtesy of "Mike Dembeck Photography" Kentville, Nova Scotia.

#### NEW PERSONAL MEMBERSHIP CATEGORIES ESTABLISHED AT OGM

The following new personal membership categories and fees were established APLA's OGM on May 24, 1998:

Library Support Staff	\$25.00
Students	\$12.00
Unwaged	\$25.00
Trustee	\$25.00

"Other personal membership" fees remain at \$55.00. Memberships run from April 1 - March 31.

- Barbara McDonald  
Vice President (Membership)



#### General Activities Fund

- Provides funds for projects or activities which will further the aims and objectives of APLA.
- Applications will be considered based on availability of funds.
- Applications should state topic and date of activity, relevancy to the Atlantic Library community and APLA, sponsoring bodies, estimated costs and revenues, and a contact person.
- Send applications by October 15, 1998 to:

Francesco Lai, Manager  
Library and Information Services  
Atlantic Food and Horticultural Research Centre  
Kentville, Nova Scotia B4N 1J5

Phone: 902-679-5508  
Fax: 902-679-2311  
Email: laif@em.agr.ca



**1997-1998  
REPORT OF THE  
FINANCIAL EXAMINER**

To the members of the Atlantic Provinces Library Association

I have examined for integrity and accuracy the financial records of the Atlantic Provinces Library Association as at 31 March, 1998, including the statements of operations, functional expenses, changes in fund balances and changes in financial position for the year then ended. My examination was conducted in accordance with generally accepted auditing standards, and accordingly included such tests and other procedures as I considered necessary in the circumstances. In the course of my review of the Association's financial records, I met once with the Treasurer to receive the necessary documents and exchanged electronic mail messages to clarify some minor points.

In my opinion, the Statement of Revenues and Expenditures and Balance Statement present fairly the financial position of the organization and its investments as at 31 March, 1998, and the results of its operations and the changes in its financial position for the year then ended in accordance with the notes to the Statement applied on a basis consistent with that of the preceding year.

I have also examined the financial records of the APLA Memorial Awards Trust Fund, and, in my opinion, the Statement of Revenues and Expenditures and Balance Statement present fairly the financial position of the Fund as at 31 December, 1997. In my meeting with the Treasurer, I expressed concern that the amount determined to be available to award for 1998 may be inaccurate because the formula for calculating the amount appears to remain in need of updating.

- Peter Glenister

Mount Saint Vincent University

<b>BUDGET - MAY 21, 1998</b>				
<b>REVENUES</b>				
		<b>1997/98 Budget</b>	<b>1997/98 Actual</b>	<b>1997/98 Approved</b>
<b>BULLETIN</b>				
advertising		3,300.00	2,730.00	3,000.00
subscriptions		2,740.73	1,642.86	1,700.00
royalties		61.24	113.61	
<b>Subtotals</b>		<b>6,101.97</b>	<b>4,486.47</b>	<b>4,700.00</b>
<b>CONFERENCE FUND</b>				
receipts	APLA '94	75.00		
	APLA '97		7,328.16	
Seed Grant			1,500.00	1,500.00
<b>Subtotals</b>		<b>75.00</b>	<b>8,828.16</b>	<b>1,500.00</b>
<b>GENERAL FUND</b>				
personal memberships		9,937.50	10,450.00	11,000.00
institutional memberships		2,000.00	3,738.82	4,000.00
<b>Subtotals</b>		<b>11,937.50</b>	<b>14,188.82</b>	<b>15,000.00</b>
<b>OTHER</b>				
interest		387.37	143.74 <sup>a</sup>	145.00
MMF <sup>b</sup> Interest			897.62	1,000.00
refund executive dinner		340.56		
first timers		508.85	420.16	420.16
GAF seed			188.92	
Carin Somers Scholarship			5,489.06	2,526.17
<b>Subtotals</b>		<b>1,236.77</b>	<b>7,139.50</b>	<b>4,091.33</b>
<b>TOTAL REVENUE</b>		<b>19,351.25</b>	<b>34,642.95</b>	<b>25,291.33</b>

<b>APLA MEMORIAL AWARD TRUST FUND</b>		
<b>BALANCE SHEET - JANUARY 1, 1997-DECEMBER 31, 1997</b>		
<b>(Audited)</b>		
<b>Assets</b>	Cash	1,655.96
	Investment Certificates	14,000.00
	<b>Total</b>	<b>15,655.96</b>
<i>Statement of Revenues and Expenditures</i>		
<b>RECEIPTS</b>	Donations	75.00
	Other	0.00
	Interest on Bank	1.96
	Interest on GICs May	341.86
	Nov	150.00
	<b>Total</b>	<b>568.82</b>
<b>DISBURSEMENTS</b>	Safety Deposit Box	33.17
	Awards	0.00
	Service Charges	0.00
	<b>Total</b>	<b>33.17</b>
<b>TOTAL REVENUES</b>		<b>535.65</b>

## Dalhousie University Announcement

Bill Maes appointed  
Dalhousie University  
Librarian effective  
August 15, 1998.

Bill joins Dalhousie after a long and successful career in academic libraries in Western Canada, most recently as Director of the Office of Library and Information Services at the University of Regina.

A native of Calgary, Alberta, Bill holds a bachelor's degree from Gonzaga University in Spokane, Wash., and a Master of Arts degree from the University of Calgary. He earned his Master of Library Sciences from the University of British Columbia in 1975, where his areas of concentration were computers and documentation, cataloguing and analytical and textual bibliography.

He began his career as a librarian with Parks Canada in Calgary in 1975. After four years, he joined the University of Calgary as Northern Studies Librarian, followed by an appointment two years later as Assistant Area Head and Head of Public Services with the University of Calgary's medical library. In 1990, he became University Librarian at the University of Regina, and in 1993 his role expanded to include senior administrative responsibility for computing and audio-visual services.

Bill served on the University of Regina's Deans' Council, a variety of senior executive committees and was an ex-officio member of its Senate. He has also played a leadership role in the development of the Internet in Saskatchewan and the rest of Canada, serving on the board of directors of CANARIE and CANet.

EXPENDITURES			
	1997/98 Budget	1997/98 Actual	1997/98 Approved
<b>BULLETIN</b>			
packaging and supplies	111.79	195.07	200.00
printing	7,389.74	6,021.85	7,000.00
postage and shipping	2,366.58	1,347.16	2,000.00
<b>Subtotal</b>	<b>9,868.11</b>	<b>7,564.08</b>	<b>9,200.00</b>
<b>CONFERENCE</b>			
APLA '96/CLA '96	1,278.92		
Conference Seed Grant '98	1,500.00	1,500.00	1,500.00
Conference General '97		14.00	
<b>Subtotal</b>	<b>2,778.92</b>	<b>1,514.00</b>	<b>1,500.00</b>
<b>APLA PRIZE</b>			
APLA Prize	300.00	500.00	500.00
<b>Subtotal</b>	<b>300.00</b>	<b>500.00</b>	<b>500.00</b>
<b>OTHER</b>			
executive travel (meetings)	2,181.95	2,772.76	3,000.00
president's travel (APLA)	790.34	703.20	500.00
registrations and memberships	280.00	275.00	300.00
postage	147.15	178.51	200.00
student assistant	250.00	300.00	300.00
supplies	32.67	20.52	50.00
<b>Subtotal</b>	<b>3,682.11</b>	<b>4,249.81</b>	<b>4,350.00</b>
<b>Executive Committees</b>			
Aims and Objectives			
Bulletin Management Board			
Membership			
Merit Award		60.38	
Nominations	5.25		
<b>Subtotal</b>	<b>5.25</b>	<b>60.38</b>	<b>200.00</b>
<b>Standing Committees and Interest Groups</b>			
directory and extra postage to mail with Bulletin	200.34	183.38	
Interest Groups	235.31	75.00	1,175.00
GAF Grant	1,000.00	2,250.00	3,000.00
miscellaneous	208.14	118.76	150.00
<b>Subtotal</b>	<b>1,643.79</b>	<b>2,627.14</b>	<b>4,325.00</b>
Information Rights Week	294.25	200.00	400.00
Transfer to Memorial Awards		1,375.00	1,000.00
First Timers Award	568.84	507.49	420.16
Carin Somers Scholarship		5,489.06	2,526.17
<b>Subtotal</b>	<b>863.09</b>	<b>7,571.55</b>	<b>4,346.33</b>
<b>TOTAL EXPENDITURES</b>	<b>19,141.27</b>	<b>24,086.94</b>	<b>25,021.33</b>
<b>TOTAL REVENUE</b>	<b>19,351.25</b>	<b>34,642.95</b>	<b>25,291.33</b>
<b>Revenues - Expenditures</b>	<b>209.98</b>	<b>10,555.99</b>	<b>270.00</b>



### COMING EVENTS

64th International Federation of Library Associations and Institutions (IFLA) "On Crossroads of Information and Culture", General Conference, Amsterdam, Netherlands, August 16 - August 21, 1998.

Nova Scotia Library Association (NSLA). 1998 Annual Conference. September 25 - 27, 1998 "Rural Library Services for the 21st Century". Pictou Lodge, Pictou.

The 1998 Association of Professional Librarians of New Brunswick/ Association des bibliothécaires professionnel(le)s du Nouveau- Brunswick (APLNB/ ABPNB) will hold their Fall Conference Friday-Saturday, October 2nd-3rd, in Fredericton, N.B.

**Statement notes:**

<sup>a</sup>This amount is bank interest on savings account (3304061)

<sup>b</sup>Mutual Fund

<sup>c</sup>Cost of film for documenting conference

<sup>d</sup>Item 8 of Executive Meeting Nov. 9/97. An equal amount (\$1375) was also transferred to the first Timers Fund. This amount is reflected in the Balance Sheet, as a portion of the change in the value of the First Timers Investment.

#### 1997/1998 ACCUMULATED SAVINGS

	1996/1997	1997/1998	1998/199
Savings	\$13,995.79	\$25,292.05	
First Timers Grant			
Principal	\$13,741.20	\$15,536.37	
Interest	(\$568.63)	(\$508.85)	(\$420.16)
Investments	\$29,503.10	\$30,400.72	
Carin Alma E. Somers Scholarship Trust Fund			
Principal	\$60,000.00	\$60,000.00	
Interest	\$5,489.06	\$2,526.17	

#### ATLANTIC PROVINCES LIBRARY ASSOCIATION BALANCE SHEET MARCH 31, 1997

(Audited)

	1996/1997	1997/1998
<b>ASSETS</b>		
Current Accounts	13,995.79	25,292.05
General Investments (MMF)	29,503.10	30,400.72
First Timers Investment (MMF)	13,741.20	15,536.37
<b>Total</b>	<b>57,240.09</b>	<b>71,229.14</b>
<b>LIABILITIES</b>		
Uncashed Cheques	2,111.24	5,544.29
Equity	55,128.85	65,684.85
<b>Total</b>	<b>57,240.09</b>	<b>71,229.14</b>

### From St. Jerome's Den

With summer upon us, you may be looking for some reading material. Of course, if you didn't get any of the answers to the quiz in the last *Bulletin*, you might want to start with those books. As well, you might check the suggestions that were offered on CBC's May 31 "Cross Country Checkup" <<http://www.radio.cbc.ca/programs/checkup/checkup.html>>. And, if you haven't already read it, look at Arlene Perly Rae's *Everybody's favourites: Canadians talk about books that changed their lives*. While you are looking for something to read, contemplate these thoughts from reviewers, writers, and others.

"Once you put it down, you cannot pick it up." Anonymous

"Everywhere I go, I'm asked if I think the universities stifle writers. My opinion is that they don't stifle enough of them. There's many a bestseller that could have been prevented by a good teacher." Flannery O'Connor

ANSWERS to the quiz in v. 61, no. 6 - Weaver, Bruce L. *Novel openers: first sentences of 11,000 fictional works, topically arranged with subject, keyword, author and title indexing*. Jefferson, NC: McFarland & Co., 1995.

The murder is seldom discussed without... *A dangerous woman*, Mary McGarry Morris, 1991

The book was thick... *Possession*, A. S. Byatt, 1990  
Bernard Clare looked around vaguely... *Bernard Clare*, James T. Farrell, 1946

A public library, like a railway station, gets all kinds. *Criminal trespass*, Helen Hudson, 1985

At the open window of the great library of Blandings Castle... *Leave it to Psmith*, P. G. Wodehouse, 1923

Once there were four children... *Prince Caspian*, C. S. Lewis, 1951

Katherine dreamed... *Katherine's house*, Margaret Howe Freyberg, 1986



## RESOLUTIONS / RÉOLUTIONS

Resolutions passed at the 59<sup>th</sup> Ordinary General Meeting, May 24, 1998 /  
 Résolutions adoptées par la 59<sup>e</sup> Assemblée générale ordinaire le 24 mai 1998

### Resolution #1:

**MOTION:** Be it resolved that at the APLA '99 conference, the APLA Executive organize a forum for the discussion of an Atlantic Canada Multi-Type Library Consortium.

(L. McQueen/R. Campbell)

**CARRIED**

### Resolution #2:

**MOTION:** Be it resolved that APLA Standing Order #2.02 be changed to read, "The fees shall be:

a) librarian technicians	\$25.00
b) students	\$12.00
c) unemployed	\$25.00
d) other personal memberships	\$40.00
e) life members	\$500.00
f) institutional members	\$25.00
g) honorary life members	\$0.00

(J. Tillotson/L. McQueen)

**MOTION:** That the following friendly amendments be adopted:

1. That "unemployed" be changed to "unwaged"
2. That Trustees be added as d) at \$25.00, and the following categories be renumbered accordingly;
3. That categories a, b, c and d (Trustees) become effective immediately.

A vote was taken.

**CARRIED**

**MOTION:** That the fee pour "other personal membership" be raised to \$55.00.

A vote was taken.

**CARRIED**

**MOTION:** That "library technicians" be changed to the more inclusive term "library support staff".

(E. Browne/E. Fairley)

**CARRIED**

### Résolution #1:

**MOTION:** Qu'il soit résolu que lors de la conférence d'APLA '99, le comité exécutif de l'APLA, organise un forum de discussion, pour un regroupement multi-type de bibliothèques de l'Atlantique.

(L. McQueen/R. Campbell)

**ADOPTÉE**

### Résolution #2:

**MOTION:** Qu'il soit résolu que l'APLA change le décret #2.02 qui se lira comme suit: " Les cotisations seront:

a) techniciens en bibliothèque	25,00 \$
b) étudiants	12,00 \$
c) sans emploi	25,00 \$
d) autres membres	40,00 \$
e) membres à vie	500,00 \$
f) membres institutionnels	25,00 \$
g) membres honoraires	0,00 \$

(J. Tillotson/L. McQueen)

**MOTION:** Que les amendements amicaux soient adoptés:

1. Que "sans emploi" soit modifié pour le terme "sans salaire"
2. Que les administrateurs soient ajoutés comme d) au montant de 25,00 \$ et que les catégories suivantes reflètent l'ordre approprié.
3. Que les catégories a,b,c,d (administrateurs) entrent en vigueur immédiatement.

Un vote a été pris.

**ADOPTÉE**

**MOTION:** Que les cotisations pour "autres membres" soient augmentées à 55,00 \$.

Un vote a été pris.

**ADOPTÉE**

**MOTION:** Que le terme "techniciens en bibliothèque" soit changé pour "employés de soutien en bibliothèque"

(E. Browne/E. Fairley)

**ADOPTÉE**

**MOTION:** The amended motion is: Be it resolved that APLA Standing Order #2.02 be changed to read, "The fees shall be:

- a) library support staff \$25.00
- b) students \$12.00
- c) unwaged \$25.00
- d) other personal memberships \$40.00
- e) life members \$500.00
- f) institutional members \$25.00
- g) honorary lifemembers \$0.00

and that the new fees for categories a, b, c and d be effective immediately.

*(J. Tillotson/L. McQueen)*

**CARRIED**

**Resolution #3:**

**MOTION:** Be it resolved that the APLA Executive designate funds to be used for developing library advocacy training in the individual Atlantic Provinces and that this training be developed in conjunction with the provincial library associations and/or other provincial associations.

*(S. Sexty/L. McQueen)*

**CARRIED**

**Resolution #4:**

**MOTION:** Be it resolved that Standing Order 9.01 be replaced with "APLA shall be an institutional member of CLA and l'ASTED.

*(J. Jacob/C. Dionne)*

**CARRIED**

**Resolution #5:**

**MOTION:** Be it resolved that the appreciation of the Atlantic Provinces Library Association be extended to:

The organizers and volunteers of the APLA/98;  
The presenters, panelists, speakers, moderators and facilitators of all workshops, seminars and theme sessions of APLA/98

The sponsors and exhibitors who have contributed to the success of APLA/98.

*(J. Neilson/J. Jacob)*

**CARRIED**

**MOTION:** L'amendement est: Qu'il soit résolu que le décret #2.02 de l'APLA soit changé pour "Les cotisations seront:

- a) employés de soutien enbibliothèque 25,00 \$
- b) étudiants 12,00 \$
- c) sans salaire 25,00 \$
- d) autres membres 40,00 \$
- e) membres à vie 500,00 \$
- f) membres institutionnels 25,00 \$
- g) membres honoraires 0,00 \$

Et que les cotisations pour les catégories a,b,c,d soient en vigueur immédiatement.

*(J. Tillotson/L. McQueen)*

**ADOPTÉE**

**Résolution #3:**

**MOTION:** Qu'il soit résolu que le comité exécutif de l'APLA désigne des fonds à être utilisés pour développer de la formation dans la promotion des bibliothèques pour les provinces de l'Atlantique. Cette formation sera développée conjointement avec les associations provinciales de bibliothèques et/ou autres associations.

*(S. Sexty/L. McQueen)*

**ADOPTÉE**

**Résolution #4:**

**MOTION:** Qu'il soit résolu que le décret # 9.01 soit remplacé par "l'APLA sera un membre institutionnel du CLA et de l'ASTED".

*(J. Jacob/C. Dionne)*

**ADOPTÉE**

**Résolution # 5:**

**MOTION:** Qu'il soit résolu que la reconnaissance de l'APLA soit exprimée aux:

Organisateurs et bénévoles de l'APLA '98;  
Présentateurs, invités, conférenciers, modérateurs,

*(J. Neilson/J. Jacob)*

**ADOPTÉE**

## NEWS FROM THE PROVINCES



### Associations

The **Newfoundland and Labrador Library Association** held its Annual General Meeting in the Junior Common Room of Gushue Hall at Memorial University of Newfoundland's St. John's campus on May 13, 1998. At the meeting there was approval on a logo for the association. The logo consists of a computer monitor displaying the Newfoundland flag and sitting atop an open book. The subscript reads "Newfoundland & Labrador Library Association." As well, a new executive for 1998-99 was chosen for the association. The members are **Pamela Morgan** (President), **Dianne Taylor-Harding** (Past President), **Dianne Cmor** (Vice President), **Elizabeth Browne** (Treasurer), **Kelli Bellew** (Secretary). The business meeting was followed by a guest speaker, Ms. **Luanne Leamon**, who spoke on the Newfoundland government's commitment to developing a strategic plan on literacy. Ms. Leamon, who has been seconded for one year from her position as Assistant Deputy Minister for Women's Policy to the Literacy Development Council of Newfoundland and Labrador in order to develop this plan, devoted her talk to the importance of literacy to the well-being of the province and noted that she and the rest of the Literacy Strategic Planning Unit would be seeking input

on the most effective and efficient use of resources to improve literacy by way of a series of public meetings. These meetings were held throughout the province in May and June.

The **Newfoundland and Labrador Health Libraries Association** had their Annual General Meeting and workshop on May 8. Topics for the workshop included Canadian and Newfoundland Health Statistics, an update on Canadian copyright, and the proposals for a Canadian Health Network. At the meeting a new executive was elected: **Shelagh Wotherspoon** (President), **Heather Cooke** (Vice-President/President-Elect), **Shirley Cooper** (Secretary-Treasurer). The association also has a new web page at <<http://www.infonet.st-johns.nf.ca/nhla>>.

### Library Week

Newfoundland and Labrador Library Week was held the week of April 19-25. The theme of the week, "Books and Bytes", was meant to reflect the mission of the library in providing universal access to the world of knowledge regardless of format. Included in mailouts to libraries across the province were library week posters, bookmarks, activity sheets, trivia contest questions, information on the Kid's Choice Awards, a Newfoundland authors and books crossword puzzle, and a list of general interest and "kid friendly" web sites. In addition, a Library Week Web Site was set up at <<http://www.publib.nf.ca/LibraryWeek/>>. Products sold to promote the week included over 100 t-shirts and over 200 fridge magnets. Three contests were held during the week: a "Kid's Choice Awards contest in which kids were invited to send in their favourite web site to be placed on the Library Week web site; a trivia question contest; and the Newfoundland authors and books crossword puzzle. Winners were announced on CBC radio April 19 by **Art Rockwood**, a noted CBC radio personality and trivia expert. The **A.C. Hunter Children's Library** in St. John's marked Library Week with

several activities including a program of readings from noted Newfoundland authors Joan Clark and Janet McNaughton on April 21. The **Marjorie Mews Library** in St. John's drew 75 children to a Bedtime Storytime. Prizes were awarded during this event, and it attracted local media attention. The **Provincial Resource Library** in St. John's was also a venue this week for a talk entitled "The Secrets of Mutual Fund Investing" by Joe Riche, an investment advisor with RBC Dominion Securities.

Members of the Library Week Committee who worked so hard to make the week a success were **Elinor Benjamin**, **Marian Burnett**, **Sandy Chilcote**, **Barbara Gallant**, **Kim Hancock**, **Louise McGillis**, **Jenny Rumboldt**, and **Lynne West**.

### Academic Libraries

**Colleen Field** of Memorial University's **Centre for Newfoundland Studies** has created 2 web pages useful to anyone looking for information pertaining to Newfoundland and Labrador: "Newfoundland and Labrador Web Sites by Subject" <<http://www.mun.ca/library/cns/links.html>> identifies web sites and reports about the province. "Places in Newfoundland and Labrador" <<http://www.mun.ca/library/cns/comm.html>> provides links to city, community and regional web pages.

### College Libraries

**Alexandra Hartmann** is leaving her position as Head of the **Raymond J. Condon Memorial Library** at the Labrador West campus of the **College of the North Atlantic** to take up a new post as Assistant Regional Librarian/Branch Co-ordinator of the Lakeland Regional Library based in North Battleford, Saskatchewan.

**Lynn Cuff**, a learning resources specialist at the Clarenville campus of the College of the North Atlantic, is

(Continued on next page)

## NEWS FROM THE PROVINCES continued...

going to Tanzania for 3 weeks in July to set up a learning resources centre at a college there.

In other news, a collection development policy committee has, pending approval, developed standard collection development policies for the 18 campuses of the College of the North Atlantic.

### Public Libraries

At its Annual General meeting on May 7, the St. John's Library Board welcomed new Board member Tom Moore, a well-known Newfoundland author.

**Wayne Zimmerman**, an award-winning children's illustrator, conducted a presentation for children on May 14 in the A.C. Hunter Children's Library in St. John's. It was well received by an enthusiastic audience of 51. The presentation was sponsored by the Canada Council and co-ordinated by **Heather Myers**, Children's Services Librarian.

### Special Libraries

**Adriana Popescu** has been hired as the new librarian at CISTI's **Institute for Marine Dynamics** in St. John's. **Annette Beales-Anthony**, a recent library school graduate from Dalhousie is working on contract over the summer at the federal government's Forestry Library, located in the new Forest Centre at Memorial University's Sir Wilfred Grenfell campus in Corner Brook.

### Other

Janet McNaughton launched her new book, *Make or Break Spring*, on May 31 at the Freshwater Resource Centre in St. John's. The event was organized by Creative Book Publishing and Granny Bates Children's Books.

- Stephen Field  
Vice President, Newfoundland



### Academic Libraries

A joint venture between the DalTech Library and the DalTech Faculty of Architecture, known as the **DalTech Slide Library Project**, has resulted in the development of a database of slides pertinent to the study of architecture. Slide Curator, **Anita Regan**, indicates thousands of catalogued slides illustrating works of noted architects, specific architectural features etc., can be readily searched by students of architecture, faculty, as well as members of the public. For an appointment please email Anita at <aregan@tuns.ca> or phone **Martha Barnstead** at (902) 494-3210.

**Lynn Somers** has been hired as a part-time cataloguing/reference librarian at the DalTech Library.

A Cape Breton welcome to **Marcel Fortin** who has been hired as Systems and School of Community Studies Librarian at the University College of Cape Breton. Marcel, a 1992 graduate of the University of Western Ontario, comes to UCCB from the University of British Columbia's Geography Library.

### Public Libraries

**Halifax Regional Library** - A New Central Library for Halifax - On May 19, Halifax Regional Council approved the new Central Library Project. In addition to the \$12 million in municipal money, the Library Board is budgeting for a \$4.5 million donation from the Keshan bequest, \$4 million from the province, and \$3.5 million in pri-

vate fund raising. The total project is \$24 million for the new 95,000 square foot building.

With the approval of the Central Library Project, the Board voted to initiate the process of calling for proposals for hiring a fund raising consultant. The Board hopes to have this program in place by the Fall. Provincial commitment on the land and funding is required before the Library Board can proceed with the fund raising activities.

The Board authorized the CEO to engage the services of an architect to assist with the development of specifications and to develop evaluation criteria in order to go ahead with the design competition for the new Central Library.

**Provincial Library System** - Representatives of the Nova Scotia Computers for Schools Program (aka Nova Scotia Technology Recycling Program) attended the 4th Annual Computers for Schools National Meetings in Ottawa, January 31 - February 2. The Nova Scotia program was represented by Mr. Bernie Hart, Chair Technology Recycling Steering Committee (Syntel Consultancy), Mr. Michael Nicksy, Coordinator Technology Recycling (Department of Education and Culture) and Mr. Michael Bowes, Pioneer Administrator (Telephone Pioneers of America, MT&T and IslandTel). The Nova Scotia program was awarded the Gold Award for Production and a \$5,000 grant for achieving more than 230% of expected deliveries of computers to schools and libraries in the province.

**Cape Breton Regional Library** - Internet Insites - In Sydney, where more than 2500 people have registered to use Internet and e-mail at the **McConnell Library**. These high registration numbers ensure that the public access terminals are used over 90% of available time. As well, over 1200

(Continued on next page)

## NEWS FROM THE PROVINCES continued...

people have taken advantage of Internet training sessions, including both adult and children's sessions, that are co-ordinated by the library and given by volunteer trainers.

But who is using the Library's Internet access and for what purpose? The students who worked this winter on the CAP site at the McConnell Library were asked this question and from their answers, we can determine that there is no standard description as to who is using this service. There are, however, two groups who stand out. Young unemployed adults not attending school seem to be the most common users. The second distinct group that has been making use of the service is seniors. Seniors mainly use the Internet for research and e-mail and they are more likely to both take the training classes and ask assistance from staff.

**The Gaelic Project - A Co-operative Effort in Cape Breton** - The rich Celtic heritage of Cape Breton has

become well known, both nationally and internationally in the past number of years through music and dance. This cultural wealth is also evident in the revival of the Gaelic language. Over the years, libraries in Eastern Cape Breton, including the Cape Breton Regional Library, the University College of Cape Breton, and the Gaelic College have been developing their own Gaelic collections. The Gaelic Project, co-ordinated by the Cape Breton Regional Library, is designed to promote the Gaelic language holdings of Eastern Cape Breton Island in order to allow people to realize the wealth of material available.

This summer, a university student enrolled in St. Francis Xavier University's Celtic program, has been hired through a grant from Young Canada Works in Heritage Institutions, to develop a database comprised of records denoting the Gaelic holdings of the Cape Breton Regional Library and the UCCB Library. These records will form the basis for an on-line, web-

based catalogue searchable by author, title, subject, and location. Searchable in both English and Gaelic, it's expected the catalogue will be ready for use by Fall of 1999. The Gaelic Project shows yet another example of co-operation between libraries.

**The Cape Breton Regional Library Board** and management will be holding a public launch of the McLennan Collection Digital Website on June 11th, from 4:00 p.m. to 8:00 p.m. The McLennan story is generally not well known, although their influence on events of the early 20th century in Cape Breton was significant. Visit the website at: <<http://www.schoolnet.ca/collections/mcre2/mclennan/index.htm>>.

**Western Counties Regional Library Friends of the Library** - It's only been two years since the first Friends of the Library group was formed, but the impact the groups have had on Western Counties Regional Library branches has been profound. Whether it's raising funds for more books or simply to "talk up" their library, the Friends groups are raising the profile of their community libraries. Currently, Friends of the Library groups have been established in Shelburne, Lockeport, Clare, Weymouth, Pubnico, and Clark's Harbour. Board Chairman David Irvine hopes to have groups established in Digby, Yarmouth, Westport and Barrington soon.

Western Counties Regional Library is running another successful ADOPT-A-BOOK fundraising campaign. 564 books have been adopted as of April 23rd in Digby, Shelburne, and Yarmouth counties. The campaign, sponsored by CJLS radio station, officially kicked off on April 3rd. The purpose is to provide more new books than the current budget will allow. The goal is to have at least 1000 new books adopted by June 30th. Tax receipts are issued for all donations or adoptions.

*(Continued on next page)*



### John Coutts Library Services Ltd.

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## NEWS FROM THE PROVINCES continued...

### *Training News*

Staff members from all of the regional libraries except Halifax have now received training in the new TAOS NcompasS online catalogue from **Johanna Cooper**. Altogether, 112 staff members were trained in 10 sessions. Response has generally been very positive. Staff have been impressed with the much more user friendly graphical interface. They have been most enthusiastic about the ability to search directly from hypertext links in records retrieved in an earlier search. Interlibrary loan staff, especially staff in those regional libraries that now have their own catalogues, welcomed the ability to search multiple databases simultaneously and merge search results.

**Regional Library Funding Review Report** - The Report of the Regional Public Libraries Funding Review Committee was released by the Minister at the Library Boards Association of Nova Scotia Annual Conference in Yarmouth on May 2, 1998, where he was the keynote speaker. The Minister subsequently distributed copies of the report to the stakeholder community indicating that decisions on funding and the other recommendations would be communicated shortly, after the budget is passed by the Legislature.

The Legislature began its Spring sitting on May 21 with a statement in the Speech from the Throne indicating that the Province will be increasing funding for public libraries over the next three years. In the interim, regional library boards are being funded at 1997-98 levels pending approval of the budget in June.

### *Automation News*

**NcompasS Automation Management Committee Semi-Annual Meeting** - The semi-annual meeting of the NcompasS Automation Management Committee was held in Lockeport on May 4. The Committee is composed of

representatives of all libraries who are using the DRA/MultiLIS software on the Provincial Library server. One of the most pressing concerns is the speed of Ednet, particularly in those regional libraries where a headquarters and large branch share a connection. Provincial Library staff is working with Department staff and MT&T to determine the cause of the problems and to determine a solution. Other items discussed at this meeting were the 1998-99 budget, implementation progress of each participating library, their future plans, the TAOS public access catalogue and Year 2000 issues.

**NcompasS: Regional Libraries Catalogue** - The big news on automation this month is that NcompasS was switched over to a new IBM RS6000 server on May 19th. The Nova Scotia Provincial Library is now able to proceed very rapidly with the loading of several banks. Colchester-East Hants and South Shore Regional Library have now received all their bibliographic records in their own banks. On other fronts, both Annapolis Valley and Western Counties have completed their first fiscal year using Acquisitions modules. Cape Breton, Eastern Counties and Cumberland are all in the middle of various bar coding and patron database projects.

**Government Libraries Consolidated Catalogue** - A significant new Nova Scotia node to the virtual Canadian Union Catalogue (vCuc) has been formed by the creation of a Government Libraries Consolidated Catalogue (GLCC) on NcompasS. Five departmental libraries have taken part in a pilot project with the Provincial Library which involved downloading records from AMICUS. Three additional libraries will put all their holdings from their current in-house catalogues into GLCC, once they have been converted into MARC from the Common Record Structure standard as formulated by the Government Librar-

ies Council. A program has been written for the Provincial Library which will automate this process. (The libraries involved are the Departments of Community Services; Economic Renewal & Tourism; Education & Culture; Environment; Labour, plus Archives and Records Management; Natural Resources and the Museum of Natural History)

**Regional Libraries Launch the 1998 Summer Reading Program** - The "kick off" week for the Province-wide reading program is June 22, 1998. The **Cape Breton Regional Library** will lead the way with a little earlier launch on June 13. All the regions plan to promote the program through their local media and many regions have plans to encourage the schools to promote the program. A special project this year is to provide a link with the North West Territories. The **Pictou-Antigonish Regional Library** will spear head this "virtual exchange." It is hoped that children in the two regions will learn about each others culture and way of life. For more information, please contact **Arlene Watts** at 424-4547 or E-mail at [wattsam@gov.ns.ca](mailto:wattsam@gov.ns.ca)

**Eric Stackhouse**, Systems Librarian at Pictou-Antigonish Counties Regional Public Library, invited representatives from the Nova Scotia regional libraries and the Nova Scotia Provincial Library to the PARL headquarters on May 14 to discuss submitting a proposal for funding to the Gates Library Foundation. As a result of this meeting, a group of regional library reference staff, including Provincial Library staff, are now working to prepare a proposal for funding from this foundation. They recognized that all regions will be needing a source of funding to continue upgrading and expanding computer equipment, to train staff well in the application of available online reference sources, and to have staff support. The project will

*(Continued on next page)*

## NEWS FROM THE PROVINCES continued...

look at ways to build on the existing technology and information sources to promote and improve library services by developing "information express terminals" to provide fast, easy access to electronic and digital information without having to deal with technology.

**Nova Scotia Provincial Library/Regional Libraries Joint Review of CPIQ** - After the success of implementing Internet access to Information Access Company's two databases on health and general interest periodicals, the Nova Scotia Provincial Library and the regional public libraries are examining the benefits of Canadian Periodical Index (CPIQ), which has recently been bought by Information Access Company. All subject areas are represented, with an emphasis on mainstream and academic titles available in Canadian libraries. The initial WWW trial period ends June 30. Similarly, a WWW trial period has begun for Books in Print (BIP) from Micromedia until late June.

**Nova Scotia Provincial/Regional Libraries Annual Report 1995-1997** - In April, the first annual report of the **Nova Scotia Provincial Library** and **Nova Scotia Regional Libraries**, *Access the World*, was released. This report covers a two year period, 1995 to 1997 and give some descriptive information on the libraries in Nova Scotia as well as the statistical information that is so important for the regional libraries as they respond to questions from their library boards, municipalities and patrons.

**Bridget Turner**, Coordinator of Technical Services, will be leaving the **Provincial Library** on June 30 after two and a half years in the position. Bridget has been instrumental in moving the regional libraries forward at a sometimes hectic pace. Through this she has led the Technical Services team into the difficult period of running parallel automated and manual

systems and has ensured they are well equipped to continue until all manual processes cease. As well, Bridget has contributed greatly to the development of the Government Libraries Consolidated Catalogue and has introduced us to the new generation of DRA software. We wish Bridget well as she resumes her life in Ottawa.

**Betty Boudreau Vaughan** won the Dartmouth Book and Writing Award (\$1000) on May 27th for her book "I'll Buy You an Ox" (Young adult/adult, by Nimbus Publishing). The story is about the hardships of growing up in an economically depressed fishing community, back in the '50's and '60's - an epic tale entangled into disturbing family relationships, but laced throughout with humour. The novel has drawn praise from its readers and from the academic community. George Elliott Clarke, an award winning author and poet, winner of the 'Portia White Award', has critiqued the novel as one of the best books of 1997. 'Sunday Advocate Magazine' in Baton Rouge, Louisiana, has likened "I'll Buy You an Ox" to the acclaimed novel "To Kill a Mockingbird", both about the innocent antics of youth that make for wonderful reading. Betty Boudreau Vaughan lives in Halifax.

**Library Technicians Active at APLA Conference** - **Lois Oliver**, Library Technician with the Nova Scotia Provincial Library, reports that library technician sessions held during the recent APLA Conference were very successful. A session offered by Roger Finnigan entitled, "The Role of Library Technicians in Various Types of Libraries" was attended by 30 people representative of all libraries. Lively discussion resulted in several observations being noted. As employees, library technicians are well rounded and offer many skills in the workplace. Basic computer skills are no longer adequate in today's libraries; continuing education and training are required to develop new and enhance current

technical skills. Library technicians and librarians must strive to develop strong and satisfactory working relationships.

The presence of more people than expected at "Support Services and Professional Development" attests to the interest of library technicians in their profession. Presented by **Roger Finnigan** and **Harvey Ratchford**, this session continued with the theme of education and the library technician. Mr. Ratchford described programs and services available to employed library technicians as offered by the Nova Scotia Community College system.

Mr. Ratchford noted it was readily apparent that library technicians want a vehicle to enhance communication within the Atlantic Region. It was determined that an interest group would not satisfy this purpose.

In the event of affiliation with an existing association, voting rights were viewed as necessary. **Marion Pape**, who was in attendance, stated APLA was putting forward a proposal to lower the cost of membership to library technicians and that a standing committee with APLA was an option.

- *Cathy Chisholm*  
Vice President (Nova Scotia)



*Public*

**Bibliothèque régionale du Haut-Saint-Jean Regional Libraries** - **Madame Jocelyne Lebel**, bibliothécaire provinciale a demandé son transfert de son poste actuel de bibliothécaire provinciale à celui de

*(Continued on next page)*



## NEWS FROM THE PROVINCES continued...

bibliothécaire régionale pour la région du Haut-Saint-Jean. Elle occupera son nouveau poste à partir du 1er juillet 1998. Madame Lebel travaille au **Service des bibliothèques du N.-B.** depuis 1984. Durant son mandat, le nombre de bibliothèques publiques dans la province est passé de 52 à 61 bibliothèques et un système de bibliothèques informatisé a été mis en place. En 1997, elle recevait le Prix de l'avancement en technologie de l'information au N.-B. Bonne chance à Madame Jocelyne Lebel dans ses nouvelles fonctions !

Le centre d'accès communautaire de **Saint-François de Madawaska**, situé à la **Bibliothèque publique Mgr-Plourde**, vient de mériter le Prix provincial d'appui communautaire. Le prix fut remis lors de la réunion annuelle des 175 centres d'accès de la province, tenue le 19 et 20 mai 1998 à l'Université du Nouveau-Brunswick. Ce prix est attribué au centre d'accès ayant affiché un taux de fréquentation et de "membership" élevé par rapport à la population desservie. **M. Bertin Nadeau**, responsable de la bibliothèque, signale que depuis son ouverture, en 1996, le centre a accueilli environ 550 personnes et enregistré près de 7 500 heures d'utilisation, pour une occupation de 60 %. Les services offerts à la population sont les cours de formation, la recherche sur le Web, les logiciels variés, la numérisation et l'impression de documents. Le centre d'accès de Saint-François a été implanté sous l'initiative de la Commission de la Bibliothèque publique Mgr-Plourde, en partenariat avec l'école Ernest-Lang. Bravo à Bertin Nadeau et à ses partenaires et collaborateurs !

Dans le cadre du programme "Rencontres littéraires avec des écrivains canadiens", subventionné par le Conseil des Arts du Canada, Monsieur Stanley Péan, écrivain québécois d'origine haïtienne, a effectué une tournée dans **quatre bibliothèques publiques de la région (Edmundston,**

**Saint-François, Kedgwick et, Saint-Léonard)**. Stanley Péan est un écrivain de grand talent et il s'est révélé être un excellent communicateur. Un échange très intéressant entre l'auteur et les jeunes adolescents a suivi à chaque présentation. Au total, 165 personnes ont assisté à ces rencontres. Cette tournée d'auteur a été organisée par la **Bibliothèque régionale du Haut-Saint-Jean** afin de souligner la journée mondiale du livre.

La Bibliothèque régionale du Haut-Saint-Jean, en étroite collaboration avec la Société Radio-Canada, a organisé le concours "Lire avec Mille-feuille". Cette activité qui s'est déroulée dans toutes les bibliothèques publiques et bibliobus de la région, entre novembre 1997 et avril 1998, a connu un immense succès avec la participation de 8 000 jeunes. Ce concours visait à encourager les jeunes de 12 ans et moins à lire et à visiter régulièrement leur bibliothèque et

bibliobus. Les gagnants de chaque mois ont participé au tirage au sort final au mois de mai dernier.

Les bibliothèques publiques de Saint-François et de Kedgwick ont célébré rétrospectivement, leur 15<sup>ième</sup> Anniversaire d'existence, le 21 avril et 20 mai 1998. Ces deux événements ont été soulignés par plusieurs activités à laquelle ont assisté plusieurs dignitaires. La Bibliothèque régionale du H.S.J. procédera au lancement régional du CLE 1998, le 11 juin 1998 à 15H00, dans toutes les bibliothèques publiques de la région. Concernant le bibliobus, le lancement aura lieu le 8 juin dans les rangs de Saint-Basile.

**Bibliothèque régionale AWK Regional Libraries - Jeanne Maddix** of the **Moncton Public Library** made a presentation to the **Albert-Westmorland-Kent Regional Library Forum** on programs for adults in

*(Continued on next page)*

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## NEWS FROM THE PROVINCES continued...

libraries. Since some local trustees assist with programs, especially in libraries with only one employee, this presentation was appreciated. Forum members were also updated on the activities on the New Brunswick Public Libraries Board and the New Brunswick Public Libraries Foundation. The Public Libraries Board held its May meeting at the Albert-Westmorland-Kent Regional headquarters.

The Extension Department held its spring workshop during which several employees were recognized for having completed ten, fifteen, twenty or twenty-five years with the Regional Library.

**York Regional Library** - The Literacy for Kids program which gives youngsters the opportunity to work on their reading skills, one on one, over the summer is being held in 8 of York's branch libraries. That's three more programs than last year, the direct result of the popularity of, and the demand for, the program by parents and teachers who recognize that much is at stake if reading levels are not up to par. A training session was held at Headquarters June 9, for instructors and branch managers from Fredericton, McAdam, Chipman, Plaster Rock, Hartland, Boiestown, Nackawic and Newcastle (Père-Louis-Lamontagne).

**Fredericton Public Library's** second annual Adopt-A-Book program added a total of 175 books to the collection, thanks to library friends. A reception and group book signing May 12 at Westminster Books in Fredericton marked the end of this year's campaign. The program is catching on at other branches too. The **Nackawick Public-School Library** will host a one-night Adopt-A-Book program at which Westminster Books will display a selection of books for patrons to buy and donate to the library. The book store offers a 20% discount on all books purchased for the library and the library issues tax deductible receipts

for the balance. The **L.P. Fisher Public Library** in Woodstock also has an arrangement with the local Owl Book Store that gives similar discount to those who buy books to donate to the library.

The **Bibliothèque Dr. Marguerite Michaud** (Fredericton) celebrated 20 years of service June 3 as part of the Centre Communautaire Saint Anne's 20th anniversary celebrations. The following day, June 4, the Centre's Community Access Centre opened to the public.

Congratulations to **Gail Ross**, Boiestown branch manager, who has been appointed to the Lieutenant-Governor's Early Childhood Literacy Award Committee, and to **Mary Lambropoulos**, Minto branch manager, who was elected to town council at the municipal elections held May 11.

**NB Library Services / Service des bibliothèques du N.-B.** - Jocelyne LeBel was granted, at her request, a transfer to the position of Regional Librarian for the Haut-Saint-Jean Library Region. The appointment is effective July 1. **Jocelyne Thompson** takes over as Acting Provincial Librarian.

- *Charlotte Dionne*  
*Vice-President (New Brunswick)*



### Academic

**Robertson Library** at the University of Prince Edward Island has a new University Librarian. **Lynn Murphy** from McGill University will take up the position in August and **Cathy**

**Callaghan**, who has served as Acting University Librarian for the last year, will return to her position as Head of Reference.

**Holland College** has joined the consortium of libraries obtaining access to periodical databases through the University of New Brunswick. Holland College will be subscribing to CBCA.

### Public

Library Week was held from May 24 to May 30. Libraries across the Island held events including a demonstration of stained glass at the **Kinkora Public Library**, a session on family literacy at the **Montague Public Library** and several Internet-related events. Once again, cloth bookbags with the logo 'For the love of books/Pour l'amour des livres' were given away during the week. Volunteers were recognized at individual branch libraries and presented with a commemorative 'AbbyCat' coffee mug (AbbyCat is the name of the library's online catalogue).

The theme of the Summer Reading Club is 'A good knight's read/ Chevaliers de la lecture' and events will be held at 23 public libraries across the Island. The **Confederation Centre Public Library** kicks off the program with an opening on June 26 featuring Children's author Andrea Spalding. Each branch library will assume the identity of a pilgrimage site and children are encouraged to visit different branches to pick up souvenir tokens.

On June 14, the Children's Library at the Confederation Centre launched a new CD of children's songs by Teresa Doyle. The new CD is called "If fish could sing."

The **Cornwall Public Library** has moved to more spacious quarters. A reception to open the new location and to honour retiring Branch Technician **Elmer Power** was held on May 30.

The **public library in St. Peter's Bay** is likely to become the Island's

*(Continued on next page)*

## NEWS FROM THE PROVINCES continued...

third school-housed public library. Discussions are underway between the Provincial Library Service, the school and the community to define responsibilities and expectations. The public library has been operating out of a classroom in the school for the last year.

**Ian MacIntyre**, student assistant at the Confederation Centre Public Library, is the recipient of this year's Carin Alma E. Somers Scholarship Trust award. Ian will begin work on his library degree at Dalhousie University this September.

The Provincial Library Service has been working with CAP PEI to encourage the use of public libraries as community access sites. This has led to an

increase of CAP computers in public libraries which complements the Provincial Library Service's own project to make the Internet available in every public library.

### *School libraries*

**The Association of Teacher-Librarianship** in Canada held its 1998 conference at the University of Prince Edward Island in May in conjunction with the PEI Teacher Librarians' Association. The conference attracted approximately 130 delegates from all provinces except Quebec and one delegate from Iceland (the International President of the ATLC). The conference theme was 'Connected: School Libraries at the Millennium' and the

keynote speaker was **Ken Haycock**.

During the conference, the PEITLA held its annual meeting where the association paid tribute to the contributions to school libraries on the Island made by **Dr. Ray Doiron**, Department of Education, UPEI and **Judy Davies**, Resource Based Learning Consultant in the Provincial Government. Ray and Judy have researched and made recommendations on the needs of school libraries. One of those recommendations culminated in the government's decision to provide \$100,000. for print non-fiction materials in school libraries which is to be matched by the schools.

-*Moira Davidson*  
Vice President (PEI)

## APLA SPONSORS DOWNFEED OF VIDEOCONFERENCE

On April 16, the University of New Brunswick (Fredericton) was the venue for an extremely thought-provoking, professionally presented videoconference entitled THE AGE OF TECHNOLOGY: YOUR GUIDE TO CHANGE MANAGEMENT.

In television-commentary format, complete with professional moderator, the live program was produced and presented by the American Association of Law Libraries (AALL) and the West Group, a prominent U.S. legal publisher located in Minnesota. The local downfeed was jointly sponsored and publicized as a continuing education opportunity by APLA, the Gerard V. La Forest Law Library at UNB, and the UNB Libraries.

Although the speakers were primarily from the law library community, the program was open to, and certainly applicable to, anyone interested in how technology contributes to the ways in which our daily work in libraries changes, evolves, is created and sometimes also disappears.

Apparently the topic of technology-driven change is important to a wide variety of librarians and administrators, given the makeup of the audience, which included a number of APLA members and which represented UNB libraries in Fredericton and Saint John, l'Universite de Moncton, Mount Allison University, federal government libraries, several departmental libraries of the NB government, the NB Legislative Library, the Saint John Regional Library, an NB community college library, and the libraries of several professional organizations in the central NB region.

The format of the show allowed callers from all over North America to phone an 800 number to pose questions interactively to presenters, a feature which really added to the show's real-time flavour.

The videoconference's goal was to provide participants with an increased understanding of the change process, particularly as it is affected by technological issues, and to provide some practical information about managing change, coping with change and embracing change. Thoughts on these subjects were offered by presenters James Hoover, Associate Dean for Library & Computer Services, Columbia University Law School Library; Florence

Mason, Adjunct Professor, School of Library and Information Services, University of North Texas; and Mike Wilens, Executive Vice President and Chief Technology Officer, West Group.

Wilens set the stage by suggesting that today's change paradigm is not predictability but rather chaos, which some people define as disorder but which is actually "fine-grained order" that most of us don't perceive. Rather than worrying about why things happen or getting stressed because of our lack of control over change, Wilens recommended that we try to lead from the front and coordinate - that is, take early advantage of - changes that just appear to be chaotic, but really are manageable. While maintaining our focus on "business" goals and using them to prioritize our actions, we can still rely on whatever infrastructure we already have (e.g., our workplace, institution, agency, etc.) to give us a forum for knitting changes together. Above all, today's librarians should not expect innovations and changes to evolve from traditional sources, and we should not fall back on old processes or standards which stifle creativity in today's changing work environment.

Wilens noted that the year 2004 will probably see many of today's basic principles being applied in librarianship but with new technologies such as intelligent, personalized search agents (known as "avatars") and virtual reality playing a large part in applying those principles to daily work. So, how do we get ahead of the curve on these technologies? He suggested learning HTML and graphic arts. Learn to use the economic drivers inherent in our own organizations - new clients, lower costs, better quality, broader products - to make our operations perform better and be more valuable. Watch how others exploit new technologies. Continually search for best practices. In her presentation, Mason stressed that change is a process, not a single, defined event. Change is accomplished by individuals in a highly personal way, it almost always involves developmental growth for those involved, and it is frequently driven by a crisis or change in our competitive position, even if we are not in a for-profit environment. Even in a non-profit

(Continued on next page)

**VIDEOCONFERENCE** *continued...*

scenario, such as a public library, we may experience change in our competitive edge because of other demands on our funding source, or other attractions that pull our audience away from the library, or because our "products" are outdated, or some other crisis.

Mason stated that librarians must acknowledge that changes in our socio-technical system drive changes in the workplace, but we must remember that our social system adapts slowly to change (that being the nature of the human beast) while our technical system changes rapidly - often too rapidly for societal acceptance. Thus, people resist change, and it is important that we know why.

When something changes, people may blame users - users aren't smart enough to understand a new system, or users are involved in workplace politics unrelated to the new system, or users are lazy and just want to keep using outmoded ways of working, or users are too perfectionist in their expectations. Or people may blame "the system" itself - the system is too difficult to learn or use, or it causes political problems in the organization, or it doesn't solve its intended problem well (or at all), or it is poorly designed. Or people may blame the interaction between the users and the system - it is wrong, it will change the political distribution of power in the organization, it will harm some users by affecting their workload or skill set, it needs more enhancements to work effectively, or it does not meet expectations and must be improved right off the bat. In other words, as we, the library managers, try to foster planned, desired change, we must be wary of these human blaming mechanisms.

Mason noted that diffusion, or the wide availability or dispersion, of a new technology is not the same thing as adoption of that technology. Adoption is rather about planned change, a term for change which utilizes a technology in order to proceed in an

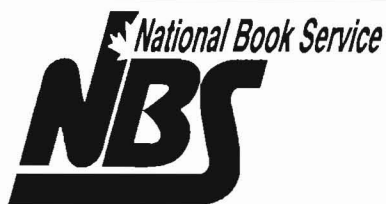
identified direction that is desired. Change is usually more successful if it is linked to our institutional goals because this fosters legitimacy and those around us will be more willing to go along with it. Then she went over how the manager/leader actually manages the change process: Plan the change, take advantage of crisis or galvanizing events, make the affected users recognize the need for change, identify the key elements in the process - people, tasks, structure and technology. Then, identify and support change "champions," agents, coaches, spokespersons and prime movers, and get these people on board early. Create effective information channels. Practice teamwork. Create short-term goals and "wins" so people have a feeling of accomplishment. Finally, evaluate and measure progress.

The last speaker, Jim Hoover, took a very practical approach to explaining the phenomena of managing technological change. First, we must characterize our parent organization's "culture" by doing an information audit of the parent and getting to know our users, so we can frame the changes in the right way. Then we have to decide whose job it is to make the planned change work - the librarian's? The I.T. department's? The user's? Most likely, it is a combination of the three. We must realize that our IT staff can be just a facilitator of change or an actual advocate on our side. Remember that the library may be in conflict with IT over resources, boundaries, organizational position, or management's attention and recognition - and resolve these conflicts early in the change cycle, so that the technological and behavioural changes happen in tandem.

At the close of the videoconference, the panel summarized the presentations and invited viewers to consult a bibliography of further readings that was included in the session handouts.

- Melinda Renner

Gerard V. La Forest Law Library, UNB



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