APLA Bulletin

The Atlantic Provinces Library Association

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The Role of Student Manpower in a University Library

By Susanne Manovill

Ever since the opening of the Robertson Library at the University of Prince Edward Island in January of 1975, student manpower has played a significant role. In fact, looking back, we cannot imagine how we could have coped during the last thirteen years within the constraints of our budget without the diverse tasks performed by our student-assistants.

While the Robertson Library was still under construction in 1974, the move of all library materials, including furnishings, from the Kelley Memorial Library to the Robertson Library had to be planned. At the time the prevailing rate of professional movers was 10 cents per volume. With a collection of 180,000 volumes the move, including furnishings, would have cost upward of \$18,000. However, with the help of thirty students we were able to accomplish the move in two weeks at a cost of \$8,880 or a saving of \$10,000. It may be of interest how this was accomplished. One of our librarians designed a book carrier that could be handled by two students. It consisted of three book shelves with handles and was carried like a rickshaw. This device made it possible to remove books from the shelves in sequence onto the carrier and reshelve the books in the same sequence. An enumeration of the breakdown of the moving cost of \$8,880. follows:

1. 3,600 man hours @ \$2.25/hr. \$8,100.

150. 2. Truck rental: 15 hrs. @ \$10/hr 3. Gas for truck 30.

4. Construction of 32 book carriers

In the fall of 1979 it became evident that we would have to add ninety bays of shelving as well as expand to bottom shelves in order to keep pace with the growth of our collection. Once again, we planned for the project to be carried out by student help. We hired ten students for a two-week period over the Christmas holidays, giving preference, of course, to our regular student-assistants. One student was chosen as the leader and given a blueprint for the rearrangement of study carrels and shelfexpansion. Every book in the collection was affected by this expansion and all books had to be shifted to their new location. Subsequently all signs at the end of the book bays had to be updated. In the days before word processing these signs had to be hand-drawn with stencils. Mid-semester break saw the completion of the book expansion and updating of the signs.

summer of 1980 by the expansion of our Reference Section and Archives. Two student - assistants added twenty reference and seven archives bays and shifted the collection accordingly.

Just prior to the opening of the Atlantic Veterinary College in the Fall of 1986, the bound journals in our library had to be shifted in order to interfile the newly acquired veterinary journals. The AVC has no specialized library; its holdings are completely integrated with the rest of our collec-

tion. It can readily be seen that with the acquisition and integration of books in an entirely new discipline further expansion to the top shelves of the stacks in many bays as well as expansion of our card catalogues would become a necessity. Once again, student - assistants were given instructions by library staff but carried out the expansion and relabelling of the signs at the end of the shelves as well as expanding and relabelling the drawers of the author/main entry and subject catalogues. This time the relabelling was done on a word processor and enlarged on xerox machines.

During the late summer of 1987, just prior to the beginning of the present academic year, most of the carpets in our library had to be replaced. This meant that 400 study carrels had to be dismantled, moved, and later moved again and reassembled after the rugs had been replaced. We hired four students full-time for a period of four weeks. One student was chosen as leader and put in charge of the operation. In addition to the study carrels, the students moved tables, chairs, microreader stations, micromedia storage cabinets, file cabinets, desks and computer work stations. The students performed so efficiently that the two who were to continue their studies at the University of Prince Edward were offered positions and hired as regular student-assistants for the current academic year.

As donations of backfiles of journals were received for the Atlantic Veterinary College, an inventory of these donations was required. This task was assigned to a student-assistant who prepared these journals for binding and integrated the journals into the collection after binding.

Student-assistants are contributing to computer-assisted projects as well. During the academic year of 1986/87, a computerized listing of current journal subscriptions and future acqusitions for the Atlantic Veterinary College was compiled by a student-assistant on a Deckmate Word Processor. This listing comprised approximately 300 titles and was updated and kept current by the student-assistant. The student-assistant also entered our periodical holdings of approximately 2,500 titles on the word processor as well as subject listing for these titles. These lists will provide us with up-to-date information until they can finally be entered on the University's Vax

Another word processing project performed by a student-assistant is the preparation of letters and accompanying lists of overdue books to go out with bills from the business office. These letters fall into four categories: patrons who were contacted by phone, patrons we could not contact by phone and within each category those who have current overdue books and those who do not. While a staff member has composed the letters, it is the student's responsibility to prepare the computerized book lists and merge each book list with the appropriate letter in the respective

In routine library tasks our studentassistants participate in Circulation Desk duties such as checking circulation and reserve materials in and out, assigning and retrieving keys for study rooms, filing charge-out cards, mending books, stacking and shelf-reading and filing into our card catalogues.

Over the years we have employed between ten and twenty-two student-assistants depending on regular staffing. In reviewing the contributions made by student-assistants to regular and special tasks over the years, we have found that with careful planning less supervision is required to produce the desired results. In projects that would otherwise have required the hiring of labourers, we have found students to be more highly motivated and to work at a better pace than regular labourers. As a result we have been able to reward them if they excelled time estimates without additional expense on our part. In projects that required specialized skills; e.g., word processing, students-assistants have contributed with their expertise at a cost we could afford and simultaneously gained valuable experience. It is both noteworthy and gratifying to point out that some of our studentassistants have chosen to pursue a career in Library Science.

Susanne Manovill is Circulation Supervisor, Robertson Library, U.P.E.I.

BILL C-54

The APLA Committee on Intellectual Freedom has enclosed a postcard with this issue of the Bulletin urging the withdrawal of Bill C-54. It is hoped that members of APLA will send these postcards to the Federal Government in Ot-

Further enquiries should be addressed to:

Ms. Hope Bridgewater, Chairperson, APLA Committee on Intellectual Freedom Halifax City Regional Library 5381 Spring Garden Road Halifax, Nova Scotia B3J 1E9

APLA Welcomes New Members

The latest additions on the institutional roster are Atlantic School of Theology Library, Cabot Institute of Applied Arts and Technology, Cape Breton Regional Library, Colchester-East Hants Regional Library, Dalhousie University Library, Grace General Hospital (Nfld.), Halifax City Regional Library, Memorial University's Laborador Institute of Northern Studies. Mount Allison University, Newfoundland and Laborador Development Coporation,

Vice President for Newfoundland

Nova Scotia Provincial Library and the University of New Brunswick Faculty of Law Library.

From New Brunswick, new members are Sharon Biddiscombe, Jean Cunningham, Moira Davidson, Tom Eadie, Brenda Hicks, Janet Smyth and Barbara Wheeler.

New Members from Nova Scotia are Diane Brooks, Deborah Costelo, Barbara DeLory, Martha Dodge, Carol Fifield, Debbie Kalvee and Judith MacLean.

Vice President for Nova Scotia

CALL FOR NOMINATIONS

THE OFFICES AVAILABLE FOR NOMINATIONS THIS YEAR ARE AS

FOLLOWS: First Vice-President (President-Elect)

Vice President for Membership Please send nominations, post marked no later than February 28, 1988 to: Richard H. Ellis, Convenor Nominating Committee, c/o Queen Elizabeth II Library, Memorial University of Newfoundland, St. John's, NF, A1B 3Y1

Points of information:

- 1. No member of the Nominating Committee is eligible for nomination. (Other members of the committee are Jerry Miner and Susan Collins)
 - 2. Any member may nominate any other member for elective office.
- 3. Every person nominated shall be a member of good standing of the Association and shall file a letter of acceptance with the Secretary of the Association.

Public Archives of Nova Scotla HAMFAX, N. 6.

APLA BULLETIN

the Atlantic Provinces Library Association. The Association seeks to promote library service in the provinces of New Brunswick, New-foundland, Nova Scotia and Prince Edward Island, to serve the professional interests of librarians in the region, to serve as a focal point for all those in library services in the Atlantic Provinces, and to cooperate with library associations and other organizations on matters of mutual concern.

Annual membership in the Association costs \$15.00 and includes a subscription to the APLA Bulletin. Single copies of the Bulletin are available for \$3.00.

Submissions for the Bulletin (typed doublespaced), news and correspondence should be sent to the Editor. The deadline for submissions is the Laura Jantek is the Advertising Editor.

The APLA Bulletin is the official organ of first of the month preceding the month of issue, i.e., August 1, October 1, December 1, February 1, April 1 and June 1. All correspondence regarding advertising should be addressed directly to the Advertising Editor, who can provide details of display and classified advertising rates.

> The Bulletin is indexed in Library and Information Science Abstracts and Canadian Periodical Index. Back volumes are available from University Microfilms, Ann Arbor, Michigan, U.S.A. 48106.

Andrea John is the Editor of the Bulletin, Susan McLean is the Managing Editor, and

THE APLA EXECUTIVE 1987 - 88

President Joy Tillotson CISTI Marine Dynamics Branch St. John's, Newfoundland

Vice-President/President-Elect Gwen Creelman Ralph Pickard Bell Library Mount Allison University Sackville, N.B.

Vice-President/New Brunswick Gerard Lavoie Centre Universitaire St. Louis Maillet Edmunston, N.B.

Vice-President/Newfoundland George Beckett **Queen Elizabeth II Library** Memorial University of Newfoundland St. John's, Newfoundland

Secretary Suzanne Sexty Queen Elizabeth II Library Memorial University of Newfoundland St. John's, Newfoundland

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Richard Ellis Oueen Elizabeth II Library Memorial University of Newfoundland St. John's, Newfoundland

Vice-President/Membership Susan Collins Ward Chipman Library University of New Brunswick Saint John, N.B.

Vice-President/Nova Scotia Jerry Miner Library Nova Scotia Agriculture Station Kentville, N.S.

Vice-President/Prince Edward Island Bill Masselink Confederation Centre Public Library Charlottetown, P.E.I.

Treasurer Elaine Toms Library, Bedford Institute of Oceanography Bedford, N.S.

All correspondence to the Association should be addressed to the appropriate officer, c/o School of Library Service, Dalhousie University, Halifax, Nova Scotia, B3H 4H8.

A note from the Treasurer...

For the past 9 years, Betty Sutherland, Head of Library Services, Bedford Institute of Oceanography has been maintaining the database of the Association's members and subscribers from which mailing labels and the Membership Directory were produced. The file was stored on BIO's mainframe computer using software written by Norman Sabowitz. With Norman's departure from BIO (the result of the federal government's 'downsizing' exercise) there was no longer anyone capable of altering or adapting those programs to meet the needs of the Association for additional products.

Because the database is crucial to the business of the Association, the Executive agreed to transfer the database to a microcomputer-based system. Subsequently, a committee composed of George 1986 Directory, also a product of the Beckett and Elaine Toms was struck to system, is about to go to press.

develop specifications for the new system. As a result of their recommendations, a programmer, Marek Wiechula was contracted to produce a dBase III program for maintaining and updating the database of personal and institutional members and of Bulletin subscribers, and to maintain the financial records for those groups.

As with the transitory phase of most new systems, some delays have been experienced (which is why the Directory is not in your hands now!), but the new system should be finished and completely operational by April 1988. To date the file has been converted to the microcomputer-based system and characters have been changed from strictly upper case to both cases. The first batch of labels has been produced and the

... and from the Editor ...

dateline: my library... another issue of the Bulletin is on the way to the typesetter. I have mixed feelings: first, relief that the phoning, arranging, editing and juggling of articles is over, and second, remorse that I was not able to include all the articles and news that people submitted. Contributors, please note: all the remaining articles are

safely tucked away for inclusion in the next issue. In the meantime, I apologize for not putting more peoples' names in print in this issue. Until then, I continue to welcome suggestions, brickbats or bouquets. Happy reading!

Andrea John

From the President's Desk

First of all, I have some updates on comments that were in my last column. The annual general meeting is now planned for Sunday, June 19, 1988 following breakfast which will start at 7:30 a.m. Space has also been booked so the meeting can continue at 4:30 p.m. if necessary. We hope by choosing these times we will avoid conflict with CLA programs and get a quorum for our meeting.

On the lobbying front, the Ontario Library Association (OLA) is seeking support for the proposed amendments to Bill C-60, the copyright bill. The intent of the amendments was supported by the CLA council at their November 20 meeting. The OLA motions on copyright for CLA council are as follows:

1. Whereas, CLA supports copyright revision and the right of copyright owners to a just and fair return for the use of their own materials; and

Whereas, CLA does not find in Bill C-60 the balance between the owners' and users' rights that CLA seeks; and

Whereas, it will be difficult, if not impossible, to remedy the defects of Bill C-60 in the proposed "second round" of amendments once copyright collectives are established;

Therefore, be it resolved that CLA endorse the intent of the OLA's Proposed Amendments to Bill C-60, dated November 19, 1987; and

Be it further resolved, that CLA work closely with the provincial and regional library associations to develop a public information program.

Canadian libraries will soon be negotiating blanket licenses

with copyright collectives; Therefore, be it resolved, that the Executive Director of CLA, together with the CLA Copyright Committee, prepare a document prior to the March meetings of CLA Council and CLA Board, which recommends alternative models appropriate to the negotiating

process. As I write this, I am in the process of consulting with our executive to see what action APLA should take.

With regard to the proposed Bill C-54, concerning pornography, I urge each and every APLA member to fill in and mail the postcards which are enclosed with this edition of APLA Bulletin. The Intellectual Freedom Committee has been working on official APLA response to this legislation.

The other news from the CLA council meeting was about the progress (or lack of progress) of the task force on the federation concept, whose sole member is Ken Jensen. The Ontario and British Columbia Library Associations have decided not to sponsor public hearings on the concept of federation in the provinces. This means that the briefing paper which might have been prepared for the Ontario meeting in November is not yet ready. Therefore there are no more detailed proposals to discuss other than those printed in the CLAPCO report. As of the council meetings, Saskatchewan and Manitoba were planning to sponsor hearings in their provinces; Quebec and Alberta had not announced whether they would or not. We are planning to make a decision at our February executive meeting. If you have comments on this subject, you could send them to Gwen Creelman who is convening our special committee to respond to the CLAPCO

Report of the Committee on Intellectual Freedom

By Hope Bridgewater, Convenor **Committee on Intellectual Freedom**

A postcard, with the following message, is being inserted in the present APLA

To Prime Minister Brian Mulroney:
Your government's amendments to the Criminal Code, contained in Bill C-54, concerning erotics and pornography violate the fundamental rights of Canadian citizens.
Bill C-54 will deprive me of my right to free choice in books, films, magazines and other media. It will place that choice in the hands of others.
The Bill's definition of pornography is so broad that many great works of art, literature and film will be classed as "pornographic."
Bill C-54 will result in repressive censorship and cannot be tolerated in a free and democratic society.
I urge you to withdraw Bill C-54 immediately. Please respond with your government's intentions.
Signature
Name (Please Print)
Address and City
(PLEASE COMPLETE IN FULL)

It is hoped that members of APLA will send in these postcards to the federal government in Ottawa.

The Halifax City Regional Library has in progress the following actions concerning Bill C-54:

Recognizing that passage of Bill C-54 would limit the rights of library users to free choice in books, films, magazines and other media; and foreseeing that passage of the Bill would entail expensive and timeconsuming changes in public library practice, Halifax City Regional Library has taken the following actions:

-the Library Board has announced its opposition to this measure;

-the library is printing six thousand copies of the postcard opposing the Bill, which will be distributed at every library

-a display promoting freedom to read and incorporating a bin of books banned or threatened at various times will be inaugurated December 10:

-a kit with text of the Bill, statements of opposition from libraries and other organizations cocerned with intellectual freedom, copies of the CLA statement on intellectual freedom, and other relevant documents, has been prepared and will be sent to other regional libraries and interested groups on a limited basis;

-a panel discussion on the probable effects of the Bill is in the planning stages, to be held in January;

-an information kit is being circulated to all public services staff, so that they will be aware of the threat posed by the Bill;

-a letter is being sent to all Nova Scotia MPs, asking that they oppose the Bill when it comes to the vote.

As other APLA libraries take action concerning Bill C-54, would they send information to the Committee on Intellectual Freedom so that it can be published in the APLA Bulletin? In this way, a clear picture will emerge on the collective actions taken by the APLA membership concerning Bill C-54. Please send reports to the following address: Ms. Hope Bridgewater, Chairperson, APLA Committee on Intellectual Freedom, Halifax City Regional Library, 5381 Spring Garden Road, Halifax, N.S.

Helping teachers become library literate

by Betty Jeffery, Management & Education Librarian, Acadia University

This year all students enrolled in Acadia University's School of Education received formal instruction in the use of the Library. Previously, B. Ed. students had not been receiving any group instruction, although the M. Ed. students had in recent years participated in a session on "Using the Computer in Educational Research". Students at this annual two-hour session took advantage of the opportunity to ask questions not only about PAM (Acadia's online public access catalogue) and online literature searching, but also about other library resources and services. Students (and instructor!) were left feeling frustrated over the inadequate time available.

This year M. Ed. students received 6.5 hours of instruction in three separate sessions during the first three weeks of classes. Prior to arriving on campus, each student had received an orientation package from the School of Education, which included a Library Guide and a How to find out in...Education sheet, listing some of the basic education resources. The first session began with an outline of the instructional module and an introduction to the library, including a showing of our slide/tape presentation. The remainder of the session was on using the card catalogue and PAM. The second session was on using periodical indexes and abstract journals, online literature searching, and obtaining materials not held at Acadia. The third session was devoted to using specialized reference books. Students completed worksheets at all three sessions. The worksheets asked students to look for one specific answer (e.g. "Does the Library have the 1983/84 annual report of the Nova Scotia Dept. of Education?"; "Using Canadian Education Index, locate a 1984 article on curriculum development in Nova Scotia. Who is the author?"). Worksheets are very time-consuming to design, with multiple versions necessary in order to avoid students copying, but are very useful in getting students to actually use the tools.

This fall Acadia became the first institution to move to a two-year B.Ed. programme, and the opportunity was seized to implement a library instruction module for students entering the programme. The module was similar to that for the M.Ed. although some different sources were covered, e.g. curriculum materials. During a 1.5 hour session immediately prior to the start of classes the sixty students were introduced to the physical layout of the Library and the types of materials available. Each student participated in three further two-hour sessions prior to Thanksgiving. To keep class sizes at a manageable level, the course content was repeated four times.

Those entering the M. Ed. programme must have a minimum of two years of

teaching or related experience; because they are mature students returning to a new environment, they are very receptive to a programme of library instruction. The B. Ed. students, who have usually just completed a B. A. or . Sc., don't really believe they are lacking in library skills. Planning is already underway to ensure that next year these students are provided with more of an incentive for attending library sessions. They'll be asked to complete a pre-test, not only to determine the level of their knowledge and skills, but also to demonstrate to them that they don't know as much about using the Library as they think they do! It's hoped that a final project can be coordinated with the professor for one of their required courses. This final project, bringing together what the students have learned, could be the compilation of a bibliography on a topic of their own choosing, which could then be used for a research paper for the required course.

The institution of a programme of library instruction for all students enrolled in the School of Education was aided by the 1984 Report of the Committee to Review the School of Education which recommended ..improving the library orientation of students, with a view to giving students a greater sophistication in accessing information in the library." It was also aided by an internal reorganization of Library, which saw librarians being assigned to each of the four faculties within the University, including the Faculty of Management and Education. Each librarian is responsible for developing specialized services to meet the needs of the specific Faculty.

The benefits of providing library instruction to all students enrolled in the School of Education are innumerable. One M. Ed. student wrote on the evaluation form: "The library skills sessions have been invaluable to me. Many hours of time will be saved in research, many items of reference have been given which may have been missed during an individual search...Reinforcement or learning by doing has certainly helped me...My awareness of the library as a service has increased." Another student commented that "as to the content, presentation and hands-on experience it has been more than worthwhile!" The Management & Education Librarian has developed a closer relationship with the teaching faculty, and has been able to get to know individual students and their information requirements. Helping teachers become library literate can have long-range benefits; they can convince students of the importance of being able to access information for life-long learning, and perhaps when budget cuts come, these teachers will do some lobbying on the part of the school library and librarian!

"the book lover's bookstore" AUTHOR BREAKFASTS SPECIAL ORDERS SERVICES TO LIBRARIES SPRING GARDEN PLACE 5640 Spring Garden Road Halifax, N.S. B3J 3M7

Rural Library Training Project

After almost three years of hard work and the help and cooperation of over 1500 people, the Rural Library Training Project is no longer an innovative project.

The project was begun in December 1984 in order to design and deliver a distance education curriculum for the staff of small rural school and public libraries in Alberta. The **Phase Four Final Summative Report** has just been published and it addresses the overall evaluation of the project and the achievement of the project's objectives. Data concerning both pilot and provincewide students are included in the 1986-87 academic year, and an evaluation of the impact of this program upon library service, based on responses from both the students and their employers.

The report concludes that the original objectives were met effectively and recommends continuing the project as an ongoing program with a full time coordinator and administrative assistant under the auspices of the Library and Information Technology Program at SAIT. It also recommends that the three delivery modes tested during the project should be continued. These were telephone-tutored correspondence, teleconference, and on-site instruction. In addition, it recommends that

courses should continue to be developed and revised to meet the changing nature of libraries and the needs of rural students and that SAIT should take advantage of the wide-spread interest in the project, continuing and expanding marketing efforts.

There were almost 800 enrollments in the course in the 1986/87 school year and there is a continued high enrollment for Fall 1987 with Alberta, Saskatchewan, British Columbia, the Yukon, and Northwest Territoties students enrolled. An additional 350 students are enrolled in Ontario's version of the project utilizing RLT materials and concepts, and another 40 students are enrolled in the University of New Brunswick's Library Assistant program which is also using RLT materials.

The general acceptance of the project by Alberta employers as a legitimate training program for their staff, the satisfaction of the students, and the use of project materials in other provinces indicates that what began as an innovative project will also be successful as an established program.

The Rural Library Training Project was described in the previous edition of **APLA Bulletin**.

MS Read-a-thon

By Trudy Acker

Over the past 10 years, the Multiple Sclerosis Society of Canada has been offering a unique program to the schools of Atlantic Canada. This program, called the MS READ-a-thon, is designed for students in elementary and junior high school to encourage reading.

The MS READ-a-thon is like any "a-thon" where students seek pledges from family and friends for completing a certain activity. In this program, the activity is reading for a designated period of time. The students, between grades 2-8, collect the pledges after reading. These pledges are forwarded to the Multiple Sclerosis Society to fund research and patient services.

But, there is more to the MS READ-athon than fundraising. There are as many educational opportunities for those involved as there are ways of implementing the program in a school. For example, a school may introduce the MS READ-a-thon to complement an existing Sustained Silent Reading project or to kick-off a book fair. Regardless of the reason for entering the MS READ-a-thon, it is a program that works to the benefit of both school and community.

While the MS READ-a-thon does promote an awareness of multiple sclerosis, a major objective is to encourage leisure reading among children. The children are offered short-term enticement in an effort to encourage them to read. They are encouraged to visit libraries, discover new books and the joy that comes from reading. The short-term rewards are then replaced by self-motivation.

One special implementation of the MS READ-a-thon has produced results which have encouraged program coordinators, teachers and parents alike. The MS READ-a-thon has been used in Special Education to motivate reading. The use of charts to monitor the progress of students who are reading in aid of people with multiple sclerosis, has sparked competitions to complete reading tasks. In the true spirit of the MS READ-a-thon, these students read to help others while helping themselves.

The benefit of the MS READ-a-thon are many. Helping children discover the joy of leisure reading while helping them understand the crippling disease, multiple sclerosis, is a task eagerly embarked on by

the Atlantic Division of the Multiple Sclerosis Socity. We welcome your comments and suggestions.

Trudy Acker is Marketing Coordinator, MS Read-a-thon, Atlantic Division, Multiple Sclerosis Society of Canada, 6080 Young St., Suite 100, Halifax, N.S., B3K 5L2

N.S.S.L.A. Annual Conference

By Ruth Durrant,

Co-ordinator Conference '87

The Nova Scotia School Library Association annual conference was held from October 22-25 at the Dartmouth Holiday Inn. Our theme was "Managing Media". Ten workshops were held; they covered a wide range of topics from individual media such as books and paperback and CD ROM technology to multi-media support materials for our new Maritimes Studies course.

The Thursday evening reception enabled us to renew old acquaintances, make new ones and peruse the publishers' displays. These displays played an integral part in our conference being strategically located in our central meeting area.

Following our buffet luncheon the Mayor of Dartmouth, Dr. John Savage, welcomed us to the city, and presented the Association with a copy of Sherman Hines' book, Dartmouth. Shirley Coulter, provincial school library consultant, introduced our guest speaker, Don Tremaine, well known radio and television personality. Mr. Tremaine spoke to us about the selection of materials both print and non print in order to give our students a well rounded view of society. Darrell Lynch, Dartmouth city school library supervisor thanked Mr. Tremaine. Doreen Stewart gave a brief outline of the C.S.L.A. programs at the CLA Conference Halifax, June 1988.

Dinner at MacAskills was enjoyed by some of us on Friday evening.

Saturday morning we discussed our newly completed "Standards and Practises Report" and its distribution. We then held our annual meeting. Neal Bowers was elected as the new President of N.S.S.L.A.

The almost two hundred people who attended our conference felt that it was an enjoyable learning experience.

-NEWS FROM THE PROVINCES-

NEWS - NEWFOUNDLAND

College Libraries

Joan Clogg has been appointed librarian at the Grand Falls Campus of the Central Community College. **Beverly Neable** has been appointed librarian at the Lewisporte Campus. **Marion Burnett** is the newly appointed librarian at the Fisher Institute in Corner Brook.

Memorial University

Victoria Ripley is the new head of Information Services, a Division at Queen Elizabeth II Library. Victoria was formerly with the Information Science Library at the University of Western Ontario.

The Queen Elizabeth II Library has cancelled approximately \$140,000) in response to budget deficits. The cancellations were done after a serials usage study was conducted to identify high cost/use periodicals. This study will continue in future years and further cancellations are expected.

The Queen Elizabeth II Library has installed a LASER COUNTER system to obtain more accurate counts of library usage. The counts provided previously by the Library's 3M theft detection system were found to be 60-80% low in their count of library traffic.

Forty-three people attended the CLA Seminar Technology Update on November 27 in St. John's. The seminar, given by Carol Lunau and Jane Beaumont, was very interesting to all who attended.

Association of Newfoundland and Laborador Archivists

ANLA invited **Harold Holland**, Conservator of the Provincial Archives of New Brunswick, to St. John's in mid-November as consultant on a number of paper conservation concerns. The three day visit was made possible by a grant from the Canadian Council of Archives for professional training and development. In addition to visiting various archives in St. John's, Harold was instrumental in moving a prospective co-op conservation lab closer to reality. Agreement in principles has now been reached between the MUN Library and the Newfoundland Public Library Services to support jointly a preservation technician in a modest conservation lab in the Queen Elizabeth II Library. As Harold has demonstrated in New Brunswick, archivists and librarians share many paper conservation concerns. In Newfoundland they will soon be able to share the expertise of a trained technician.

Special Libraries

The Department of Fisheries and Oceans Regional Library in St. John's has made an arrangement with the Federal Department of Fisheries to provide library services such as I.L.L., computer searching, and telephone reference to the Department.

NEWS - NOVA SCOTIA

Nova Scotia Library Association News

N.S.L.A. enjoyed a very successful and enjoyable conference which was held on September 26-28 at the Bridgewater Branch of the South Shore Regional Library. The three day event included an entertaining speech by noted journalist, **George Bain** on the Conference Theme "Libraries and Technology: Strange Bedfellows", as well as a variety of interesting and informative workshops geared to the professional and general interests of N.S.L.A. members. The Conference provided N.S.L.A. members with a unique and entertaining opportunity to socialize through a murder/mystery dinner presented by Catchword Productions of Chester entitled "The Body in the Library". Clues and red-herrings were presented throughout the Sunday evening event, forcing teams of members to use their "reference skills" to the utmost to come up with some fascinating, if not far-fetched, theories about whodunnit!

The new N.S.L.A. Board of Directors for 1987-88 was announced at the Conference's Annual General Meeting and included a number of new additions. Mary MacRuray, Eastern Counties Regional Library, replaces Don Goss as N.S.L.A. President with Don Goss staying on as Past President. Linda Arsenault, Pictou-Antigonish Regional Library, replaces Anne Marie Earle as secretary. Harold Gaudet, Halifax City Regional Library continues as treasurer, while Bertha Higgins, Nova Scotia Provincial Library, replaces Betsy Armstrong as By-laws Convenor. In Finance, Gloria Hardy replaces David Cumby while Trudy Pace of Western Counties replaces Bev Brucha as Newsletter Convenor. Peggy Hiscock, Pictou-Antiginish, continues as Membership Convenor with Gwen Whitford, Department of Culture and Recreation replacing Francis Anderson on the Programme Committee. On the Information and Publicity Committee, Paul Mombourquette of the Halifax County Regional Library System, replaces Kitty di Stefano while Bruce Mosher of Halifax City takes over Nominations from An-

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COUTT

drew Poplawski. Finally, Steve Kirincich will continue to represent Library Boards of Nova Scotia.

Next year the N.S.L.A. Conference may take on a new format due to the C.L.A. Conference being held in Halifax. It was suggested that an open board meeting for all N.S.L.A. members be held at the C.L.A. Conference, with a one-day session/workshop and Annual Meeting being scheduled in the fall to take the place of a full two day conference. Overall, this past N.S.L.A. Conference must be considered a great succes in large part due to the warm hospitality and accomodation its members received while in Bridgewater. N.S.L.A. members offer thanks to both the Town of Bridgewater for its hospitality and the Bridgewater Branch of the South Shore Regional Library for organizing such an enjoyable conference.

NEWS - PRINCE EDWARD ISLAND

From the Community Libraries

In October, Kaerie Davies, Branch Library Supervisor with the York Regional Library in new Brunswick, gave a workshop to the Community Library Technicians on Programming in Community Libraries. This workshop was also attended by some Confederation Centre Public Library staff and was sponsored by the Department of Education and the Staff Development Section of the Civil Service Commission. In the afternoon, Adele Wiseman, Writer in Residence at the University of Prince Edward Island, gave a talk on the Writer in Residence program.

A number of staff changes have occurred. Irene Grobowsky and Janet Lander were appointed at the Summerside Public Library. Jean Lychow was appointed at the Kensington Public Library, Brenda Bachelor was appointed at the Georgetown Public Library, and Mary Palmer at the St. Peter's Public Library.

Confederation Centre Public Library

Staff recently held a workshop on team building. The workshop was conducted by Carol Pound of the Staff Development Section of the Civil Service Commission. Topics covered were: the stages of team development, the characteristics of an effective team, problem solving and conducting effective meetings. Two problem areas that surfaced were that the staff were not clear about Confederation Centre Public Library's role within the Provincial Library and that the communications with the Provincial Library were inadequate.

School Library News

A Library Curriculum Committee has been established to develop a continuum of research/study/library skills for grades 1 to 12 for use by teacher librarians and classroom teachers in the province.

Unit 3 teacher librarians were given a half day for an inservice workshop in November. This was the first for the unit and the province. Sandra Taylor Richardson did a presentation on selecting materials, tools to use, and books available from the Provincial Library. For the second part of the session, Ray Doiron, teacher librarian at Glen Stewart Elementary School, talked about the library program at his school and how he introduced cooperative program planning and teaching.

On October 23, Hon. Betty Jean Brown, Minister of Education, announced that government had approved the Department's Five Year Plan. In the Minister's words, "this plan represents a major commitment by government to improving the education system on Prince Edward Island". The announcement was made at an educational leadership seminar for school trustees, administrators and senior board staff. The focus of the seminar was the Five Year Plan. Concurrent sessions highlighted the main areas addressed in the plan. Judy Davies, President of the PEI School Library Association, led the session on libraries.

The PEI School Library Association held its annual meeting in November. The program included viewing the new video, **Fuel for Change**.

Meredith MacKeen is the new position in Unit 4 as librarian for the Souris family of schools. Catherine McInerney is in the new half time position of Unit 2 librarian in addition to being a part time librarian at Somerset Elementary School.

NEWS - NEW BRUNSWICK

SAINT JOHN REGIONAL LIBRARY

West Branch Library celebrated its 20th anniversary with an "Open-house" and cake-cutting ceremony attended by Board, staff and municipal representatives. Congratulatory remarks were given by Ms Jocelyne LeBel, Director of New Brunswick Library Service.

Kennebecasis Public Library celebrated their 3rd anniversary with a cake-cutting ceremony in September.

"A Salute to Excellence" - the New Brunswick Sports Hall of Fame's newly created travelling exhibition - opened at the St. Croix Public Library and will remain at the library for the month of October.

The Children's Department of the Central Library is proud to display the quilt made by the young people attending the Summer Craft Program. Word has it that a photograph of the quilt will appear in a forthcoming issue of Canada Quilts magazine. The Boards throughout the Region are keeping a close watch on pending federal

legislation with respect to postal rates, copyright and Bill C-54.

NEW BRUNSWICK COMMUNITY COLLEGE

The New Brunswick Community College Library has received, free, Johnson Library Management System software from Mountain Institution, Agassiz, British Columbia. Questions on this product may be directed to: Bill Hegan, Library, New Brunswick Community College, P.O. Box 2100, Station A, Moncton, N.B., E1C 8H9. (506) 858-2394.

NEW BRUNSWICK LIBRARY SERVICE

Four new libraries will be opened during the fiscal year 1988-1989. The new libraries will be located in the communities of Newcastle, Bas-Carquet, Lameque and Petit-Rocher

The Minister of Tourism, Recreation and Heritage, the Honourable Omer Leger, announced that during the current fiscal year, an additional \$300,000.00 will be made

NEWS FROM NEW BRUNSWICK (Continued)

available to the regional libraries to purchase books and other materials.

A study to determine automation requirements of the provincial computer catalog and public library system has begun at New Brunswick Library Service. Judity Aldus from Harriet Irving Library at University of New Brunswick and David Cowperthwaite from the Information Systems Division of the Department of Supply and Services will be working with the NBLS staff and regional librarians to review and recommend an automated system. It is expected that a report from this group will be submitted to the Department of Tourism, Recreation and Heritage by January, 1988.

WARD CHIPMAN LIBRARY

University of New Brunswick (Sain John)

The Ward Chipman Library was able to take advantage of the Challenge '87 program to further its recon project for its computer catalogue. Approximately 80% of holdings are now on the Phoenix System which was developed by UNB Fredericton Library and the UNB Computing Centre. Catalogues at the various UNB Fredericton libraries can be searched at the UNB Saint John library terminals.

ALBERT-WESTMORLAND-KENT REGIONAL LIBRARY

Librarians at Albert-Westmorland-Kent were instrumental in organizing a supper and social evening for the librarians of southeastern New Brunswick.

Construction of the new Moncton Public Library and Regional Library Headquarters is well underway and is on schedule.

Moncton Public Library received a well-deserved "Special Mention" plaque for participating in the local railroad days parade. Several staff and family members provided a lively and entertaining entry.

Several employees contributed to the fun of the local Participaction Day events held

Salisbury Public Library celebrated its tenth anniversary in July.

HARRIET IRVING LIBRARY

University of New Brunswick (Fredericton)

In January, videotapes from the Stanford workshop on book repair will be shown at the University Library. Please contact Ken Moore at (506) 453-4890 for more information.

A three month trial has just begun in which the National Library and CISTI will deliver interlibrary loans via Priority Post to several New Brunswick libraries. The University of New Brunswick will act as distribution center for participants.

YORK REGIONAL LIBRARY

Library Inventory Completed

An inventory of the Fredericton Public Library's adult card holdings (pre 1976), begun in 1984, is now complete.

In 1984, it was common to find numerous subject entries in the catalog and next to nothing on the shelves. Perhaps because, prior to 1980 and the installation of the security system, patrons could enter and leave the building without having their bags, briefcases and satchels checked. Checkout procedures were done on the second floor and both sets of lobby doors were unsupervised.

The results of the inventory were not surprising. It was the first inventory to be done in years and the accuracy of the card catalog was suspect. We found 4933 books missing. In addition, we evaluated every book found on the shelves and cancelled 3349 for a total of 8282 deletions from our adult stock count which was just over 50,000 at the beginning of the project.

Not only did we make space in our catalog (25,000 plus cards were pulled), the 2789 books cancelled enabled us to stay within our walls pending expansion.

University of New Brunswick, Fredericton

On November 27, 1987 at the Harriet Irving Library, a video tape prepared by Robert J. Milevski entitled "Books in General Collections: Paper Repair and Pockets" was shown. This is one of a series of six videotapes on the fundamental techniques of book preservation and repair which resulted from a conference at Stanford University in August, 1985.

Judy Aldus, Head of Technical Services, Harriet Irving Library, has begun a three-daysper-week consultation with New Brunswick Library Services on their automation project.

On the 23rd of November, Pat Johnston, Eszter Schwenke and Andy Pope gave reports on the 1987 ASIS Conference which they attended in Boston the first week of October. Progress is being made with UNB's automated ILL system despite system changes im-

Progress is being made with UNB's automated ILL system despite system changes implemented by ENVOY and what appears to be interference on DATAPAC. Generally speaking, the borrowing side of our system has worked quite well. Software for the lending function has now been written and an accompanying ENVOY script developed. A trial period will begin soon to work the kinks out of the lending side of our system.

Saint John Regional Library

In October the Saint John Regional Library Board and staff extended a welcome to our newly elected and appointed Minister of Tourism, Recreation and Heritage — The Honourable Roland **Beaulieu**.

The Regional Library Board held their quarterly meeting at the Sussex Public Library and much discussion took place concerning the pending copyright legislation and proposed ammendments contained in Bill C-54. Letters have been forwarded to Federal Ministers Flora MacDonald and Ray Hnatyshyn, expressing the Board's concerns.

Borrowers are load in their praise of the new Large Print and Talking Book titles purchased from the bequest to the Library by the late Elsie Crichton.

City Librarian Ian Wilson and Regional Librarian Eileen Travis attended the INLEX demonstration held at New Brunswick Library Service Headquarters.

Staff members from the Central Library and several branches took turns attending the Library's display booth at the Community Services Expo held in the Trade and Convention Centre, November 5th and 6th. The Library's resources were showcased along with over seventy other service agencies.

The Central Library Board regretfully accepted the resignation of Board member John Edwards and welcomed the new member, Mr. Murray Zides.

The Central Library co-sponsored with the New Brunswick Museum Bookstore, a most successful "Meet the Authors" event at Market Square on November 28, Over 60 authors were in attendance.

The Annual Christmas party was held for Board and staff of the Central Library in the multi-purpose room. **Kenneth Smith**, Regional Board Chairman, presented Employee Recognition Certificates to those employees who completed the various levels of years of service.

Information Centre staff recently welcomed new staff member Evelyn Costello, formerly of the Boy's and Girl's Department. Margot Mulholland and Ellen Hooley have been hired under the Employment Action Program to work on the Museum Project. Project co-

ordinator, Ellen Kierstead reports that the addition of twenty-eight newspaper titles has been added to the Library's existing microfilm collection and that the bulk of the transferred microfilm from the New Brunswick Museum is of pre-1900 New Brunswick newspapers from such areas as Fredericton, Campbellton, Sussex, Chatham and St. Croix. Staff have completed the inventory of the Library's newspapers on microfilm and these are now available for interlibrary loan.

The Technical Services Department welcomed back Suzanne Janes under the N.B. Employment Action Program. Suzanne is also assisting in the Information Centre. Staff members Barbara Malcolm and Pamela Galbraith recently attended a two day DOBIS search training session. Library staff members are continuing their computer training sessions under the direction of Barbara Malcolm.

Adult Services continues a successful fall film series. Staff members Barbara Crown and Pamela Galbraith conducted an informative workshop on bibliographic tools and search strategies for twenty-three staff members throughout the region. The Library's Spelling Bee Team, "Jaws 4", has successfully reached the semi-finals.

Children's Department staff member, Anne Baker, conducted a well received Mask Making program in October. The Department featured a "Children's Library Discovery Day" in the Market Square Atrium in September. The popular Spy School Program commenced in November. December featured Saturday Specials where the children made Christmas decorations and presents. Joann Hamilton was appointed to chair the committee planning for the Provincial Summer Reading Club '88.

The West Branch Adventure Club members selected material for their library Christmas program which featured a short play, readings and song. They also restored the Loyalist Church for the library window display. The West Branch Library staff were pleased to host two presentations by Joan Pears, offered advice and practical training on how to do school projects properly. Parents and teachers, along with students in grades four, five and six, were the beneficiaries of the library program.

Kennebacasis Public Library recently commenced their "Spy Club" program for children with Constable Ivan Cormier of the local police force assisting. Staff member Lorraine McSorley attended a recent mending workshop given by Harold Holland, Provincial Conservator.

The multi-purpose room at Sussex Public Library was recently repainted by a group of African and Canadian youths who were in Sussex under the Canada World Youth Program. The very successful Library Tag Day was held with proceeds going toward the purchase of French language children's books. October featured a Sailing Ship Exhibit in the multi-purpose room. Branch Manager, Pearl Hazen reports that four thousand four hundred and forty-two books were read by the children registered for the Summer Reading Program.

The St. Croix Public Library was chosen to host the newly created touring exhibition of the N.B. Sports Hall of Fame - "A Salute to Excellence". The official opening was attended by many of the Sports Hall of Fame members.

Ross Memorial Library is featuring a well received noon hour art video program. Their annual pumpkin carving contest was held in October. Plans are well underway for programming during the Christmas season.

Bibliotheque le Cormoran Branch Head, Sylvie Nadeau spent several days in Montreal in November, choosing equipment and material with funds provided by the Canadian Secretary of State to the Samuel-de-Champlain Community Centre Board for the purpose of establishing a multi-media resource at the library. This core collection of French language audio-visual materials (talking books, recordings, video and audio cassettes) will expand the scope of services offered and will widen the cultural horizons of collections and programs to a larger community throughout the Region.

The Library also received funds from the School Board to hire a new employee for twenty-two hours per week.

Staff report that the Video services on French Canadian authors is much appreciated by the viewers.

Albert-Westmorland-Kent Regional Library

From November 25-29, **Claude Potvin** will be in Ottawa as a member of the Advisory Group on National Library Services for Handicapped Persons.

On November 28, **Ruth Bray** will take part in a roundtable discussion at an Atlantic Provinces Publishers Association Conference. The theme is "Selling to Libraries".

On December 21, the second annual Staff Recognition Luncheon will take place in the

Regional Librarian's office. Staff who have been with the library system for 10, 15 or 20 years will receive formal recognition and thanks.

The Moncton and Sackville area librarians have completed their survey of librarians in our region and are planning a workshop and supper session for the spring.

Three librarians attended a workshop on the "Entrepreneurial Woman" which focussed largely on performance appraisal and employee motivation.

Moncton Public Library held a volunteer recognition dinner on October 5, 1987. Twelve of the 21 volunteers attended, with certificates for 100-250 hours being presented to six volunteers.

As part of an ongoing program of the Health and Safety Committee, five employees completed the St. John Ambulance Standard First Aid Course in October.

The Children's Foundation of the New Brunswick Protestant Orphan's Home has presented the Moncton Public Library with \$10,000 for the purchase of videos of an educational and recreational nature for children and young adults.

Nancy Cohen, Children's Librarian, took part in the Moncton Central Businss District Committee's Downtown Hallowe'en Party on October 31. Dressed as a witch, she told stories to groups of children as part of a series of events happening in the square at Assumption Place.

The Extension department held a workshop for employees in charge of libraries. As well as reviewing library procedures, the workshop featured a session on "Volunteers in Libraries".

Following a pilot project involving the **Lewisville Library** last summer, eleven people from eight libraries in the region are now participating in the CJMO-FM Rock 103 "Book Review Corner" on a weekly basis.

The Village Theatre, an amateur theatre group, meets every Thursday at the **Petitcodiac Public Library. Janet Coates-Mason** has been instrumental in getting this group started.

Therese Arsenault and Ruth Bray are near nearing completion of detailed and specific

Therese Arsenault and Ruth Bray are near nearing completion of detaile guidelines for developing the Historical Collection.

New Brunswick Provincial Archives

A successful workshop for Archivists of Religious Orders was sponsored by the Council of Archives of New Brunswick on October 15-16, 1987 at the Convent of Religious Hospitallers in Bathurst. Twelve participants were instructed by **Paul Banfield**, Archivist for Religious Hospitallers of St. Joseph in Kingston, Ontario.

CONFERENCE NEWS



The World Trade and Convention Centre in Halifax... the conference site for CLA '88,

INFORMATION C I A



MARKETPLACE

By Rashid Tayyeb, Convenor, Publicity and Public Relations Subcommittee, CLA '88

Preparations are well underway to host the 1988 CLA Conference at Halifax, A Conference Planning Committee Convened by Joan Brown-Hicks, Co-ordinator, Community Services, Halifax City Regional Library, has been meeting since February

The theme of the Conference is "Libraries in the Information Marketplace". Dr. William Converse, President of CLA has introduced the theme with a view to exploring the state of the 'information marketplace' which will focus

Is there a conflict between libraries' free public service and the marketing of information for profit?

Are bibliographic utilities and online commercial data bases replacing librarians?

If the Information Marketplace assumes a profit motive, what will be the impact on society's economically and educationally disadvantaged?

Are more efficient, instant access methods establishing standards which traditional libraries cannot measure up

How can we run more efficient libraries and continue to make libraries a vital part of Canadian culture?

Can libraries survive free trade in the Information Marketplace?

Librarians, educators, historians and participants will try to explore this theme during the five days of fun and frolic as well as enrichment of mind and spirit.

The conference site will be the World Trade and Convention Centre, one of the newest and most distinctive landmarks in the heart of downtown Halifax. The Convention Centre offers world class facilities for the delegates, and is connected by an underground walkway to the Prince George Hotel, the designated Conference hotel. It is conveniently located and is close to many hotels, shops, restaurans, lounges, bars and other entertainment facilities.

A few of the workshops and sessions, embracing the theme and which should interest most librarians are:

Beyond the Stacks: Public Relations in Action

The Regional Publishing Industry in the Information Marketplace

CD ROM: Moving into the Mainstream Database Design and Development for Microcomputers

Formulas for Collection Management

Government Information as a Commodity and as a Public Good

Joe Neil MacNeil: A Gaelic Storysteller from Cape Breton

Luring Children to Language

Nova Scotia Authors

Motivating the Employee

Planning and Role Setting for Public

Using Statistics in Library Management

Woven into the Conference will be tours and Social events, with distinctive maritime flavour. A gala evening is planned with a 'Downeast Lobster Feast' with all the trimmings, and performance by a traditional Ceilidh Band plus \$\$Casino night\$\$.

There is a candlelight tour of the Old Town Citadel followed with a Victorianstyle dinner with all Prince Albert's favourite dishes. There are meetings with authors, a boat cruise of Halifax Harbour, bus and walking tours of Halifax, tours of Nova Scotia's scenic South Shore and the Annapolis Valley, and a tour of the famous Peggy's Cove. Planned are more than 200 programs, meetings, social functions, tours, as well as informal gatherings which will ensure an action-packed CLA '88.

For registration and further information contact:

Canadian Library Association Headquarters 200 Elgin Street, Suite, 602 Ottawa, Ont. K2P 1L5

Tel.: 613-232-9625 **ENVOY: CLAHQ**

Canadian Health Libraries Association

The 12th Annual Meeting of the Canadian Health Libraries Association/Association des bibliotheques de la sante du Canada will be held in Halifax, Nova Scotia, June 11-15, 1988 at the Citadel Halifax.

The keynote address will be "Scientific Medicine - Success or Failure?" and the program will include sessions on the integrated Academic Information Management System (IAIMS). Workload Measurements Project, hospital library standards, "Libraries without Walls" (Flower Report), and technology and CISTI updates.

A welcoming reception will be held on the "Harbour Queen" as it cruises Halifax Harbour.

The all-inclusive conference registration fee is \$90.00 (CHLA member) and \$110.00 (non-member)

Four CE courses will be offered:

Developing in-house databases (1 day) Training your staff (1/2 day) Writing skills for managers (1 day) Online biochemical searching in the health sciences (1 day)

The one (1) day CE courses are \$90.00 (CHLA member) and \$110.00 (nonmember).

ALL FEES QUOTED ARE IN CANA-DIAN DOLLARS.

The registration deadline is May 15, 1988.

For further information contact: Linda Harvey, Conference Secretary W.K. Kellogg Health Sciences Library Sir Charles Tupper Medical Building Dalhousie University Halifax, Nova Scotia Canada **B3H 4H7**

PHONE: (902) 424-2483

Report from...

Collections Development Interest Group

The Collections Development Interest Group (CDIG) was formed in September 1986 as a result of a Round Table Discussion Group meeting at an annual APLA meeting in Saint John's. The Group's aim is to bring together all those members of APLA interested in collections development. Any APLA Member, including institutional members, may join CDIG.

The Collections Development Interest Group will establish and maintain communication links among Collections Development Librarians in the Atlantic Provinces. Information is exchanged about each library's activities through round table discussions of items of common interest and through CollNet, an informal newsletter, issued quarterly as topics of interest and contributions warrant. CDIG members also exchange information regarding the group's activities with similar groups across Canada and within the Canadian Library Association. As well, CDIG investigates the possibilities for workshops, speakers and other events of interest to members, to take place generally at the annual APLA meeting.

The 1987 CDIG Round Table Meeting focussed on two items of interest to members. First, the Atlantic Provinces Inter-University Committee on the Sciences presented some questions for discussion on the effect of journal cancellations on scientific research. Discussion ranged from the present practice of informing other libraries about cancellations to improving the document delivery system, possibilities associated with using telefacsimile machines and the improvements in interlibrary loans brought about by electronic mail.

The second part of the meeting centered on how computers are being used in collection development. Michael Lonardo (MUN) described two projects - a program to monitor spending on monographs and a periodical use study on 2,000 infrequently used titles. Pat Belier (UNBF) described PHOENIX, an on-line catalog; AC-QUIRE, an automated acquisitions system which on demand gives spending and committments for both monographs and serials; STANOR, a program to produce alphabetical lists of titles on standing order by fund through PHOENIX, and several other useful word processing and spread sheet programs. Holly Melanson (Dal) described their budget reporting system and also gave a brief report on the Canon telefacsimile machine recently acquired at Dalhousie. At the moment the cost is \$3.00 per page.

Doris Rauch (UNB) is presently the convenor of CDIG. Michael Lonardo takes over as convenor at the next Annual Meeting in May, 1988.

Submitted by Doris Rauch

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SERVICE DOOR TO DOOR



by Mabel MacSwain

Organizations such as UNESCO consider that anyone in an industrialized society who has less than a grade five education is wholly illiterate and that those with less than grade nine are functionally illiterate. By these standards, one in every five adult Canadians is functionally illiterate.

The 1981 Canada census indicated that 21.9 per cent of the population over the age of 15 had finished fewer than nine grades of schooling. Canada's illiteracy rate is one of the highest in the industrial world - a national disgrace.

In Prince Edward Island the rate is higher than the national - 25.2 per cent, one in every four - making it the fourth highest among Canada's provinces. The fact that one-quarter of the adult population in P.E.I. has difficulties reading and writing or cannot read and write at all is unbelievable to many.

While myths persist that the illiterates are new immigrants, the elderly, or residents of rural areas, the facts show otherwise. We are talking about English and French second- and third- generation Canadians.

Illiterates come in every category imaginable. What they share is a life of fear, mistrust, and constant humiliation. They feel useless and angry - an explosive combination. They are denied jobs, political participation, and, in a word, freedom. Even the jobs they used to do are vanishing. The time when people could live on the edges of modern technological society and get along without reading skills has passed. Today, ability to read competently has become a vital life skill.

Unfortunately the inability to read and write is often equated with the inability to think. There is a tendency in society to label people. The words lazy, or stupid, or unmotivated are often heard. But people who are illiterate develop prodigious memories and ingenious means of coping. There are many, many different reasons why a person may not have learned to read properly. But

functional illiteracy has very little to do with intelligence.

Across Canada, the literacy challenge has been met, predominately, by volunteers. In Prince Edward Island the volunteer tutors use the "each one, teach one" Laubach method and teaching materials. At present there are four Lauback literacy councils in P.E.I. The first one was established in Charlottetown in January, 1978, following a ten-hour tutor training workshop. The other three councils were launched shortly afterwards - one in Summerside, a second in the West Prince area, and the third in Kings County. Each council recruits and trains tutors, recruits students, and matches tutors and students. Tutors and students decide when and how often to work together and, through an introductory interview determine goals and the starting point.

Workshops to train tutors devote attention to improving the student's sense of self worth, the ability to set goals and cope constructively with challenges in addition to the basic reading and writing. The number of Lauback-trained volunteer tutors in P.E.I. now exceeds 150. The tutors come from all walks of life and age groups and operate on a one-to-one, confidential basis.

Students pay no fees and in P.E.I. the teaching materials and students books are supplied at provincial government expense.

Since the beginning of the program in P.E.I. some students have had job promotions as a result of their literacy training, others have passed their driver's test, some have gone on to pass the General Educational Development (GED) test and receive a high school equivalency certificate, and still others have gone on to further training. Goals have been reached and a sense of self worth achived.

Like any skill, reading must be practised. New readers require the services of libraries as well as mature readers.

Mrs. Mabel MacSwain in a Founding Member of Lauback Literacy Canada -P.E.I. Council

USER EDUCATION

MAILBOX

Compiled by: APLA Interest Group on Library Instruction

Answers to questions, and new questions to:

Pat Johnston, Harriet Irving Library, University of New Brunswick, Box 7500, Fredericton, New Brunswick E3B 5H5

QUESTION: WHERE DID THE TERM "BINDERS TITLE" COME FROM?

ANSWER: Although there seems to be no definitive answer as to the origin of the term "binder's title," it would appear to originate in the early tradition of printing.

According to Terry Belanger:

Before the end of the eighteenth century, the publisher stored most of his books in flat unbound sheets. Retail booksellers bought their books in sheets and had only a few copies at a time bound up for sale in their shops. More elaborate bindings would be ordered individually by the customer to his or her own specifications: bound in calf or morocco, with or without gold tooling and so forth. For the sake of convenience, the bookseller might provide books with their sheets folded and stitched into paper-covers, or paper covered boards. But these bindings were considered to be temporary to be replaced with more permanent coverings after purchase.

(from Book Collection: A Modern Guide, Jean Peters, ed., Bowker, 1977, p. 1141)

One example of a more prosaic definition of a "binder's title" was submitted by Bob Cook, St. Mary's University from AACR2. "The title lettered on the cover of an item by a binder, as distinguished from the title on the publisher's original cover" (p.564)

Fran Holyoke (ILL. NBFU)

British Graduate Education

by Elizabeth Frick

American professional education for user education is relatively well documented in the U.S. literature. The British literature, with a few exceptions, discusses user education itself, rather than the education given potential librarians for the bibliographic in-

struction function in libraries. This British literature on user education is usually eloquent and sophisticated. It is, therefore, interesting to examine the nature of graduate British professional education relating to user education.

Continued on page 8

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8 Upcoming Events

January 19, 1988. Saint John. The Saint John Regional Library- West Branch will resume its round-table on Children's Literature with the topic of story-telling. Two successful discussion nights were held this past autumn. One was highlighted by the attendance of author- illustrator Phoebe Gilman who graciously joined us while on her book tour in Saint John. The group meets quarterly at the branch. All welcome! Contact Kim MacKinnon-Lemon 757-8253.

January 29, 1988. Halifax. Dalhousie University School of Library and Information Studies Lecture Series 1987/88. TOPIC: "The New, the Old and Not So Old: Libraries in Portugal" SPEAKER: Ms. Nell Buller, Acting Supervisor of Interlibrary Loans, Dalhousie University Library PLACE: MacMechan Auditorium, Killam Library, 11:45 a.m.

February 2, 1988. Dartmouth. The Nova Scotia chapter of The Children's Literature Roundtable will meet again on February 2, location to be confirmed. Fur further information, or to be added to the group's mailing list, please contact Dartmouth Regional Library at 464-2311.

March, 1988. Fredericton. A workshop on Archives and Records Management for Business is being planned for Fredericton to be held in March 1988. For further information, contact Burt Glendenning, Provincial Archives of New Brunswick, P.O. Box 6000, Fredericton, N.B., E3B 5H1.

British Graduate Education Continued from page 7

Supported by a grant from the British Council, Elizabeth Frick, Associate Professor at Dalhousie's School of Library and Information Studies in halifax, took some time to visit library schools in the UK, and spoke with key educators and practitioners to examine their perceptions of the practice and problems of professional training for the user education/bibliographic instruction function in UK libraries. Somewhat surprisingly it became evident that UK graduate schools of library and information science schools do not teach bibliographic instruction as a separate course, as do many North American schools. Instead they opt for the 'pervasive' approach to curriculum for user education: a session here and there in courses that deal with, for instance, public relations, information resources, or management. Practicing librarians engaged in user education, when questioned, say that their training for designing and implementing user education programmes comes not from the professional schools but from conferences or workshops, education courses, or on-the-job training.

Such practice has interesting implications for research and standards in the profession. If practice should be based on theory, rather than *vice versa*, then where is the

research and theoretical basis for user education being developed in British librarianship? Another question that emerges is a disciplinary one. We have seen in the U.S.A. that professional education seems to have followed the lead from the field, at least in this particular area of concern. Looking at the British system, one can ask whether the schools will, in a similar fashion, follow the field, or whether the practice in the field will wither from lack of research input. There are other possibilities: that social/cultural differences make the question irrelevant (current tensions and balances will continue). Perhaps the result will be the continued growth of the continuing education "industry" in the profession.

The questions for the schools are ones of curriculum and policy. Should the curriculum project an image of user education as an outgrowth of other library functions such as public relations? Or should the curriculum provide a model showing that user education policy might, indeed, shape the public relations, management, information resource etc. policies of a library?

Elizabeth Frick is Associate Professor, School of Library and Information Studies, Dalhousie University.

LIBRARY HISTORY

A Call for Papers

The Library History Interest Group is planning to present a programme on library history at the Annual Conference of the Canadian Library Association in Halifax, June 1988, Particular attention will be placed on Canadian library history.

Selected papers may be published by the Library Interest Group in conjunction with C.L.A.

Papers are solicited which fit any one of the following categories of library history:

- 1. Overviews and syntheses
- 2. Studies of particular institution or developments, which provide generalizable interpretations or else serve as case studies.
- 3. Methodological studies which look at various aspects of research in library history.

It is anticipated that papers will probably be based upon work done during the course of a personal, funded, institutional, or degree research project. Papers should not have been published elsewhere. They should also be fully documented and be accompanied by photographs where appropriate. Papers may be in either English or French.

Deadlines:

February 1, 1988 - outlines or drafts May 15, 1988 - completed papers

For further information or submission of outlines, drafts, and papers please contact as soon as possible:

Peter F. McNally Associate Professor Graduate School of Library and Information Studies McGill University 3459 McTavish Street Montreal, Quebec H3A 1Y1

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March 4, 1988. Halifax. Dalhousie University School of Library and Information Studies Lecture Series 1987/88. TOPIC: "AACR2 Consolidated: Practice and Practicality", jointly sponsored by the Canadian Library Association. This seminar is intended to assist cataloguers, reference librarians and other library personnel with the changes which will appear in the consolidated edition of AACR2, due to be published in 1988. These changes on automated systems, will be reviewed. SEMINAR LEADERS: Jean Weihs and Lynne Howarth. Jean Weihs has represented the Canadian Committee on Cataloguing on the International Joint Steering Committee for Revisors of AACR2. She is well known as co-author of Non-book Materials: the Organization of Integrated Collections. Lynne Howarth was Systems Librarian and Cataloguing Supervisor at North York Public Library before becoming principal consultant of Howarth Informatics. Currently she is a lecturer at McGill's Graduate School of Library and Information Science. PLACE: Holiday Inn (Robie Street), Halifax. This is an all-day seminar, from 8:00 a.m. - 4:00 p.m. REGISTRA-TION: CLA Members \$101.00, Non-members 136.00, Students and Unemployed Members \$45.00. Cheques should be made payable to The Canadian Library Association, and sent to the Canadian Library Association, 200 Elgin Street, Suite 602, Ottawa, Ontario, K2P 1L5. For more information, contact Jennifer Brownlow, School of Library and Information Studies, Dalhousie University, Halifax, N.S. B3H 4H8, (902) 424-3656 Deadline for registration is February 26, 1988.

March 18, 1988. Halifax. Dalhousie University School of Library and Information Studies Annual Faculty Lecture Series, 1987/88. TOPIC: "The World's Scientific Literature and its Diffusion in 19th Century Canada: a Case Study" SPEAKER: Bertrum MacDonald, Assistant Professor, School of Library and Information Studies, Dalhousie University. PLACE: MacMechan Auditorium, Killam Library, Dalhousie University,

11:45 a.m.

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